



CRITICAL ACCESS HOSPITAL RECOGNITION: FY2013 INNOVATION IN COMMUNITY ENGAGEMENT

Ellenville Regional Hospital

Ellenville, New York

[Ellenville Regional Hospital \(ERH\)](#), located in Ellenville, New York, was recognized for their effort in community engagement with the creation of a seamless process of medication management as patients transition within and across organizations.



Steven L. Kelley, FACHE, Ellenville Regional Hospital President and CEO, receiving award from Karen Madden, State Office of Rural Health Director, New York

Positive Outcomes

- Identification and mitigation of over 900 potential and 150 actual adverse drug events
- Savings of over \$1.8 million through significant reduction in medication misadventure by community members
- National recognition and four national awards for performance
- Swing bed patient satisfaction averages of 93% over the last year

Top Accomplishments

Steven L. Kelley, FACHE, ERH President and CEO, said:

"Engaging our patients, partners, providers and community members is crucial to understanding the needs of our patients and ensuring the continued success of our hospital."