



## Delta Region Community Health Systems Development Program

Telehealth Assessment Site Name:

## **Huron Contact**

Project Lead: Jessica Duke Email: jduke@huronconsultinggroup.com

## Agenda Day, Month, 8am – 5pm CST

Time	Who	Name and Email	Location	Notes
8-8:45	Core Leadership: CEO			<ul> <li>Focus on identifying telehealth strategies, HCO vision, mission, and core strategies</li> </ul>
9-9:45	Core Leadership: CMO, CNO			<ul> <li>Focus on identifying telehealth strategies, HCO vision, mission, and core strategies</li> <li>Identify gaps in clinical services</li> <li>Current state for referral networks</li> <li>Review provider challenges</li> </ul>
10:10:45	Core Leadership: CFO, COO			<ul> <li>Focus on identifying telehealth strategies, HCO vision, mission, and core strategies</li> <li>Identify operational and reimbursement challenges</li> </ul>
11-11:45	Nursing Clinical Leaders			<ul> <li>Identify gaps in clinical services</li> <li>Current state for referral networks</li> <li>Review provider challenges</li> </ul>

## Onsite Agenda

12:15-1:15	Technology Director, Facility Tour and Observation		•	Identify technology infrastructure, broad band capabilities, equipment Identify current state for broadband services and equipment Current state for summary of care interfaces
1:30-2:15 2:30-3:15	Emergency Department Director and/or Manager Quality		•	Identify gaps in clinical services Current state for referral networks Review provider challenges
	Director and/or Manager		•	Current state of promoting interoperability measures Interface challenges related to transitions of care, transfers of documentations
3:30-4:15	Care Coordination and/or Population Health Manager		•	Identify gaps in clinical services Identify community needs Review community risk assessment if available
4:15-4:45	Exit Interview with CEO		•	Last minute thoughts Next Steps

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$10,000,000 with 100% funded by <u>HRSA/HHS</u> and \$0 amount and 0% funded by non-government sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by <u>HRSA/HHS</u>, or the U.S. Government.