

Flex Program Fiscal Year 2019 EMS Supplement

Quality Projects: Florida, Kentucky, New Mexico, North Dakota

Supplement supported by the Health Resources and
Services Administration (HRSA), Federal Office of
Rural Health Policy (FORHP)



NATIONAL
RURAL HEALTH
RESOURCE CENTER

Florida Department of Health Emergency Medical Services

Florida Feasible, Actionable, Impactful, and Relevant (F.A.I.R) EMS Measurement Project



Steve McCoy
Emergency Medical Services Administrator
Florida Department of Health

Kenneth Schepke, MD
Steering Committee Chair
Emergency Medical Services Medical Director
Florida Department of Health



**Florida Feasible, Actionable, Impactful, and Relevant
(F.A.I.R) EMS Measurement Project**



**Steering Committee
Kenneth Scheppke, MD Chair**

**Steering Committee
10 EMS Physicians
7 EMS Professionals**

**First Organizational Meeting
November 2019**

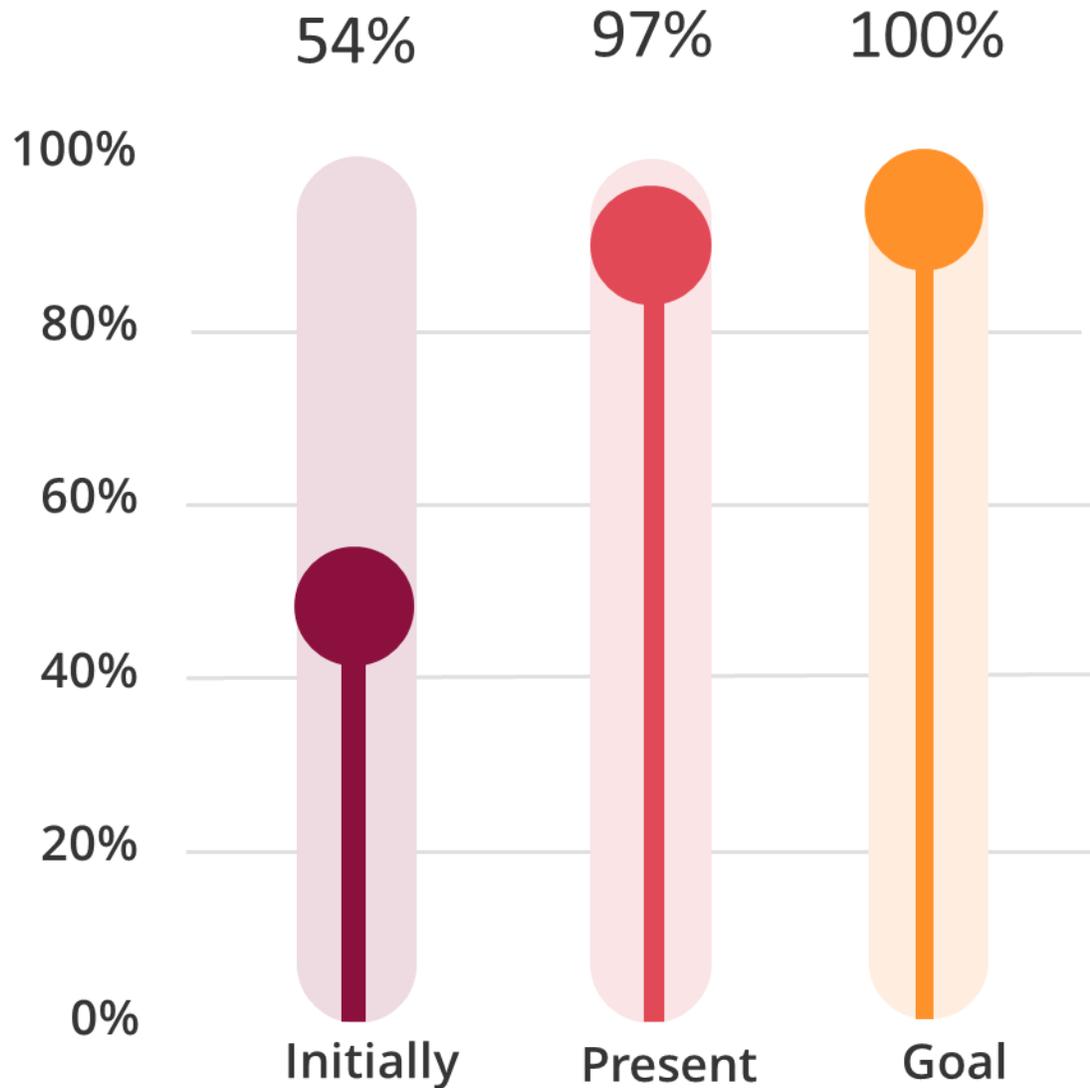
**Call For Measures
February 2020**

**Concept
Prioritization
April 2020**

**2nd Call
For Measures
July 2020**

**Florida Feasible, Actionable, Impactful, and Relevant
(F.A.I.R) EMS Measurement Project**



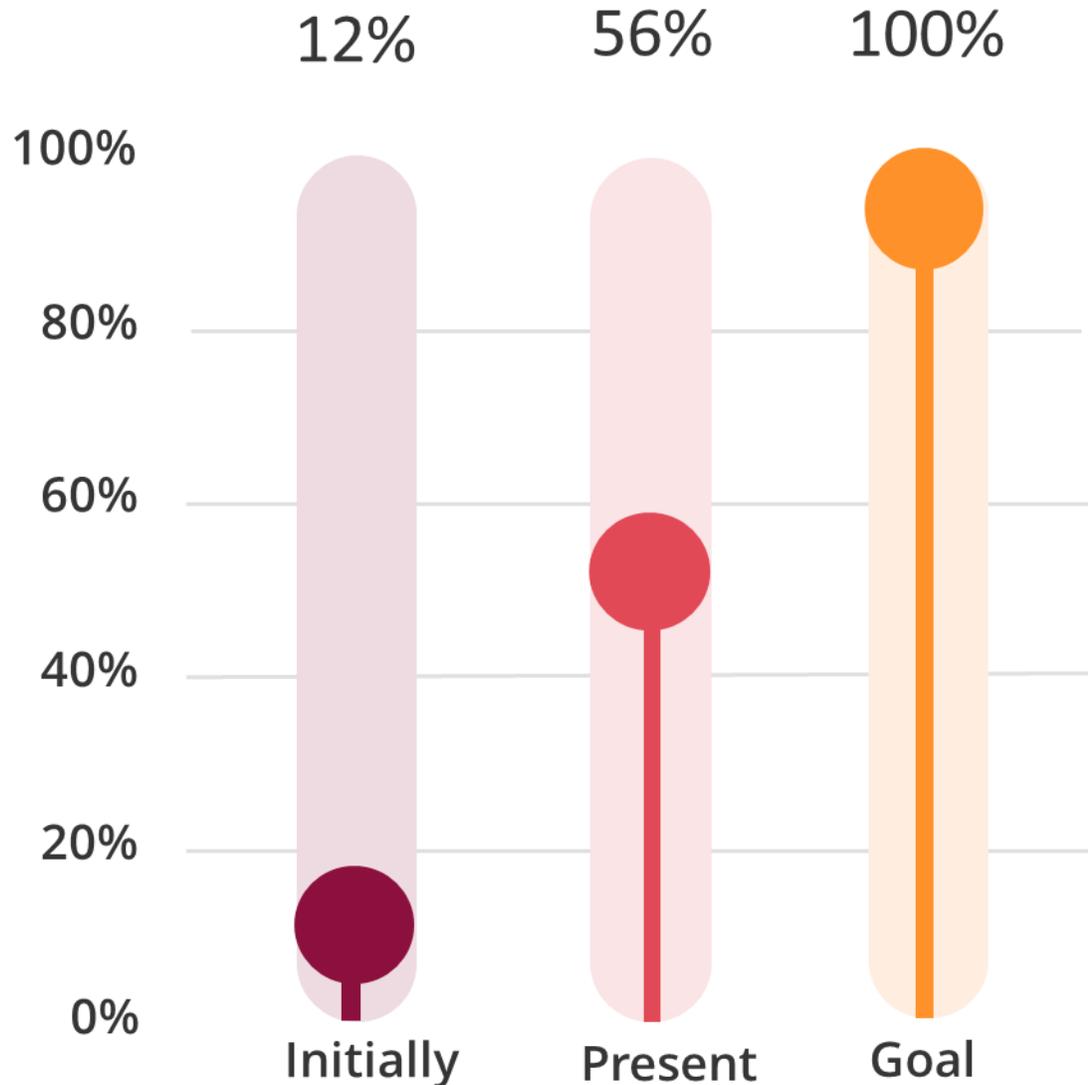


Rural EMS Agency NEMSIS Participation Objective 2.0:

