2010 Quality Leadership Summit

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STROUDWATER ASSOCIATES
“In times of change, the learners will inherit the Earth while the knowers will find themselves beautifully equipped to deal with a world that no longer exists.”

--Eric Hoffer

While there is a lot of debate about the future of healthcare, change is a given...BE A LEARNER!
“I’m the captain of this ship.”

“This is how I was taught.”

“I’ve been there, done that”

“What are we paying you for?”
■ **Priorities** – time and resources, for what “moves the needle”

■ **Responsibility** – building the team, delegating, accountabilities (starting with yourself)

■ **Environment** – context, systemic and cyclical change, “survival of the fittest”

■ **Perspective** – paradox/polarity, vision and reality, bold action and playing it straight
“Never doubt that a small group of concerned citizens can change the world. Indeed, it is the only thing that ever has.”

--Margaret Mead

We all need a reason to wake up in the morning