



CRITICAL ACCESS HOSPITAL RECOGNITION: FY2019 INNOVATIVE CARE COORDINATION IMPACTING POPULATION HEALTH

Mason District Hospital

Havana, Illinois

Mason District Hospital (MDH), located in Havana, Illinois, is being recognized for their innovative approach to care coordination to address unique population health needs in their rural communities.

Positive Outcomes

- Patient participation grew from three patients at the end of 2018 to over 132 patients at the start of 2020.
- HbA1c levels have been successfully lowered by providing education and medication management to care coordination diabetic patients.
- Depression screening quality score improved for on MDH clinic, from 2.9% in 2018 to 67.3% in 2019.



Amy Ewalt, Care Coordinator, and Doug Kosier, CEO, Mason District Hospital, proudly accept the National Rural Health Resource Center's Certificate of Recognition for demonstrating excellence and

Top Accomplishments

Tracking and managing the current providers of patients, as well as referrals and upcoming specialist appointments, has ensured that MDH primary care providers are providing the appropriate follow-up care and are preventing duplication of services. In addition, care coordination education for providers and staff has helped drive the adoption of preventative care initiatives, which has vastly improved MDH clinic quality scores.

"We're honored to have received this national recognition for our care coordination efforts. We've put a lot of work into implementing a chronic care management program to offer to patients within our rural health clinics. In 2018, Amy Ewalt, RN, BSN began developing the CCM program with guidance from ICAHN's 12-week development course," said Doug Kosier, Mason District Hospital CEO. "Now that it has grown, our providers are beginning to see the difference in the care of their patients who are enrolled. One of them recently said he is 'thrilled with his patients in the program and is more up-to-date with their care than he has ever been' in reference to specialist referral tracking. CCM puts the patient at the center of their care by providing them a personalized care plan to share with all of their providers and caretakers."