



NATIONAL
RURAL HEALTH
RESOURCE CENTER

Flex Program Core Competencies for Excellence

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The Center's Purpose

The National Rural Health Resource Center (The Center) is a nonprofit organization dedicated to sustaining and improving health care in rural communities. As the nation's leading technical assistance and knowledge center in rural health, The Center focuses on five core areas:

- Performance Improvement
- Health Information Technology
- Recruitment & Retention
- Community Health Assessments
- Networking



Content to Cover

- Overview of the Core Competencies
- Resources to support the Core Competencies
- Your thoughts on the Core Competencies
- Assessment findings to date
- Next Steps



Identifying the Core Competencies

- Summit in May 2015 with state Flex Program staff to identify framework to support the most important skills and methods necessary for state Flex Programs to support critical access hospitals (CAHs) and their communities
- Federal Office of Rural Health Policy (FORHP) and Flex Monitoring Team also present

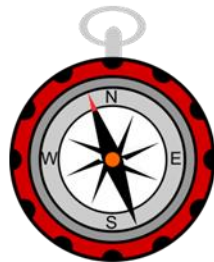
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Competency Development

- Identified by your peers
- Allows *multiple* pathways for creating a well rooted Flex Program – able to withstand programmatic and policy shifts and staff turnover
- Content with depth accessible for *any* program to work on allowing for growth
- The tools are here, assessment will help identify which areas to start...



Core Competencies

- Managing the Flex Program
- Building and Sustaining Partnerships
- Improving Processes and Efficiencies
- Understanding Policies and Regulations
- Promoting Quality Reporting and Improvement
- Supporting Hospital Financial Performance
- Addressing Community Health Needs
- Understanding Systems of Care
- Preparing for Future Models of Health Care

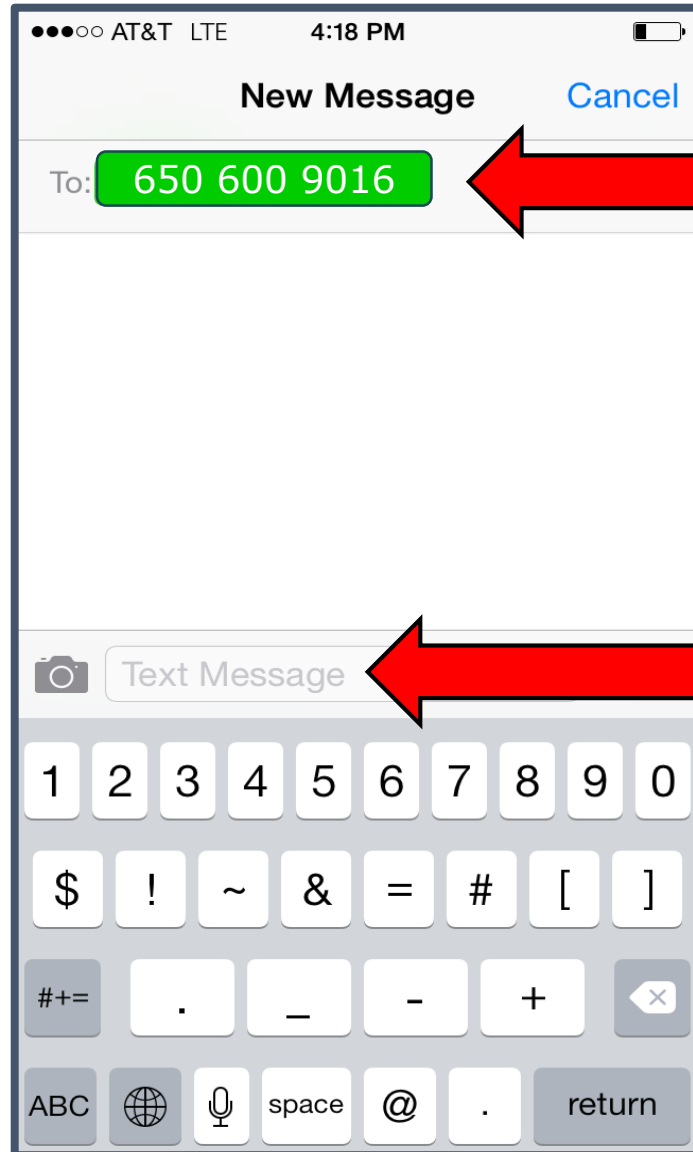


Core Competency Resources Online

- Core Competencies for State Flex Program Excellence Guide
- Self-assessment
- Resources for each of the nine competencies
- <https://www.ruralcenter.org/tasc/core-competencies>



