

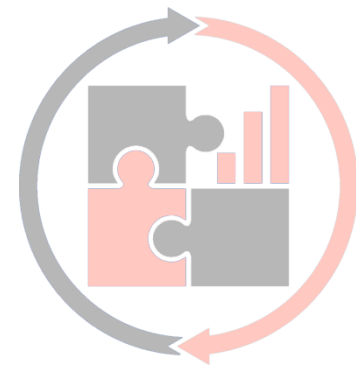


**Welcome to  
Washington DC!**  
**July 17, 2018**

**Engage. Measure. Improve.**

**2018 Rural Health Care Improvement  
Collaboration**

# Meeting Purpose



- Make connections
- Share best practices
- Learn from each other's experiences
- Communicate the value of your program
- Strengthen leadership
- Improve rural health care services

# Meeting Participants



- Grant Recipients from 45 State Flex Programs
- Grant Recipients from 32 SCHP Organizations
- Federal Office of Rural Health Policy Staff
- Rural Quality Improvement Technical Assistance
- Technical Assistance and Services Center
- Georgia Health Policy Center Technical Assistance
- NORC Walsh Center for Rural Health Analysis
- Rural Health Value Technical Assistance

# Meeting Details

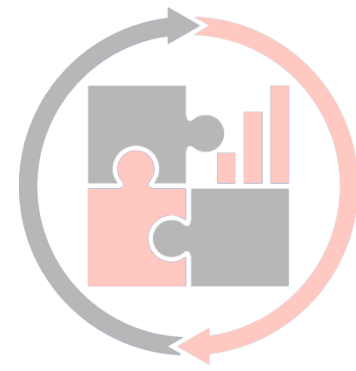


- Download presentation materials
- We need your feedback!
- Ask questions of program staff
- Connect with your rural health peers

# Housekeeping

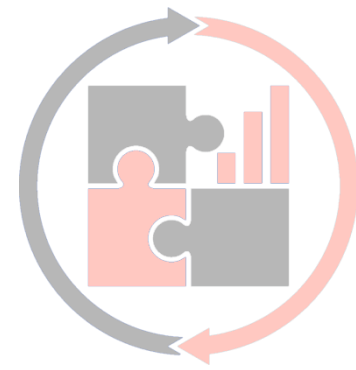


- Food is not provided at this meeting. There is ample time in the agenda for you to find lunch at a local restaurant.
- Restrooms are located...
- We have scheduled breaks but please step out quietly if needed during the sessions.
- Please silence electronic devices.



