

Quick List: Flex Program Evaluation Resources

[Flex Performance Management/Evaluation Guide](#) - support Flex Program Coordinators towards incorporating performance management into program operations, leading towards program improvement and evaluation. It includes an overview and key terms, followed by evaluation and performance improvement data, design, tools, samples, and resources.

[Flex Program Glossary of Evaluation Terms](#) – a brief list of key terms every state Flex Program should be aware of for effective evaluation design and performance management.

[Flex Program Funding Guidance](#) – link to the most current Flex Program Work Plan template, sample, and other key grant guidance resources

[Flex Program Logic Models](#) - created by the Federal Office of Rural Health Policy (FORHP) to provide guidance on the major program areas of Quality Improvement, Financial & Operational Improvement, Population Health Improvement, and Rural Emergency Medical Services (EMS) Improvement. Use these logic models to design activities and potential evaluative measures within each program area.

[Critical Access Hospital Measurement and Performance Assessment System \(CAHMPAS\)](#) - a tool that lets you explore critical access hospitals' (CAHs) performance on financial, quality, and community-benefit measures. Explore data by creating graphs and tables of different financial, quality, and community measures to be able to develop strategies to address CAH performance and collaborate with peers.

[Population Health Toolkit](#) - This tool aims to provide a web-based dashboard to educate state Flex Program Coordinators, a state office of rural health staff, critical access hospitals, rural health networks, and other rural health stakeholders on population health data analytics. This tool allows users to extract data and interact with a dashboard that uses data from multiple federal, publicly

available datasets for population health planning. The toolkit also provides users educational resources about working with the datasets in Microsoft Excel and Tableau Public.

[Evaluation of the Use of CAH Cohorts for Quality Improvement Activities Policy Brief](#) - This brief reports on a qualitative evaluation on the use of cohorts of CAHs to support quality improvements (QI) initiatives implemented by state Flex Programs. The brief examines how states use CAH cohorts in their QI initiatives, the benefits and challenges of using cohorts, and opportunities to enhance the use of cohorts in Flex Program initiatives.

Medicare Beneficiary Quality Improvement Project (MBQIP) Reports

[MBQIP Quality Measures National Annual Report – 2021](#) - This report summarizes reporting rates and performance among U.S. CAHs on MBQIP quality measures for 2021. The data include measures from all four MBQIP domains: Patient Safety/Inpatient, Outpatient, Patient Engagement, and Care Transitions. The Flex Monitoring Team (FMT) also produces [state-level annual MBQIP reports](#).

[FMT Quality and Financial/Operational Examples of Outcome Measures](#) – Document describing example outcome measures for both Quality Improvement and Financial and Operational Improvement Flex Program Activities. Also includes examples of goal statements and activities.

[Outcome Measures for State Flex Program Financial and Operational Improvement Interventions](#) - This brief provides a detailed look at outcome measurement issues for state Flex Program interventions conducted under Financial and Operational Improvement (FOI). It presents a set of short- and intermediate-term FOI measures for common categories of FOI interventions.

[FMT Population Health and EMS Examples of Outcome Measures](#) - Document describing example outcome measures for both Population Health and EMS Improvement Flex Program Activities. Also includes examples of theory of change, activities, and output measures.

Population Health Outcome Measurement Strategies for State Flex Programs - This brief on population health outcome measurement strategies for state Flex Programs targets the ability to monitor and document the impact of the Flex Program over time. This brief presents a framework that connects the activity categories under the population health program area into a strategic process within individual project years as well as across the project funding cycle. It provides practical examples of population health improvement activities with short, intermediate, and long-term outcomes necessary to document program impact over time.

Emergency Medical Services Outcome Measurement Strategies for State Flex Programs - This brief on EMS measurement strategies for state Flex Programs targets the ability to monitor and document the impact of the Flex Program over time. This brief presents a framework that connects the activity categories under the EMS program area into a strategic process within individual project years as well as across the project funding cycle. It further provides practical examples of EMS performance improvement activities with short, intermediate, and long-term outcomes necessary to document program impact over time.

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