

# FEDERAL OFFICE OF RURAL HEALTH POLICY (ORHP)

## FLEX MEDICARE BENEFICIARY QUALITY IMPROVEMENT PROJECT (MBQIP)

ORHP created MBQIP as a Flex Grant Program activity within the core area of quality improvement (QI). This project puts patients first by focusing on Critical Access Hospital (CAH) improvements to health care services, processes and administration. This goal can only be achieved with help from you, the Flex Coordinators. You will support the CAHs in your state and encourage them to report a specific set of CAH-relevant measures and engage in QI projects to benefit patient care. Non-beneficiary level data for your state will be shared with you so that you can target QI activities to your CAHs. This initiative takes a proactive approach to ensure CAHs are well-prepared to meet future quality requirements.

### **Flex Coordinators should:**

1. Watch Paul Moore's brief YouTube video on MBQIP ([www.hrsa.gov/ruralhealth/about/video/index.html](http://www.hrsa.gov/ruralhealth/about/video/index.html))
2. Work with the CAHs in your state to achieve 100% participation in MBQIP
3. Collect MOUs or consent forms and submit to your Project Officer in ORHP
4. Use the quality data results provided to you quarterly to assist your CAHs with targeted quality improvement activities
5. Continue to work with your CAHs to ensure that they are reporting Hospital Compare data each quarter
6. Participate in MBQIP-related learning sessions (such as the upcoming call on September 13<sup>th</sup>)

### **At a Glance:**

Currently, 71% of CAHs publically report inpatient measures to Hospital Compare

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By state, CAH reporting to Hospital Compare ranges from 11% - 100%

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Only 35% of CAHs report to HCAHPS

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753 CAHs have committed to participate in MBQIP as of 10/12/2011

### **Phase 1 Measures (Begin September 2011)**

- Pneumonia: Hospital Compare CMS Core Measure (participate in all sub-measures); AND
- Congestive Heart Failure: Hospital Compare CMS Core Measure (participate in all sub-measures)

### **Phase 2 Measures (Begin September 2012)**

- Outpatient 1-7: Hospital Compare CMS Measure (all sub-measures that apply); AND
- Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS)

### **Phase 3 Measures\* (Begin September 2013)**

- Pharmacist CPOE/Verification of Medication Orders Within 24 Hours; AND
- Outpatient Emergency Department Transfer Communication
- *\*Reporting tool for Phase 3 Measures is yet to be determined*