

FORHP Q&A

- Q – Will subcontractors be included again with the Open office Hours and Fireside Chat?
 - A – Yes, the intent is to invite state Flex programs and their subcontractors to participate in future calls.
- Q – How will MBQIP data reports be distributed to states and hospitals?
 - A – State Flex Coordinators will receive an email from their Federal Office of Rural Health Policy Project Officer (PO) which will have the data reports. This email will be sent from the PO's email account in the NIH Secure Mail system. State Flex programs are responsible for distributing data reports to their critical access hospitals.

FMT Q&A

- Q – Where can the recently released FMT briefs (*Provision of Mental Health Services by CAH-Based Rural Health Clinics* and *Engaging CAHs in Addressing Rural Substance Abuse*) be found?
 - A – All FMT briefs and reports can be found here: <https://www.flexmonitoring.org/publications/>
- Q – Will state Flex programs be getting raw MBQIP data?
 - A – State Flex programs will be receiving hospital-level MBQIP data in an Excel format in addition to a state-level PDF report and individual hospital PDF reports. These Excel files will be similar or identical to the Excel files provided by Telligen previously. Flex programs have never previously and still will not be receiving true “raw” (i.e. case or patient-level) data.
- Q – Would it be possible to get raw data quicker and the individual reports later?
 - A – Flex programs have never previously and still will not be receiving true “raw” (i.e. case or patient-level) data but will be receiving hospital-level Excel data files. (See response to previous question.)

RQITA Q&A

- Q – Will there be continued training related to MBQIP Performance Scores?
 - A – Yes! We are counting on state Flex programs to reach out with their questions and resource requests to help inform next steps. If you have any questions or requests to review data, please send those to Laura (lgrangaard@stratishealth.org) and Sarah (sbrinkman@stratishealth.org) and cc Natalia (nvargas@hrsa.gov) on the email.
- Q – When is Robyn's next open hours call?
 - A – Information about the Ask Robyn Quarterly Open Office Hours calls can be found here: <https://www.ruralcenter.org/resource-library/ask-robyn-quarterly-open-office-hour-calls-for-mbqip-data-abstractors>.
- Q – How can CAHs obtain their data from QualityNet?
 - A – Performance data reports are not available from within QualityNet. Rather, the reports available in QualityNet focus on ensuring hospitals data has been accepted into the system or specifically meets hospital reporting requirements for CMS programs.

- Hospitals can pull their data out of CART or if they use a vendor can get their data through them. If states are interested in having access to this data before the MBQIP data reports become available, they would need to develop a process for gathering it directly from hospitals.
- Q – Is there a resource we can share with hospitals as we review their data and identify opportunities for improvement?
 - The [Quality Improvement Implementation Guide and Toolkit for CAHs](#) includes the resource Quality Improvement Measure Summaries for MBQIP which lays out specific QI strategies for all of the core MBQIP measures.

States that are interested in other suggestions or approaches are encouraged to reach out to the RQITA team for a consultation by emailing TASC@ruralcenter.org or one of the RQITA team members directly.

TASC Q&A

- Q – Where can I find the slides from this TASC 90 webinar?
 - Slides from this webinar can be found on the TASC website on the event page for the [July TASC 90 on Flex Program Updates and MBQIP Quarterly Reports](#), along with the [Webinar Playback](#).