# Flex Program Overview

# About the Flex Program



**Purpose:** Support for critical access hospitals and rural emergency medical services.

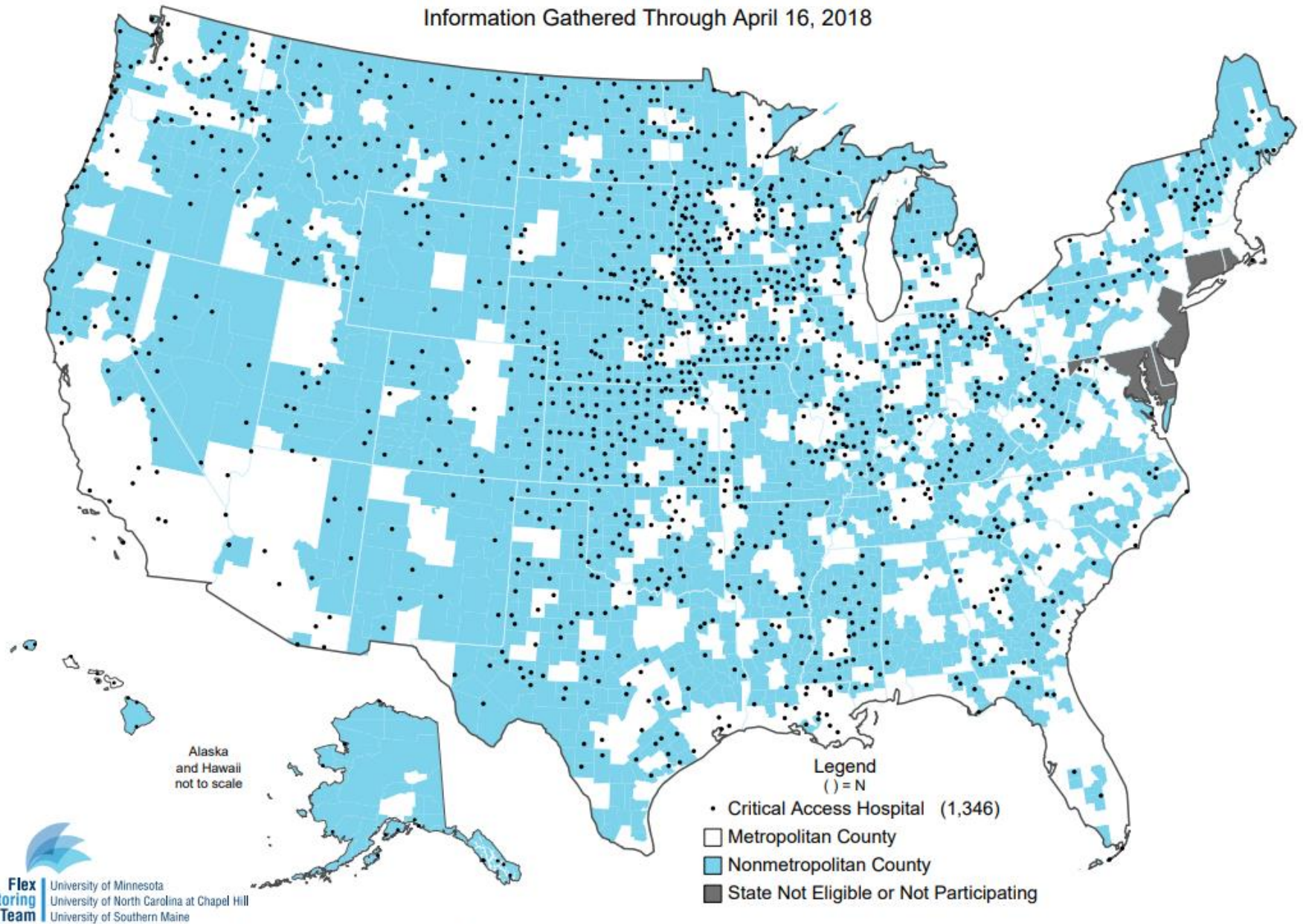
**Goal:** High quality health care is available in rural communities and aligned with community needs

## **Objectives:**

1. Help rural hospitals become CAHs
2. Help CAHs improve
3. Integrate rural emergency medical services

# Location of Critical Access Hospitals

Information Gathered Through April 16, 2018



Sources: US Census Bureau, 2015; CMS Regional Office, ORHP, and State Offices Coordinating with MRHFP, 2018.

Note: Core Based Statistical Areas are current as of the July 2015 update. Nonmetropolitan counties include micropolitan and counties outside of CBSAs.

Produced By: North Carolina Rural Health Research and Policy Analysis Center, Cecil G. Sheps Center for Health Services Research, University of North Carolina at Chapel Hill.



# Flex Recipients



- State-designated organizations across 45 states
  - 33 state government departments
  - 9 state universities
  - 3 not-for-profit organizations
- Flex Program [history](#) and [fundamentals](#)

# Flex Tenure



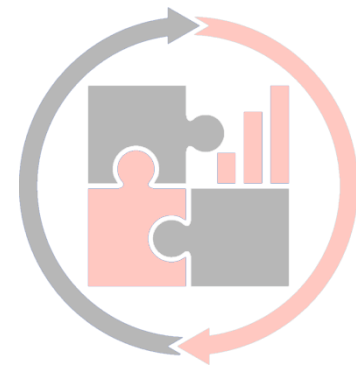
Colored stickers on Flex name badges note the length of time people have been involved with the Flex Program:

Red – Less than 1 Year

Green – 1-3 Years

Yellow – 4-6 Years

Blue – 7 Years +



# SHCP Program Overview

# About the SHCP Program

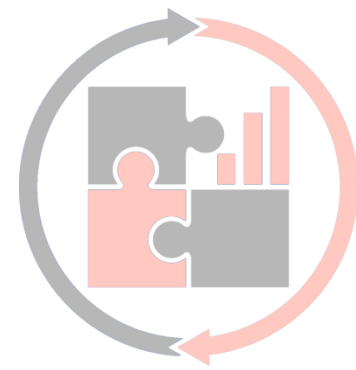


**Purpose:** Provide support to rural primary care providers for planning and implementation of quality improvement activities.

