

Rural HIT Workforce Program Sustainability: A case study to consider financial viability.

To consider financial viability it is critical to identify and understand the perspective of each program partner regarding the program service: perceived value of the program and the related costs and income of the program. Financial viability requires that the net summation of each program partners' cost of deploying the program and generated income or realized savings is greater than zero (excluding grant funding).

Program Partners	Program Service + Value Proposition	Cost of Deploying the Service	Generated Income Realized Savings	Financial Viability
Education organization	 Provide HIT curriculum: Increase breadth of offering to perspective students Increase potential student enrollment 	 Curriculum development Teaching staff Practicum support Student support 	• Tuition	•
Network	Promote education and recruit potential students:	Total Cost =Time for program	Total Income =Education organization	Net =
organization	 Meet needs of members for skilled HIT staff Find effective internship and practice opportunities for students: Meet needs of members to hire skilled HIT staff Support graduated students in passing certification exam Meet needs of members to retain skilled HIT staff 	 Time for program promotion Time for managing practicum educators Time to support students preparing for certification exam 	 Education organization fee per enrolled student Member Fee per enrolled staff 	•
		Total Cost =	Total Income =	Net =
Health care organizations	 Promote education and recruit potential students: Increase skillset of potential employees Good public relations and employee perception of internal training and hiring within rural community Provide effective internship and practice opportunities for students: Screen potential employees before hiring Increase probability of HIT staff retention 	Time of practicum educators	 Reduced turnover cost of HIT staff Reduced stress of clinical staff with improved HIT support Improved workflows and performance Increased quality reporting capability 	•
		Total Cost =	Total Income =	Net =
		Fina	ncial Viability = Sum > \$0	