Increase the percentage of rural EMS agencies submitting version 3.x data to the State EMS Office from 54% to 100% by December 2020

F.A.I.R. Actions:

- Rural Agency Outreach
 - Rural EMS Coordinator
 - Assess Any Data Deficiencies
 - Education



Increase Rural QI Participation Objective 3.0:

Increase the percentage of rural EMS agencies participating in state-wide performance improvement from 12% to 100% by December 2020

F.A.I.R Actions:

- Presented 3 webinars for rural EMS Leaders
- Developed on demand online EMS Leaders Education Program
- Development of online QI Leader program to be launched in 2021
- Encourage Biospatial Participation
 - Conduct Live User Training on Demand & at EMS Meetings

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**F.A.I.R
1.0**

**Develop Initial 15
Measures To Be
Published October 2021**

**F.A.I.R
2.0**

**Develop Second 15
Measures To Be
Published October 2022**

Improve and Expand Current Measures Objective 3.0:

Develop and implement a minimum of 30 rurally-relevant performance measures

F.A.I.R Actions:

- Segmented The Measure Development
- Created Specific Timelines for Phase One FAIR 1.0
 - Coordination with Partner NEMSQA
 - Timelines Specify & Allow Time for EMS Community Input
 - Testing timelines allocated to allow ample testing
- Exploring Opportunities for Collaboration with Other States on Measures Development

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F.A.I.R 1.0 Timeline



Florida Feasible, Actionable, Impactful, and Relevant (F.A.I.R) EMS Measurement Project





PARTNERS



**Potential
Partners**



**Florida Feasible, Actionable, Impactful, and Relevant
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Florida Feasible, Actionable, Impactful, and Relevant (F.A.I.R) EMS Measurement Project



For Partnering Opportunities or For More Information:

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Committed to the Heart

Medicare Rural Hospital Flexibility Program Emergency Medical Services
Supplement: Commitment to the Heart Initiative

January 3rd 2020



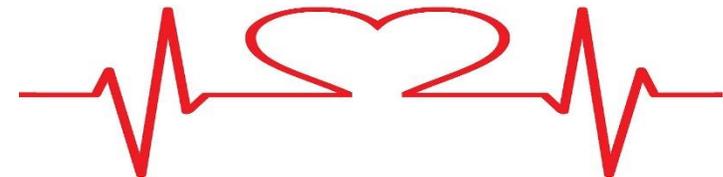


“Committed to the Heart” Goals:

- Increase education on effective AED use.
- Increase bystander CPR readiness at the community level.
- Improve out-of-hospital sudden cardiac arrest survival rates, meaning, survived to discharge, among those CAH communities who are CARES (Cardiac Arrest Registry to Enhance Survival) Medical Centers.