## **Goals:**

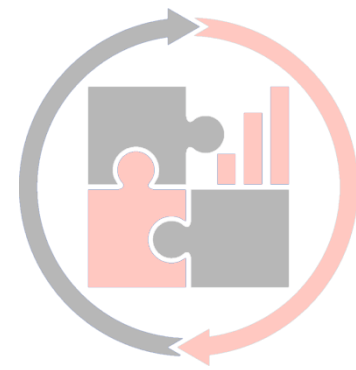
1. Expand access to, coordinate, contain the cost of, and improve the quality of essential health care services in rural and frontier areas.
2. Promote the development of an evidence-based culture and delivery of coordinated care.

# Objectives



- Improve health outcomes for patients
- Enhance chronic disease management
- Reduce emergency department visits due to chronic disease
- Promote better engagement of patients and their caregivers
- Advance utilization of health information technology (HIT) for the collection, reporting and use of data on cost and quality information

# Project Activities Include...

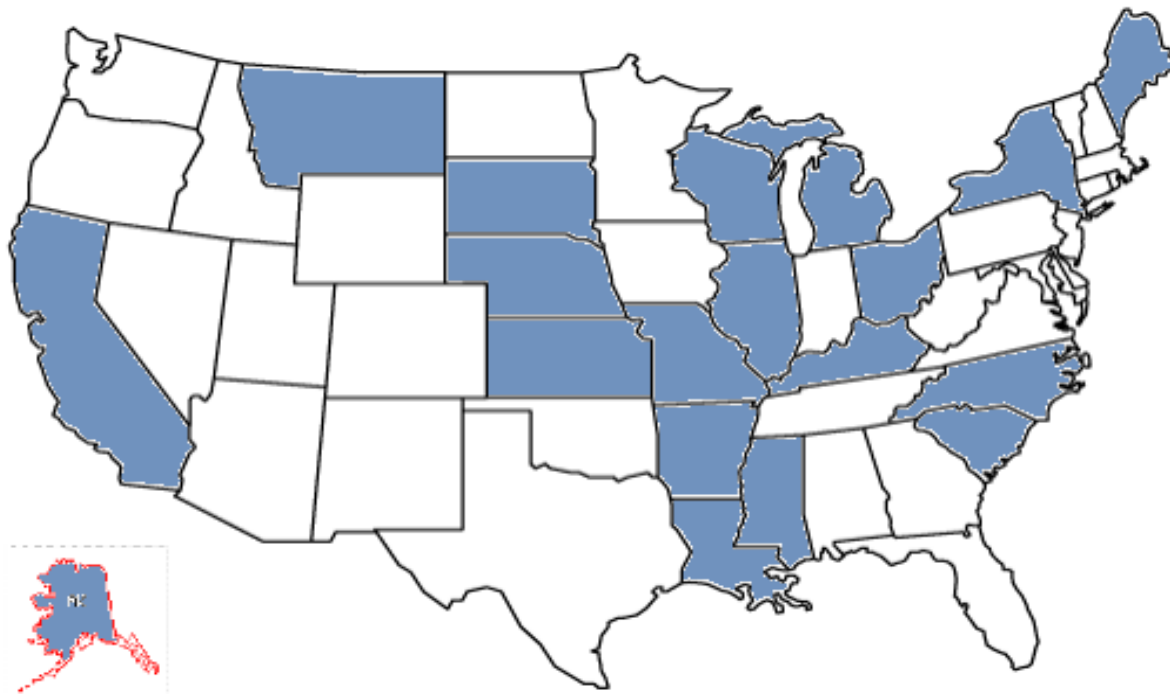
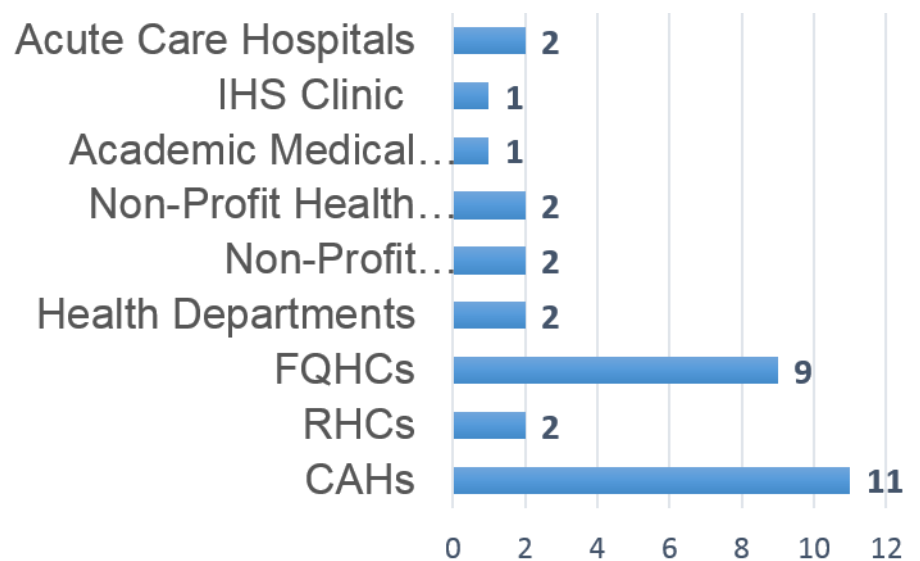


