

# Integrated Behavioral Health (IBH) Program

IBH's vision is to provide whole-person care through the integration of behavioral health by engaging and educating the community in coordinated care. Integrating behavioral health is a key strategy of success towards the progression of population health and value based care.

# <u>FirstLight Health System</u>

FirstLight Health System is a 25-bed critical access hospital located in Mora, Minnesota. The hospital is dedicated to providing their communities with the highest quality medical care in a warm and caring environment.

In 2015, the hospital began participating in Rural Health Innovation's IBH Program funded by the Minnesota Department of Health - Office of Rural Health and Primary Care.

FirstLight Health System identified a lack in providers and long wait times for services; limited education concerning available resources and limited information sharing among providers as barriers in meeting their population's behavioral health needs.

## **Project Goal**

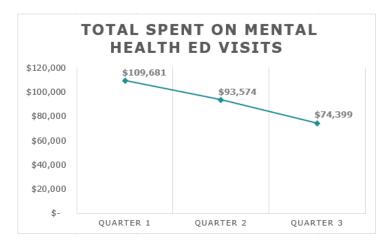
Determine appropriate level of triage and more efficient use of available community-wide services

### **Strategic Objectives**

- Schedule networking opportunities
- Provide community education
- Improve care transitions
- Coordinate care
- Apply best practices

#### **Positive Outcomes Within 12 Months**

- Decreased Patient Health Questionnaire (PHQ-9) scores at six-month follow-up
- Decreased ED visits for primary care patients under 65 years old
- Decreased total spending on mental health visits in ED (see chart)



"So thankful for this opportunity and don't want it to end. Seemed like a simple concept, but don't know why we didn't get together (in community collaboration)" before!"

#### **Target Population**

18-64 years old with major mental illness and emergency department (ED) visits

#### **Key Community Partners**

- Kanabec County Social Services
- Region 7 E Crisis Services
- Kanabec County Sheriff's Department
- Mora Schools
- Family Based Therapy Association
- Therapeutic Services Agency
- Lighthouse Child and Family Services, LLC
- Region 7 E Mental Health Planner
- Consumer advocate Steve Hansbury
- Kanabec County Veterans Services
- FirstLight Health System

#### **Top Accomplishments**

- Added a Psychologist to team
- Increased outpatient medication management through nurse practitioner to decrease need for inpatient care
- More communication through billboards and other media about resources, especially those that are prevention-focused

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