



CRITICAL ACCESS HOSPITAL RECOGNITION: FY2014 INNOVATION IN VALUE-BASED HEALTH CARE MODELS

Illini Community Hospital

Pittsfield, Illinois

[Illini Community Hospital \(ICH\)](#), located in Pittsfield, Illinois, implemented a care coordination program that consolidates management of populations into one seamless system, producing efficiencies that drive improved health outcomes and reduce overall health care spending. Services are provided by a team of medical, behavioral health and ancillary professionals who coordinate and ensure the right service at the right level.



Illini Community Hospital leaders receive CAH Recognition Certificate from the Illinois Flex Program.

Positive Outcomes

- Reduced Emergency Department utilization by 52.5%
- Reduced cost of care to client by more than 50%
- Addressed multifocal needs of patients such as social, mental health, resource allocation, end of life and palliative care

Top Accomplishments

Upon receiving the recognition, Kathy Hull, President and CEO, said:

"Our care coordination program is designed to allow our patients to become more involved with their own healthcare needs while helping to supply the resources necessary to make them successful in living a healthier lifestyle. Receiving this recognition really shows that our staff is truly committed to improving the health of our community."

In addition to their work within their community, Illini Community Hospital served as a resource for the care coordination section of the Illinois Flex Program's hospital readiness tool. Hospital staff have also offered to train nursing staff to be care navigators in surrounding critical access hospitals (CAH) within the state.