- Coordination and transitions of care
- Provision of patient-centered care
- Use of multidisciplinary teams
- Leveraging community collaboration and partnerships
- Facilitating the collection, reporting and use of data for quality improvement
- Participation in payment incentive programs tracking utilization (e.g., hospital admissions, emergency department use)
- Integration of social determinants of health
- Population Health

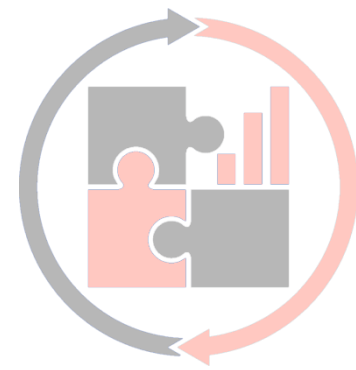
## Located in 19 States

Alaska	Arkansas
California	Illinois
Kansas	Kentucky
Louisiana	Maine
Michigan	Mississippi
Missouri	Montana
Nebraska	New York
North Carolina	Ohio
South Carolina	South Dakota
Wisconsin	

## Awarded Organizational Types

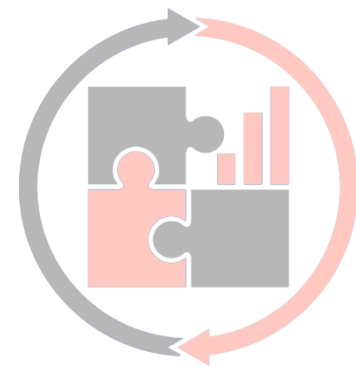


# Where We All Connect - Improving Rural Health



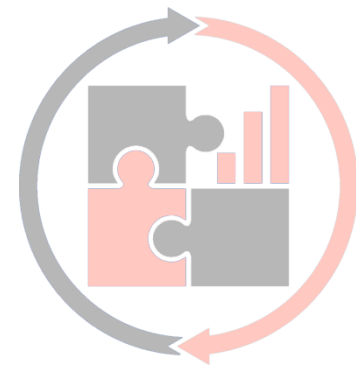
- Identifying the needs of rural patients
- Improving the quality of rural health care
- Increasing access to rural health care
- Navigating the transition from volume to value
- Improving patient safety
- Serving rural communities





# Questions?

# Contact Information



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Federal Office of Rural Health Policy (FORHP)

Health Resources and Services Administration (HRSA)

Web: [hrsa.gov/ruralhealth/](http://hrsa.gov/ruralhealth/)

Twitter: [twitter.com/HRSAgov](https://twitter.com/HRSAgov)

Facebook: [facebook.com/HHS.HRSA](https://facebook.com/HHS.HRSA)



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