

MBQIP Awards

Flex Reverse Site Visit

July 19-20, 2017

Award Categories

- FORHP State Quality Rankings
- Most Improved
- Spirit Award

FORHP State Quality Rankings

This award indicates a statewide commitment to Critical Access Hospital quality reporting and performance

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| 1. Wisconsin | 7. Michigan |
| 2. Maine | 8. Nebraska |
| 3. Utah | 9. Indiana |
| 4. Minnesota | 10. Massachusetts |
| 5. Illinois and Pennsylvania | |

Brief overview of Methodology:

FORHP, with assistance from the Flex Monitoring Team (FMT), established these State Quality Rankings that equally weight state quality reporting and performance on measure outcomes. Reporting was defined as reporting data on at least one measure with denominator of 1 or more for inpatient, outpatient, and EDTC, and reporting data with at least one completed survey for HCAHPS.

For each state, FMT calculated:

- Inpatient, Outpatient, HCAHPS, and EDTC 'reporting percentage'
- Inpatient, Outpatient, HCAHPS, and EDTC 'better performance measure score' (the number of measures on which CAHs in the state performed significantly better than CAHs in all other states)

The Reporting and Performance Ranks were then summed and the Final Rank gives equal weight to reporting and performance across all four measure categories.

Most Improved Across All Domains

This award indicates exemplary quality reporting and performance improvement in MBQIP As indicated by the largest change in rankings in reporting, performance, and overall rankings across all domains from data submitted between Q2 2014 – Q1 2015 (EDTC Q1 – Q4 2015) to this year's rankings from data submitted between Q1 2015 – Q4 2015 (EDTC Q1 – Q4 2016)

- **Reporting:** Georgia (+17 change)
- **Performance:** South Dakota (+21 change)
- **Overall:** Utah (+20 change)

Spirit Award

This award is presented to the Flex Coordinator that exemplifies the collaborative and innovative spirit of the MBQIP program

- Nominations for Individuals:
 - **Oklahoma** – Team - With the recent retirement of the former SFC, a team three (Korie, Pete, and Lara) has made a real difference in the use of MBQIP data in the past year, included maps in their NCC. They are in consistent communication with their project officer, Owmy, and there is a palpable ambition to expand the quality improvement program in Oklahoma in ways that may not have been considered before.
 - **Washington** - Danielle Messier jumped in as a new quality coordinator, working with RQITA to learn a lot through enhanced TA, and proactively assessing her CAHs' capacity to engage in quality improvement around MBQIP measures. She also maintain an MBQIP desk manual for new CAH staff and created a simplified EDTC abstraction tool for struggling CAHs with hints, pop-ups, and interactive features.
 - **Nevada** – John Packham – nominated by RQITA. John is a consistent advocate, cheerleader, and positive voice for MBQIP, particularly in his role of experienced Flex Program and mentor to other Flex program staff (he co-Chairs the NOSORH Flex Committee). Several partners are engaged in MBQIP implementation in Nevada, and they have seen strong improvement over the past two years.

Congratulations to all of the awardees!!