Text Polling



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Assessment Results to Date

Number of Assessments Completed	18
Overall Average Score (out of 45)	36.16
Minimum Score	24.83
Maximum Score	43.18



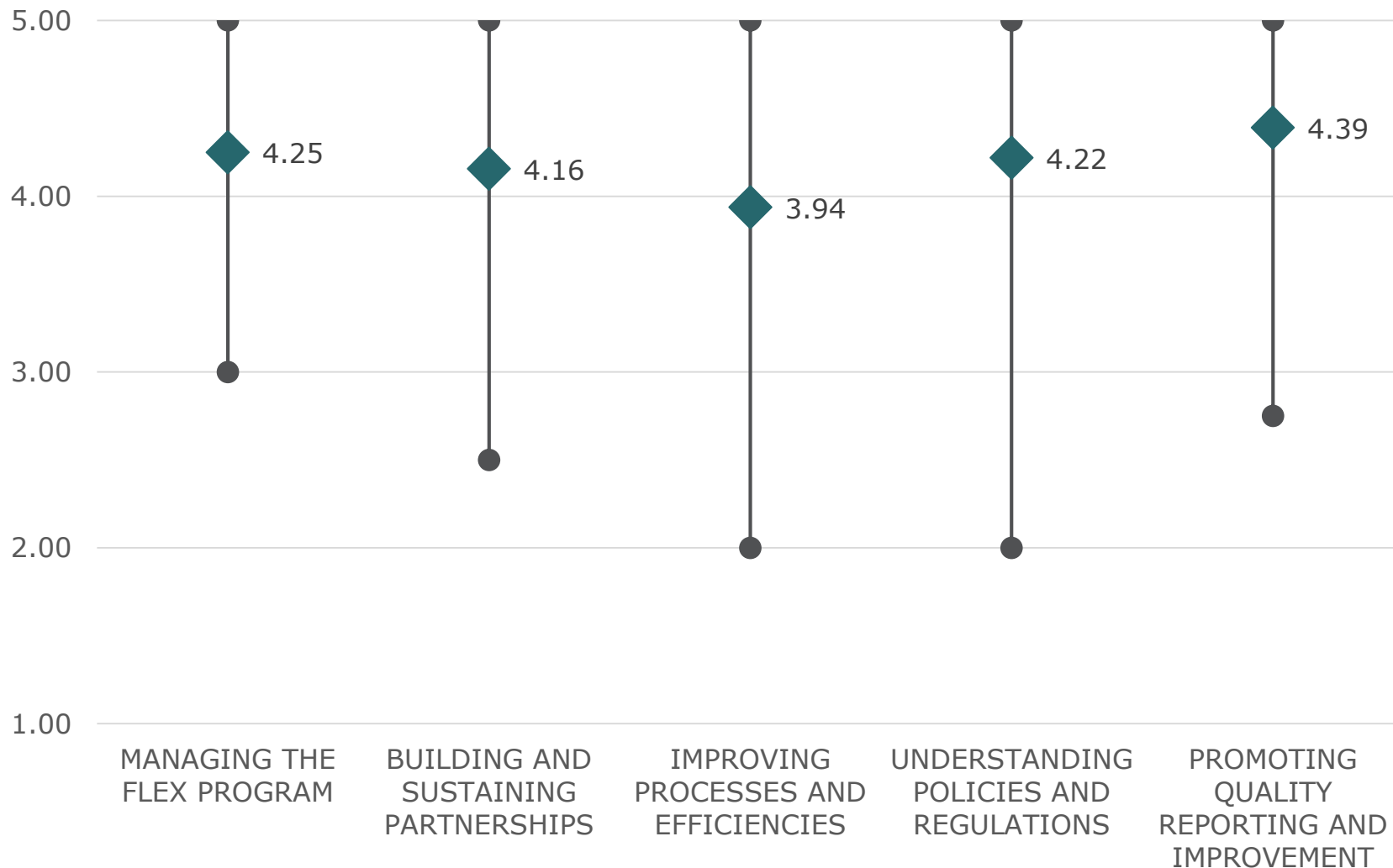
Assessment Results to Date

Core Competency	Average Score
Managing the Flex Program	4.25
Building and Sustaining Partnerships	4.16
Improving Processes and Efficiencies	3.94
Understanding Policies and Regulations	4.22
Promoting Quality Reporting and Improvement	4.39
Supporting Hospital Financial Performance	3.81
Addressing Community Health Needs	3.83
Understanding Systems of care	3.96
Preparing for Future Models of Health Care	3.59



