

NATIONAL RURAL HEALTH RESOURCE CENTER

CRITICAL ACCESS HOSPITAL RECOGNITION: FY2013 INNOVATION IN QUALITY

Fairview Hospital

Great Barrington, MA

Fairview Hospital, located in Great Barrington, Massachusetts, is the first recipient of the Critical Access Hospital (CAH) Recognition Certificate for quality improvement and demonstrated quality initiatives.



Fairview Hospital, Great Barrington, Massachusetts.

Positive Outcomes

- Established opportunities for diabetes educators to work within CAH physician offices
- Improved cultural and language competency via collaboration with a community-based Latino organization
- Developed a CAH-nursing home collaborative for early Methicillin-resistant *Staphylococcus aureus* (MRSA) identification
- Implemented an on-site simulation lab to improve team training, further supporting TeamSTEPPs efforts and reducing off-site training costs
- Implemented food service sustainability via Healthcare Without Harm's Healthy Food in Healthcare Pledge, which included increasing locally-sourced sustainably-grown food and healthy beverage choices

Top Accomplishments

Fairview Hospital is the only CAH in Massachusetts to make the Joint Commission Top Performers on Key Quality Measures for Pneumonia and Surgical Care in 2012. In December 2012, Fairview Hospital was recognized as one of 13 Top Rural Hospitals in the US by the Leapfrog Group. Upon receiving this recognition, Doreen Hutchinson, Vice President of Operations and Chief Nursing Officer, said:

"At Fairview, we are committed to continuous improvement in how we care for our patients, their families and our community. Our goal is to provide a level of quality and patient safety that achieves best practice outcomes and top decile performance nationally."

This project is/was supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant number UB1RH24206, Information Services to Rural Hospital Flexibility Program Grantees, \$957,510 (0% financed with nongovernmental sources). This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Governmentt.