



NATIONAL
RURAL HEALTH
RESOURCE CENTER

2010 Quality Leadership Summit

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“In times of change, the **learners** will inherit the Earth while the **knowers** will find themselves beautifully equipped to deal with a world that no longer exists.”

--Eric Hoffer

While there is a lot of debate about the future of healthcare, change is a given...**BE A LEARNER!**

“I’m the **captain** of this ship.”

“This is how I was **taught**.”

“I’ve **been there**, done that”

“What are we **paying you**
for?”

- **Priorities** – time and resources, for what “moves the needle”
- **Responsibility** – building the team, delegating, accountabilities (starting with yourself)
- **Environment** – context, systemic and cyclical change, “survival of the fittest”
- **Perspective** – paradox/polarity, vision and reality, bold action and playing it straight

“Never doubt that a **small group** of concerned citizens can **change the world**. Indeed, it is the only thing that ever has.”

--Margaret Mead

We all need a reason to wake up in the morning