

PERFORMANCE IMPROVEMENT & MEASUREMENT SYSTEM

The Performance Improvement & Measurement System (PIMS) module is a data collection tool that is integrated with the [HRSA Electronic Handbooks \(EHB\)](#), a grant support and performance management application that unifies HRSA grant management processes and enables electronic data submission. PIMS allows FORHP to gather standardized data from recipients for each of the six Flex Program areas: CAH Quality Improvement (required); CAH Financial and Operational Improvement (required); CAH Population Health and Financial Improvement (Optional); Rural Emergency Medical Services (EMS) Improvement (Optional); Innovative Model Development (Optional); and CAH Designation (required if requested).

FORHP completely revised PIMS in 2016 to collect data for the previous project period from September 1, 2015 to August 31, 2019. Award recipients annually complete PIMS reports which are due in October.

Using PIMS, state Flex recipients report:

- CAHs that participated in Flex-funded improvement activities
- CAHs that improved on the measure or outcome that was the target of the activity
- Funds spent in each category of Flex activities

Hospitals requesting and receiving help with CAH conversion

These reports document the important training, technical assistance, consultations, and other improvement projects provided to CAHs and rural health care organizations through the state Flex Programs. PIMS data improve program-wide measurement and evaluation and are used to calculate the Flex Program performance measures for the annual [HRSA Budget Justification](#).

In 2017, TASC and FORHP worked together to develop the [PIMS Data Collection Tool](#) to facilitate data collections and enable easy and accurate reporting by state Flex Programs. A [recorded webinar from September 2020](#) covers the tool and updated PIMS reporting instructions for FY 2020.

For questions on Flex PIMS data collection, please contact:

Tori Leach | vleach@hrsa.gov | (301) 945-3988

Federal Office of Rural Health Policy