Hospital/Clinic Sharing: Key Recommendations and Current Action Steps

1. Develop partnerships with local entities for shared services
2. Recruitment for a dedicated Director of Quality
3. Develop the Studer Model of daily leaders to employee rounding to assess employee satisfaction and/or concerns
4. Develop strategy for implementing telehealth services
5. Develop a strategy to disseminate quality reports
6. Develop plan for new service lines
7. Develop opportunities to target increased clinic volumes and obtain NCQA PCMH
8. Develop a compensation package to incorporate incentives throughout the organization
Hospital/Clinic Sharing: Next Steps to Support Full Implementation

- Implement quarterly regional “power lunches” for leadership to collaborate on methods of shared services
- Implement a detailed Quality Plan to include a dedicated Quality Director
- Implement the Evidence-based Studer model training with leadership, implement the process, measure and share successes
- Implement telehealth services with selected specialty services
- Implement dissemination of quality metrics through social media, clinic whiteboards and website
- Implement a new service line specific to the needs of the area
- Implement a dedicated marketing plan
- Implement a new compensation plan based on quality metrics and productivity
Hospital/Clinic Sharing: CCC Target Population and Implementation Strategies

- Target Population ages 18-65
- Provide education in the community to the target population directed at wellness, accountability, health literacy and community resources
- Market navigation services to the target population in an effort to make them aware of resources
- Promotional events to promote well-care, healthy diet sources, benefits of exercise
- Implement a cohesive group of community leaders to address social determinants of health