# The Flex Program: Looking Ahead January 18, 2018

Sarah Young
Flex Program Coordinator
Federal Office of Rural Health Policy (FORHP)
Health Resources and Services Administration (HRSA)





## Purpose of today's webinar

- Understand plans for Flex program planning
- Share ideas for Flex future direction
- Explore environmental scan data reflecting the current state of CAHs and the national Flex Program



### Terminology: acronyms

- CAH: Critical Access Hospital
- FFR: Federal Financial Report, completed on SF-425
- FY: Fiscal Year
- MBQIP: Medicare Beneficiary Quality Improvement
   Project quality improvement in the Flex Program
- PIMS: Performance Improvement and Measurement System

#### Resources

- State Flex Profiles: https://www.ruralcenter.org/tasc/flexprofile
- TASC: <a href="https://www.ruralcenter.org/tasc">https://www.ruralcenter.org/tasc</a>
- Flex Monitoring Team:
   <a href="http://www.flexmonitoring.org/">http://www.flexmonitoring.org/</a>
- Federal project officers assignments and contact information: <a href="https://www.hrsa.gov/rural-health/rural-hospitals/region-map.html">https://www.hrsa.gov/rural-health/rural-hospitals/region-map.html</a>

### Download files below

File Share	≣∗				
Name	Size				
Flex Planning Outline for 1-18-2018.pdf	79 KB				
Flex data summary packaged 1-17-18.twbx	445 KB				
CAH FAR codes map packaged 1-17-18.twbx	440 KB				
Flex program summary data as of 1-18-18.xlsx	342 KB				
Flex Logic Model-version 1.1.pdf	279 KB				

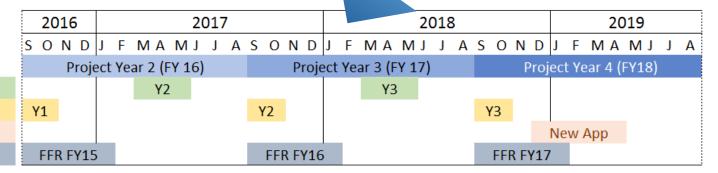
#### Flex dates and deadlines

- Future program planning: January April 2018
- Flex overview webinar: January 18, 2018, 3:00 pm Eastern
- PIMS report-out webinar: January 25, 2018, 2:00 pm Eastern
- Federal Financial Reports (FFRs) due January 30, 2018
- Last day to submit carryover requests is March 1, 2018
- Expected Flex FY 2018 NCC release: March 14, 2018
- Expected Flex FY 2018 NCC due date: May 9, 2018
- Expected Flex FY 2019 NOFO release: December 2018
- Expected Flex FY 2019 NOFO due date: March 2019

## Terminology: Flex grant years

- FY 2016 = grant year 9/1/2016 8/31/2017
  - PIMS reports for FY 16 were due November 2017
  - Federal Financial Reports for FY 16 are due January 2018
- FY 2017 = grant year 9/1/2017 8/31/2018
  - PIMS reports for FY 17 will be due October 2018
- FY 2018 = grant year 9/1/2018 8/31/2019
  - Progress reports for FY 18 funding will be due May 2018
- FY 2019 = grant year 9/1/2019 8/31/2020

