

Ondo Small Rural Hospital Improvement Program (SHIP)

Table I: 20XX Year SHIP Grant Cycle Work Plan For 20XX – 20XX with Year One Progress to Date

Program Goal: To support Ondo rural hospitals in their transition from fee-for-service to value-based care delivery, by providing opportunities for them to strengthen quality, financial and operational functioning and/or population health.

Objective 1. Conduct effective SHIP program administration.

Activities	Staffing	Timeline	Evaluative Measures and Outputs/Outcomes
Manage technical aspects of contract with Ondo Hospital Association	SORH Director SHIP/Flex Coordinator	June 20XX-May 20XX	<u>Evaluative Measures:</u> Accurate and timely contract implementation, invoicing, fund disbursement to Ondo <u>Outputs/Outcomes:</u> Contract amendment implemented, invoiced and fund disbursement completed
Manage programmatic aspects of contract with Ondo Hospital Association	SORH Director SHIP/Flex Coordinator	Ongoing	<u>Evaluative Measures:</u> Successfully oversee Ondo involvement in joint technical assistance (TA); ongoing hospital technical support; accurate and timely fund disbursement to hospitals, and contract monitoring <u>Outputs/Outcomes:</u> Ondo continues to be a valuable collaborative partner on hospital contracting and disbursement of funds. They are available when needed and responsive to quick turn-arounds, as appropriate.
Coordinate SHIP program announcement and follow-up emails, technical assistance phone calls, application technical assistance.	SHIP/Flex Coordinator	December 20XX- Jan 20XX	<u>Evaluative Measures:</u> Application process #s and % of CAHs, SRHs participating; submitting full applications <u>Outputs/Outcomes:</u> All six hospitals currently eligible for the program applied – 100% of eligible CAHs and SRHs submitted full applications.

Verify hospital eligibility, maintain applications, records, receipts, as appropriate.	SHIP/Flex Coordinator, with SORH Director, FORHP SHIP Coordinator	October 20XX – December 20XX and ongoing	<p><u>Evaluative Measures:</u> Successfully qualify and maintain records for SHIP participating hospitals; support return of previously participating hospitals #s, % of CAHs, SRHs engaged, and returning.</p> <p><u>Outputs/Outcomes:</u> In SHIP FY20XX, Ondo SHIP lost another facility (Clinton) to a merger with a much larger hospital. Six Ondo SHIP facilities remain in the program for FY20XX which is 100% of CAHs and 100% of eligible rural PPS hospitals.</p>
Create and implement online survey of hospital SHIP coordinators evaluating SHIP experience and value, as well as obstacles to and future opportunities for pooling resources.	SHIP/Flex Coordinator	January 20XX	<p><u>Evaluative Measures:</u> # and % hospitals participating; usefulness of results; informs focus of program</p> <p><u>Outputs/Outcomes:</u> 100% of SHIP hospitals responded to January 20XX survey. The responses were very helpful in addressing areas of greatest interest, impact and receptivity of individual hospitals towards group projects.</p>
Objective 2. Support individual Ondo Small Rural Hospitals with technical assistance for projects (See Table A, above)			
Activities	Staffing	Timeline	Outputs/Outcomes
Offer project-specific technical assistance including links and referrals to consulting expertise, other rural hospitals in Ondo and/or region.	SHIP/Flex Coordinator	Ongoing	<p><u>Evaluative Measures:</u> Tracking # and timeliness of response to requests for project-oriented technical assistance</p> <p><u>Outputs/Outcomes:</u> This year, only one hospital needed to change their project which required intensive TA. Ondo SHIP shares resources and ideas available from other facilities in Ondo and elsewhere.</p>
Objective 3. Successfully and continuously link SHIP and Flex Program efforts.			
Activities	Staffing	Timeline	Outputs/Outcomes
Use periodic monitoring, ongoing communication with SHIP hospital administrators to identify linkages	SHIP/Flex Coordinator	Ongoing	<p><u>Evaluative Measures:</u> # and effectiveness of complementary SHIP and Flex projects</p>

between SHIP and Flex needs, and activities to plan short and long-term strategies for synergy.			<u>Outputs/Outcomes:</u> For FY20XX, 2 out of 10 Ondo SHIP hospital projects have some relevance to Flex network concerns, without duplicate efforts.
Objective 4. Support SHIP network development and pooling of resources.			
Activities	Staffing	Timeline	Outputs/Outcomes
Continue to identify common needs, themes and goals among Ondo SHIP hospitals; facilitate group and individual hospital discussions about opportunities for pooling SHIP funding and resources for specific shared needs; utilize online survey results.	SHIP/Flex Coordinator w/ Ondo Liaison	Fall-Winter 20XX	<u>Evaluative Measures:</u> # and quality of identified opportunities for pooling resources presented to group for implementation <u>Outputs/Outcomes:</u> Ondo SHIP suggested a pricing transparency project and a primary care practice redesign project for the group. The practice redesign project was of interest to some, but the timing was not feasible. Alternatively, this effort may be incorporated into Flex planning for FY20XX.

Section III. FY20XX Work Plan

Table II lists the activities that Ondo SHIP hospitals plan to undertake in FY20XX. No new hospitals have joined the program. Projects fall primarily into the Value Based Purchasing (VBP) category, with only two projects in the Accountable Care Organization (ACO) category.

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Table III: Summary of Hospital Project Applications for FY2019-FY2022

Hospital	Funds	Project	Outcomes/Impact
Value-Based Purchasing (VBP)			
ABC Hospital *	100% VBP	Efficiency QI project – LEAN training/consulting for all department managers to engage in process redesign	Completion of training; 3 problem areas identified per manager, process redesign plan completed, # and % trained,
ABC Hospital	75% VBP	Efficiency/QI training VBP initiative: Senior nursing attends 2 conferences on improvement of patient experience.	Completion of training/conference, # and % training, 2-3 identified best practices implemented
ABC Hospital *	100% VBP	Quality reporting data collection/related training –eCQM implementation	Implementation/completion of eCQM training; # and % trained; improved scores
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ABC Hospital	100% VBP	Quality reporting data collection/related training –eCQM implementation	Implementation/completion of eCQM training; # and % trained; improved scores;
Accountable Care Organizations (ACOs)/Shared Savings			
ABC Hospital	25% ACO	Disease registry fees for stroke “Get With the Guidelines.”	Consistent reporting of stroke incidence in compliance with guidelines.
ABC Hospital	100% ACO	Efficiency/QI project;– Improve EMS-Hospital care coordination via Twiage hard/software	Complete system integration; improve EMS triage patient care via ED measure results
ABC Hospital	25% ACO	Disease registry fees for stroke “Get With the Guidelines.”	Consistent reporting of stroke incidence in compliance with guidelines.

*Critical Access Hospital (CAH)