



NATIONAL  
RURAL HEALTH  
RESOURCE CENTER

# Fiscal Year 2018 EMS Sustainability Project

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May 2019

# Project Description

- Project description
  - a. Review all current performance measurements.
  - b. Review all [EMS Compass measures](#) to determine Florida's rural EMS capabilities to accurately report.
  - c. Increase the number of Community Paramedicine Programs in Rural Counties

# Activities

- Developing and validating additional areas of measurement with rural EMS stakeholders.
- Implemented a performance measurement monitoring system at no cost for rural EMS providers.
- Improve performance measurement reporting by 60% by supporting NEMESIS version 3 upgrades.



# Goals

- Build an evidence base sustainable rural EMS model that supports high quality care.
- Disseminate best practices about successful models to rural EMS stakeholders.
- Facilitate the development of community paramedicine programs.



# What's Going Well?

- The majority of Florida Rural EMS agencies are submitting NEMESIS data.
- The data is being analyzed in near real-time and provided back to Florida rural EMS agencies.
- Strong partnership with the Florida Agency for Health Care Administration's (AHCA) Medicaid Program.
- Integration/linkage with state health information exchange (HIE)

# Lessons Learned

- A Focus on data quality needs to be implemented sooner.
- You can give an EMS agency all the tools but they still may not use them.
- There needs to be a way to change the rural EMS culture to embrace quality.
- Not all rural EMS embrace the community paramedicine model.



# Contact Information

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