



CAH Quality Leadership Summit

Brock Slabach, MPH, FACHE

National Rural Health Association



Sustainable Quality Excellence

- Leadership and Culture
- Continuity
- Commitment



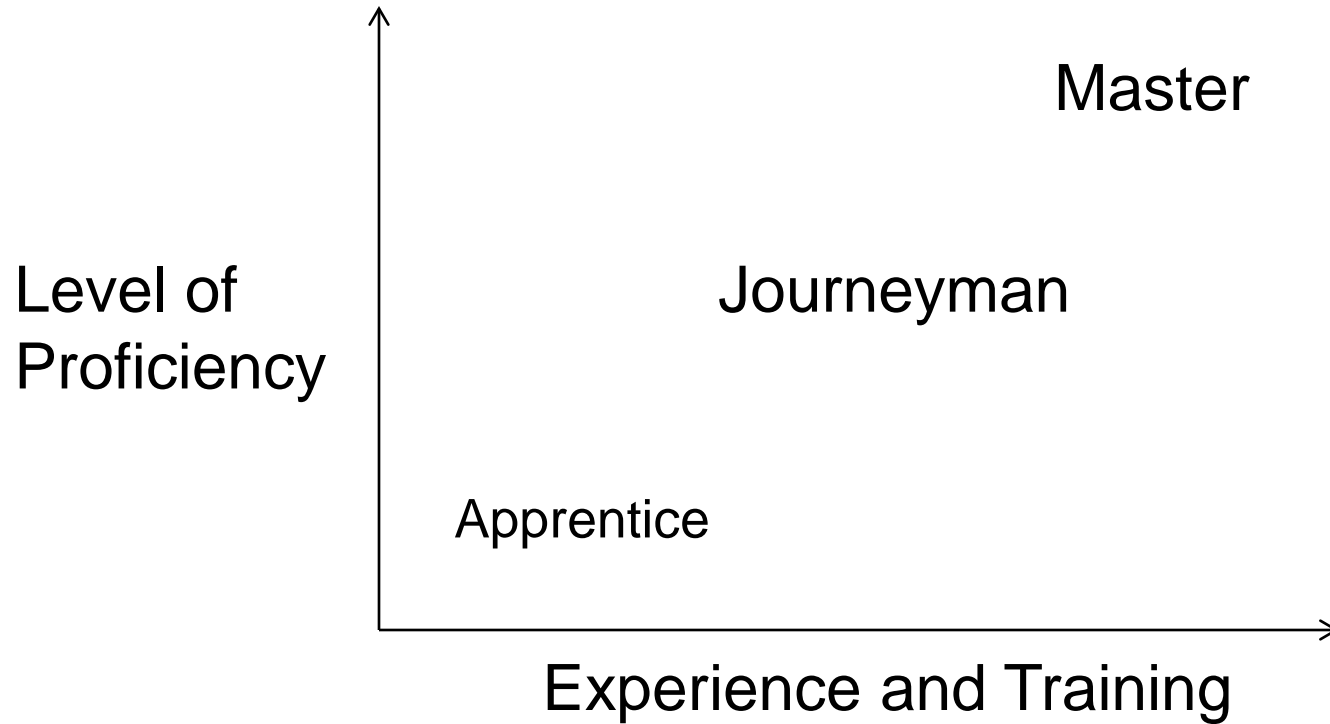
National Priorities Partnership

6 Priority Areas

- Engage PT and families in managing health and decisions about care
- Improve health of the population
- Improve safety/reliability of HC system
- Ensure PTs receive well-coordinated care within and across boundaries
- Guarantee appropriate end-of-life care
- Eliminate overuse while ensuring delivery of appropriate care



Leadership Requires Continuity and Commitment





In a Post-HCR World, Quality Excellence Will Demand:

- Interact with environment
- Receiving new inputs constantly and responding as if normal
- Interdependent
- Adaptive and Flexible
- Disequilibrium the norm



Conclusion

- Different Leadership Skills essential
- Continuity and Commitment of Leadership is vital
- Culture trumps strategy every time
- Work to change culture with essential management tools that embrace “change as status quo”