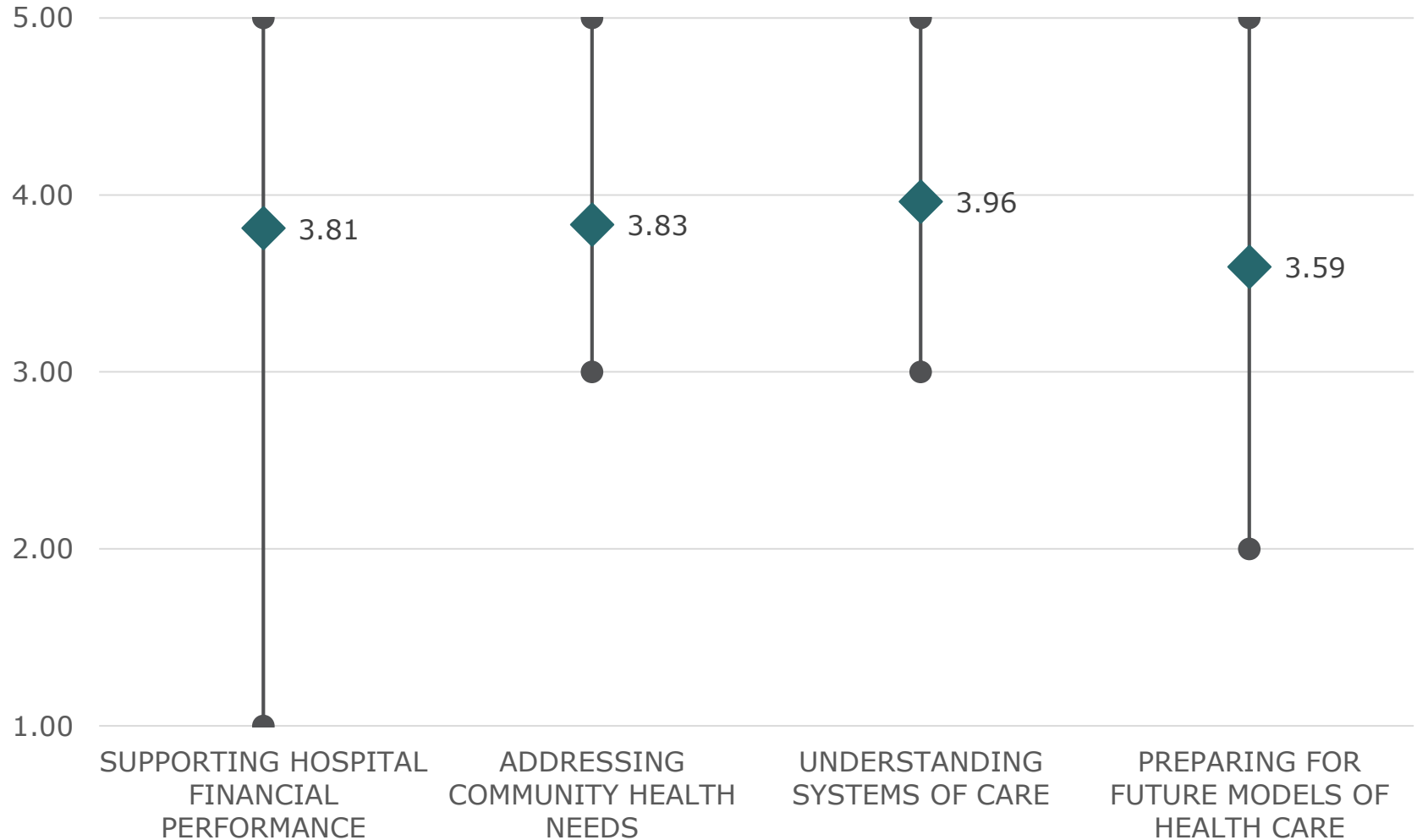
Assessment Results to Date

Average Scores and Ranges



Assessment Results to Date

Average Scores and Ranges





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