

## PERFORMANCE IMPROVEMENT & MEASUREMENT SYSTEM

The Performance Improvement & Measurement System (PIMS) module is a data collection tool that is integrated with the [HRSA Electronic Handbooks \(EHB\)](#), which is used for electronic grant submission. PIMS allows FORHP to gather standardized data from grantees for each of the five Flex program areas: Quality Improvement; Financial and Operational Improvement; Population Health Management and Emergency Medical System (EMS) Integration; Critical Access Hospital (CAH) Conversion; and Integration of Innovative Health Care Models.

FORHP completely revised PIMS in 2016 to collect data for the current project period from September 1, 2015 to August 31, 2019. Grantees annually complete PIMS reports which are due in October.

Using PIMS, state Flex grantees report:

- CAHs that participated in Flex-funded improvement activities
- CAHs that improved on the measure or outcome that was the target of the activity
- Funds spent in each category of Flex grant activities
- Hospitals requesting and receiving help with CAH conversion

The training, technical assistance, consultations and other improvement projects provided to CAHs and rural health care organizations through the state Flex Programs are important and, through PIMS, documented. PIMS data improves program-wide measurement and evaluation and is used to calculate the Flex Program performance measures for the annual [HRSA Performance Report](#).

In 2017, TASC and FORHP worked together to develop the [PIMS Data Collection Tool](#) to facilitate data collections and enable easy and accurate reporting by state Flex programs. A [recorded webinar from August 2017](#) reviews the use of the PIMS tool and a [recorded webinar from August 2018](#) covers updated PIMS reporting instructions.

For questions on Flex grant PIMS data collection, please contact:

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