

Aiming for Impact Using a Systems Framework Network Development Grantee Webinar

May 7, 2015

Rural Health Innovation's Purpose

Rural Health Innovations (RHI), LLC is a subsidiary of the National Rural Health Resource Center (The Center), a non-profit organization. Together, RHI and The Center are the nation's leading technical assistance and knowledge centers in rural health. In partnership with The Center, RHI enhances the health of rural communities by providing products and services with a focus on excellence and innovation.



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Agenda

Considering a Systems Framework While Aiming for Impact

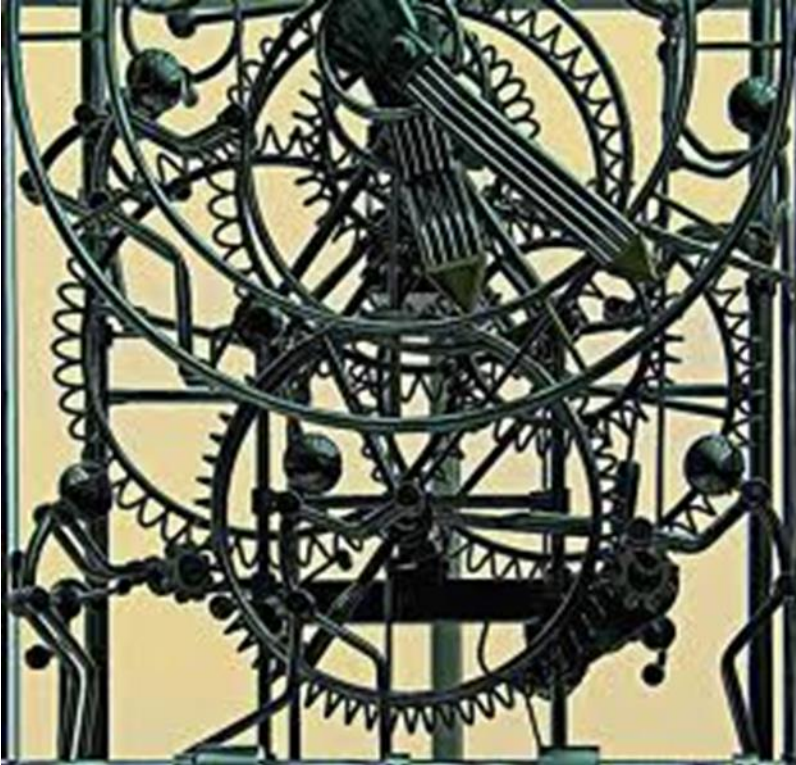
- What is a systems approach?
- Why use a framework?
- Management tools
 - Baldrige Performance Excellence
 - Studer

What is a Systems Approach

A way to consider the whole organization
AND the interactions between the parts.



It IS Complicated



“Even small health care institutions are complex, barely manageable places. Large health care organizations may be the most complex organizations in human history.”

- Peter Drucker

Strengths of a Framework

A management tool that:

1. Supports a change-ready culture
2. Focuses on outcomes
3. Regularly evaluates for improvement
4. Responds to customer's needs
5. Integrates strategy within operational areas

Two Frameworks to Consider

- Baldrige Performance Excellence Framework
 - Brian Lassiter, President, Performance Excellence Network
 - Tina Shoemaker, Network Quality Consultant, Washington Rural Health Collaborative
- Studer Fly-Wheel and Principles
 - Greg Paris, Rural Service Line Leader, Studer Group

Network TA Team

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Get to know us better:

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