Flex timeline



Planning

NCC Progress Reports

**NCC Progress Reports** 

**Competing Applications** 

**PIMS Reports** 

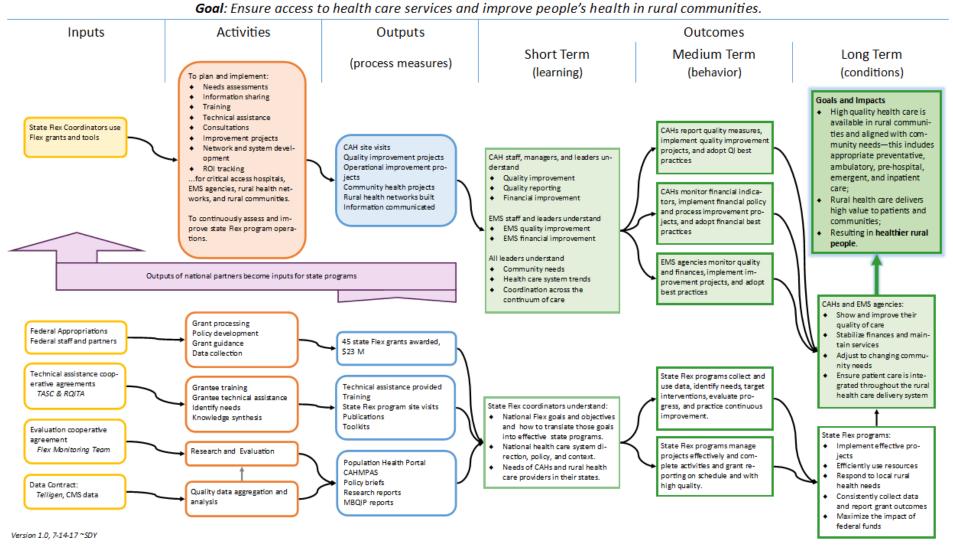
**Financial Reports** 

NCC Progress Reports
PIMS Reports
Competing Applications
Financial Reports

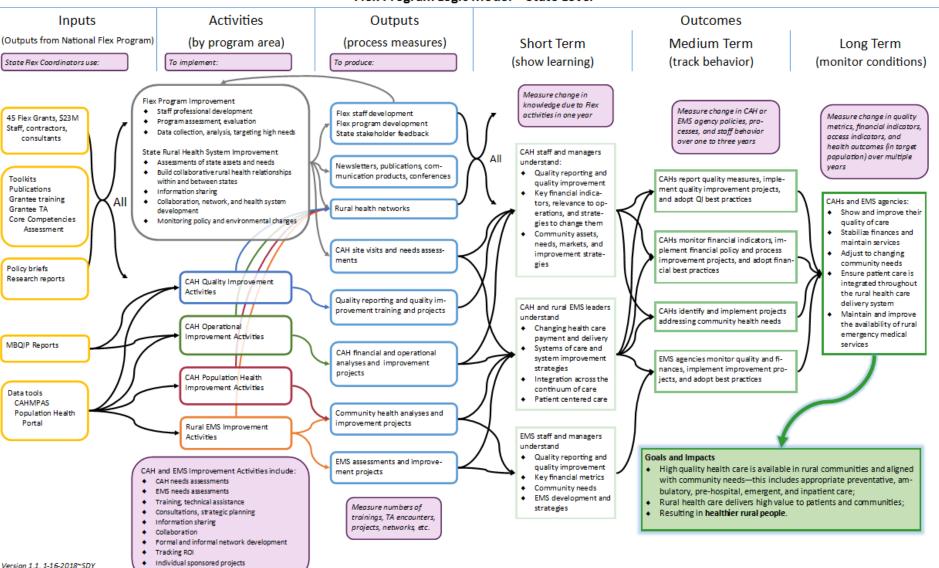
2019 2020																		)21	L				2022																
S	O	Ν	D	J	F	М	Α	М	J	J	Α	S	O	N	D	J	F	Μ	Α	М	J	J	Α	S	0	N	D	J	F	М	Α	М	J	J	Α	S	0	N	D
	N	lev	ı Pı	roje	ect	Yea	ar 1	1 (F	Y1	19)			- 1	Nev	v Pi	roje	oject Year 2 (FY20)								- 1	roject Year 3 (FY21)							Year 4						
				Y1													Y2												<b>Y</b> 3										
Υ	4											)	/1											1	Y2								Y3						
F	FR	FY:	18										FF	R F	Y19	)									FF	R F	<b>Y2</b> 0	0								FFR FY21			

#### Flex Program Logic Model—Overall Summary

**Need**: Rural people have less access to health care and shorter life expectancies than urban residents.



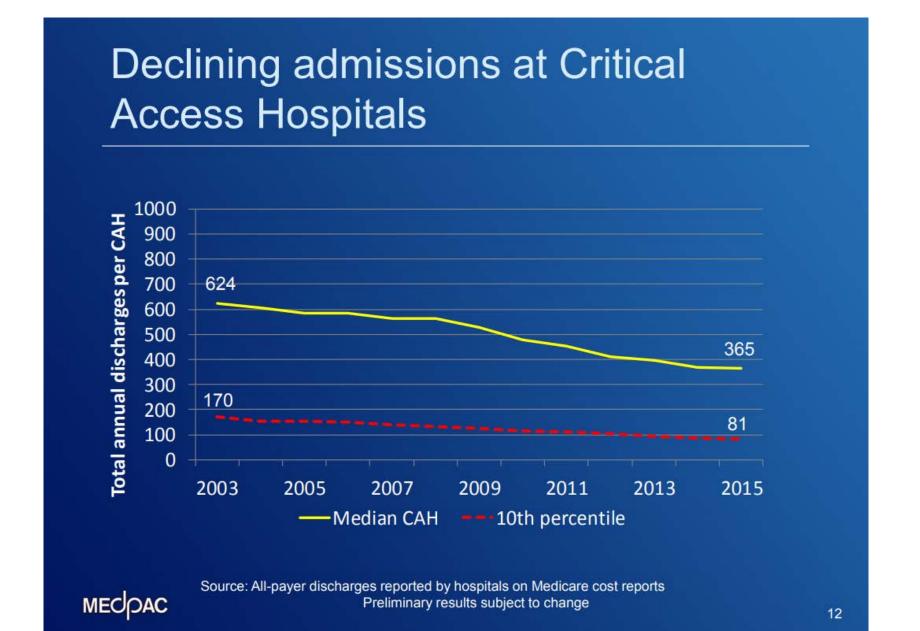
#### Flex Program Logic Model—State Level



