

# **TASC 90 Webinar**

Tuesday, June 12, 2012

11:00 am – 12:30 pm Central Time

(9:00 am Pacific, 10:00 am Mountain, 12:00 pm Eastern)

Phone Number: (866) 215-1514

Access Code: \*9117#

# **Agenda**

11:00 am Welcome and TASC Update

*Terry Hill and Tracy Morton, National Rural Health Resource Center*

11:05 am CAH Regulatory Changes

*Michelle Goodman, Office of Rural Health Policy, Health*

*Resources and Services Administration*

Office of Rural Health Policy Update

*Mike McNeely, Office of Rural Health Policy, Health Resources and*

*Services Administration*

11:15 am Overview of Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Research

*Michelle Casey, Rural Health Research Center, University of Minnesota*

11:25 am The Importance and Value of HCAHPS and the Medicare Beneficiary   
 Quality Improvement Project (MBQIP)

*Paul Moore, Office of Rural Health Policy, Health Resources and*

*Services Administration*

11:35 am HCAHPS 101: The Flex Perspective

*Shawnda Schroeder, Critical Access Hospital Quality Network Coordinator, Center for Rural Health, University of North Dakota School of Medicine*

11:50 am The Value of HCAHPS: The Critical Access Hospital Perspective

*Julie Baustad, Director of Nursing, Heart of America Medical Center, Rugby, North Dakota*

12:15 pm Questions/Facilitated Dialogue