

Abstracting for Accuracy

Working together to ensure data quality

Abstraction Review Process Consultation Available

RQITA is pleased to offer a customized abstraction review process and phone consultation that will provide hospitals with the opportunity to receive one-on-one education and assistance on how to abstract the core measures in the Medicare Beneficiary Quality Improvement Project (MBQIP). This is an opportunity to validate your abstraction process by comparing notes with an RQITA abstraction professional.

The review will consist of comparing abstraction results between two abstractors to assess the comparability of findings. This process ensures quality improvement measures are abstracted from the patient medical record consistently by all abstractors using standardized abstraction definitions.

A sample of abstracted medical records is abstracted a second time by an independent abstractor to ensure data quality, and an element-to-element comparison is performed. This helps to identify problem areas in the abstraction process, as well as areas that may need further explanation or clarification. It also provides an opportunity for hospital abstractors to comment on variables that may be confusing and need more explanation.

Who is providing the consultation services?

RQITA Quality Reporting Specialist Robyn Carlson, RHIA, CPHQ, will provide individualized abstraction consultation tailored to the needs of hospitals and abstractors.

Benefits of the abstraction review process and consultation

- Ideal for staff new to the role of abstraction or other staff seeking a refresher or reaffirmation of their skills.
- Ensures data are consistently abstracted using the appropriate criteria and abstraction definitions.

Request a Consultation

To be considered for the abstraction review process, you must agree to the project guidelines on the next page. Check the guidelines and fill out the form to request a consultation. A member of the RQITA team will be in touch regarding the next steps.

For More Information

If you have questions, please contact Robyn Carlson at 952-853-8587 or rcarlson@stratishealth.org.

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Process Guidelines

To be eligible to participate, you must agree to follow the process outlined in the four items below:

1. Complete a Business Associates Agreement (BAA) with Stratis Health. You can submit your organization's BAA form, or use one provided by Stratis Health. We must have a signed BAA before the records are sent and review can begin.
2. From your abstracted medical records submit three records of each of the following:
 - MBQIP Outpatient measures AMI and ED
 - MBQIP Care Transition measure EDTC

If more than one person is abstracting in your facility, all should participate in the Abstracting for Accuracy process. Each abstractor can abstract the same medical record but should do them independently.

A paper copy of the data abstraction must be sent. It is necessary to see how the abstractor answered the data element questions to compare findings. Options for meeting this requirement include:

- Utilize abstraction paper tool
 - [CART Outpatient paper tools](#)
 - [EDTC Specifications Manual paper tool](#) (Appendix A)
 - Vendor paper tools
 - Print your completed data elements from each case using the CART or vendor tool
3. For each ED encounter copy the **entire** medical record associated with that encounter including any elements collected in electronic format. Make sure that all the documentation from the encounter is copied and sent. If someone other than yourself is doing the copying, look over the records before they are sent to make sure the complete record was copied. Send the hard copy of the entire ED medical record, along with your completed paper abstraction tool to:

Robyn Carlson
Stratis Health
2901 Metro Drive, Suite 400
Bloomington, MN 55425

NOTE: Records should be sent via secure mail (e.g., certified mail, FedEx, UPS). There is no reimbursement available for printing or shipping costs.

4. Upon receipt of the medical records, Robyn will set up a time for your phone consultation to discuss your re-abstraction results and to answer your abstraction questions. The timeline for individual consultation will depend upon the number of requests received.
- NOTE: After the consultation, Stratis Health will destroy all copies of medical records received.

Sign Up

If you agree to the process above, complete the following form: <http://www.cvent.com/d/0bq764>.

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