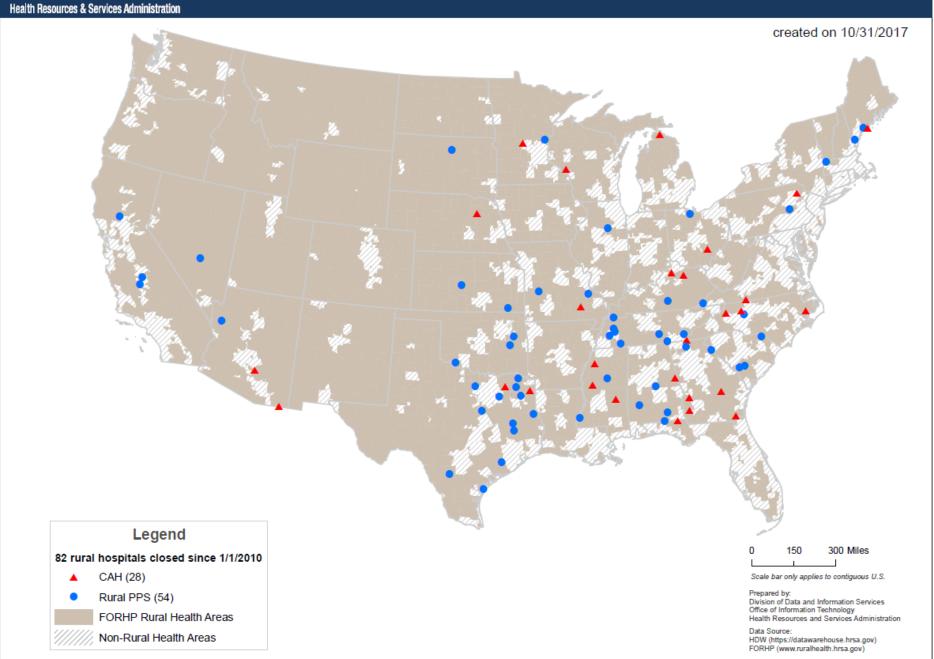
# Federal budget performance measures

- 1. Increase the % of CAHs participating in HCAHPS
- 2. Track the % of CAHs participating in MBQIP core measure quality improvement initiatives that improve
- Track the % of CAHs participating in MBQIP optional measure quality improvement initiatives that improve
- 4. Increase the % of CAHs with positive operating margins
- Page 266, <u>FY 2018 Congressional Budget Justification</u>

