



Leadership Fundamentals Video Series: Surviving and Thriving as a New Leader

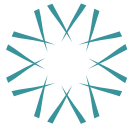
Series Resource Guide

MODULE 1: THE ROLE OF A LEADER

1. [*Leadership Styles Inventory*](#). National Rural Health Resource Center
2. [*Leadership Competencies Self-Assessment*](#). National Rural Health Resource Center
3. [*Collaborative healthcare leadership: A six-part model for adapting and thriving during a time of transformative change*](#) [White paper]. Browning, H.W., Torain, D.J, & Patterson, T.E. (2016). Center for Creative Leadership.
4. [*Leadership Competency Model*](#). National Center for Healthcare Leadership
5. [*Six things I wish I'd known as a new leader*](#). Coleman, B.
6. [*6 Leadership styles: how and when to apply them on your team*](#). Officevibe
7. [*Leadership Styles*](#). NHS United Kingdom

MODULE 2: BUILDING ORGANIZATIONAL AWARENESS

1. [*Leadership Styles Inventory*](#). National Rural Health Resource Center
2. [*A Guide to Organizational Culture and Leadership*](#). Indeed Editorial Team
3. [*A Diversity, Equity and Cultural Competency Assessment Tool for Leaders*](#). AHA, IDHM, NCHL
4. [*Two Steps to Connect Across Silos*](#). The Garage Group
5. [*What Everyone Should Know About Managing Up*](#). Harvard Business Review
6. [*Physician Engagement – An Imperative for Success*](#). National Rural Health Resource Center
7. [*2019 Rural Hospital Care Coordination and Population Health Management Summit Panel Discussion*](#). National Rural Health Resource Center



8. [*Population Health Overview*](#). Cleveland Clinic

MODULE 3: MANAGING PERFORMANCE

1. [*Feedback Planning Template*](#). National Rural Health Resource Center
2. [*Do employees really know what's expected of them?*](#) Gallup
3. [*7 expectations for transformational leaders*](#). Gallup
4. [*Give Employees the Right Kind of Feedback at the Right Time*](#). Gallup
5. [*Rounding for Outcomes*](#). Huron Learning Lab

MODULE 4: COMMUNICATION, CONFLICT, AND DIFFICULT CONVERSATIONS

1. [*Difficult Conversation Planning Tool*](#). National Rural Health Resource Center
2. [*Use Active Listening to Coach Others*](#). Center for Creative Leadership
3. [*The Art of Empathic Conversation*](#). Active Listening
4. [*Give Employees the Right Kind of Feedback at the Right Time*](#). Gallup
5. [*5 Unusual techniques to build trust and resolve conflict*](#). Inc
6. [*How leaders can turn conflict into improvement*](#). American Association for Physician Leaders
7. [*Conflict engagement helps providers focus on care*](#). Oncology Nursing Society
8. [*Conflict Styles Assessment*](#). United States Institute of Peace

MODULE 5: LEADING CHANGE

1. *Switch*. Chip & Dan Heath (book)
2. *Emotional Agility: Get Unstuck, Embrace Change, and Thrive in Work and Life*. Susan David (book)
3. *Our Iceberg is Melting*. John Kotter (book)
4. *Kubler-Ross, E. (1969). On Death and Dying*. New York: MacMillan.
5. [*3-Step Change Management Model: A Simple and Effective Method to Institute Change that Sticks*](#). Lewin
6. [*Technical, Political, Cultural Impacts of Change: Planning and Reflection Worksheet*](#). National Rural Health Resource Center
7. [*Bridges Transition Model*](#). William Bridges Associates



8. [Managing from the Middle: Leading Through Change](#) Podcast series. National Rural Health Resource Center
9. [On Misery, Memory, and Our Understanding of the Mind](#) Podcast. Hidden Brain, March 12, 2018, Daniel Kahneman

MODULE 6: ENGAGING YOUR TEAM

1. [Coaching Conversation Planner](#) (National Rural Health Resource Center)
2. [A complete guide to the skill-will matrix](#). AIHR
3. [Three reasons we are reluctant to delegate](#). The People Development Magazine
4. [The GROW Coaching Model](#). MindToolsVideos
5. [5 strategies to share knowledge in the workplace](#). AIIM
6. [7 strategies for better group decision making](#). Harvard Business Review

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