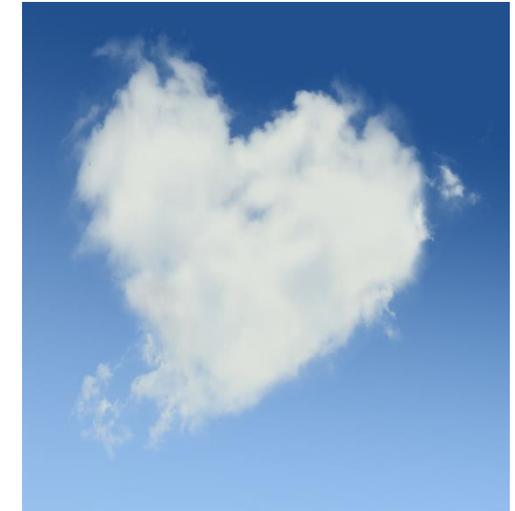
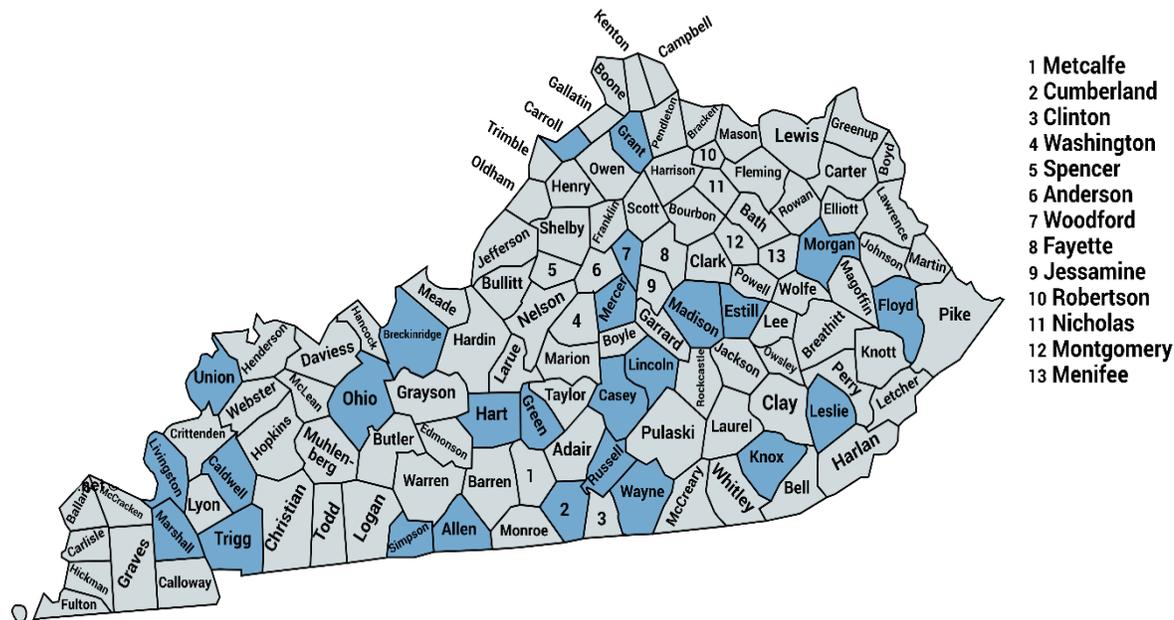
“Committed to the Heart” Activities:

- Develop an internal plan to roll out CARES to 26 CAH communities and assist them with developing their own implementation plans
- Determine how many public AED’s are listed on the National AED Registry and assist with registering unlisted devices and offer AED instruction at those locations
- Use CARES data to determine times and locations of Out of Hospital Cardiac Arrest events as well as which elements of response system properly functions
- Complete an assessment on bystander readiness within the CAH communities and offer CPR Classes



“Committed to the Heart”

- “Committed to the Heart” will primarily focus on the 26 Kentucky counties with a CAH. There also could be an overlap into adjacent counties. CARES will be a statewide rollout to all EMS and Hospitals in Kentucky



“Committed to the Heart”- Partners



Local EMS Agencies



Critical Access Hospitals



Contact Information for Kentucky Office of Rural Health

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New Mexico EMS Supplemental Project



Project Description

The New Mexico project involves enhanced training, technical assistance and consultation of rural Emergency Medical Service (EMS) personnel, and training of rural EMS managers and Medical Directors.

Through this project, it will improve the accuracy of patient care reports and quality of patient care performance that are submitted into the New Mexico EMS Tracking and Reporting System (EMSTARS), which will provide accurate and meaningful data reports for Quality Improvement for rural New Mexicans.

Goals

- Improve the accuracy of data input into the state's EMS data system and the ability of EMS services to generate accurate and meaningful individual and state reports.
- Improve the Quality Improvement (QI) process by using data collected to improve the quality of patient care.

Partners

NMDOH EMS Bureau (EMSB)

EMSB is designated as the lead agency for the EMS system, including injury prevention, and establishes and maintains programs for regional planning and development, improvement, expansion and direction of EMS throughout the state.

Eastern New Mexico EMS Corporation Region III

Region III is a non-profit corporation and provides technical/advisory resources and developed training programs for both EMS Supervisors and EMS Medical Directors on how to utilize the data system to develop quality improvement measures.

Contact Information

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RURAL  **EMS**

COUNTS

Rural EMS Counts Partners and Steering Committee

01

North Dakota
Center for
Rural Health

02

North Dakota
EMS
Association

03

North Dakota
Department
of Health

04

ESO

Process to Determine Measures

- Review literature for all published clinical performance measures
- Review North Dakota specific data and compare with ESO Research dataset
- Conduct Delphi Process and Nominal Group Technique to determine rural relevant measures and measures feasible to implement

Process to Implement Measures: Fostering a Community of Practice

01

Subject
Matter
Experts

02

Project Echo
Sessions

03

Townhalls

04

BaseCamp

Support Use of Quality Measurement in EMS

- Benchmark North Dakota rural measure performance to national ESO research dataset for rural EMS agencies



Contact Information

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