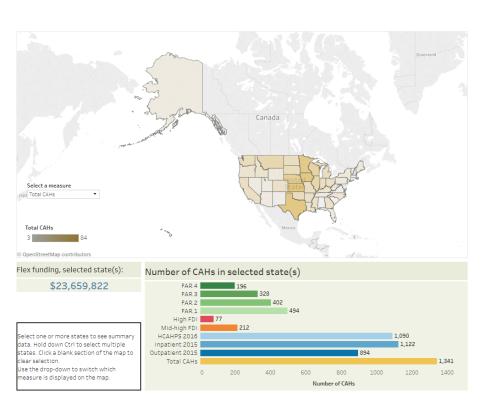
### MedPAC: ED presentation, 11/2/2017



#### Closed rural hospitals, 2010 - 2017



# Flex Data Explorer

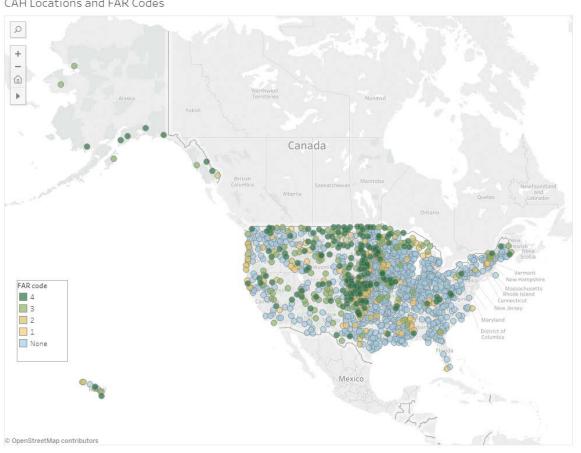


#### Currently includes:

- Number of CAHs
- Financial Distress Index
- Frontier CAHs (FAR codes)
- CAHs reporting HCAHPS, Inpatient, and Outpatient
- Flex funding

### CAH Locations and FAR Codes





# Flex Planning Outline

#### Flex Planning Outline

This document is a starting point for discussion with Flex stakeholders about future Flex Program direction. The content is subject to change based on new data and input from stakeholders and partners.

#### PROPOSED PROGRAM AREAS AND ACTIVITY CATEGORIES

#### Program Area 1. CAH Quality Improvement

Goal 1: Increase number of CAHs consistently reporting MBQIP quality data

Goal 2: Improve the quality of care in CAHs.

**Outcome measure:** Number and percent of CAHs in the state consistently reporting data for all MBQIP core measures with reporting due dates during the grant year. Calculated by FORHP.

**Participation measure**: Number and percent of CAHs in the state participating in Flex-funded quality improvement activities. Target set in the application; actual participation reported in PIMS (aggregate of 1.1 – 1.8).

#### **Activity Categories:**

- 1.1. Core Patient Safety/Inpatient Measures
- 1.2. Core Patient Engagement Measures
- 1.3. Core Care Transitions Measures
- 1.4. Core Outpatient Measures
- 1.5. Additional Patient Safety Measures
- 1.6. Additional Patient Engagement Measures
- 1.7. Additional Care Transitions Measures
- 1.8. Additional Outpatient Measures

#### Program Area 2. CAH Operational Improvement

**Goal 1**: Improve financial viability of CAHs in the state.

Goal 2: Increase number of patients receiving care in CAHs.

 Download document from webinar sidebar or Flex Forum

### Topic leads

- Quality and MBQIP:
  - Yvonne Chow, ychow@hrsa.gov, (301) 945-0782
- Population Health:
  - Owmy Bouloute, obouloute@hrsa.gov, (301) 945-9675
- EMS:
  - Christy Edwards, <a href="mailto:cedwards@hrsa.gov">cedwards@hrsa.gov</a>, (301) 945-0869
- Operational, Innovative Models, CAH Designation:
  - Sarah Young, <a href="mailto:syoung2@hrsa.gov">syoung2@hrsa.gov</a>, (301) 443-5905

#### Standard Outcome Measure

- A rollup measure that broadly reflects the success of a program area
- A measure that can be calculated from nationallyavailable data for all state Flex programs to allow comparisons
- Does not preclude additional state-defined outcome measures

### Objectives of standard measures

- Fewer, more meaningful outcome measures
- Easier progress reporting
- Improve common understanding

# Standard Measure: Quality

- Number and percent of CAHs in the state consistently reporting data for all MBQIP core measures with reporting due dates during the grant year.
- Issues: Stretch goal, numbers likely low initially, time lag for data availability

# Standard Measure: Operational

- Number and percent of CAHs in the state rated high or mid-high in the Financial Distress Index.
   Calculated by UNC.
- Number and percent of CAHs in the state with operating margins greater than zero. Data from CAHMPAS.
- Issues: Time lag, missing cost report data

# State Flex program improvement

- How should we address capacity building within state Flex programs?
- Capacity building activities currently in Flex:
  - Required regional and national meetings
  - Flex Workshop for new staff

#### **Contact Information**

Sarah Young

**Flex Program Coordinator** 

Federal Office of Rural Health Policy (FORHP)
Health Resources and Services Administration (HRSA)

Email: syoung2@hrsa.gov

Phone: 301-443-5905

Web: <a href="https://hrsa.gov/ruralhealth/">hrsa.gov/ruralhealth/</a>

**Twitter: twitter.com/HRSAgov** 

Facebook: <u>facebook.com/HHS.HRSA</u>

