What is a Patient Centered Medical Home?

Mercy Primary Care – Irvine

Mercy Medical Clinic – Lee County

Mercy Medical Clinic – Powell County
<table>
<thead>
<tr>
<th>Standard 1</th>
<th>Standard 2</th>
<th>Standard 3</th>
<th>Standard 4</th>
<th>Standard 5</th>
<th>Standard 6</th>
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<tbody>
<tr>
<td><strong>Patient Centered Access</strong></td>
<td><strong>Team Based Care</strong></td>
<td><strong>Population Health Management</strong></td>
<td><strong>Care Management and Support</strong></td>
<td><strong>Care Coordination and Care Transition</strong></td>
<td><strong>Quality Measure &amp; Improve Performance</strong></td>
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<tr>
<td>Patients have access to routine/urgent care &amp; clinical advice during/after hours</td>
<td>Practice defines care team and holds regular meetings</td>
<td>Practice implements evidence-based guidelines</td>
<td>Process to identify and monitor patients who require Care Management</td>
<td>Track and follow-up on lab/imaging results;</td>
<td>Measure preventive, chronic and acute care;</td>
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<td>Same Day appointments</td>
<td>Process to orient new patients to the practice</td>
<td>Pre-visit planning</td>
<td>Medication Reconciliation &gt;50% of patients in Care Mgmt.</td>
<td>Coordinate care received at hospitals and other facilities</td>
<td>Utilization affecting costs;</td>
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<td>Electronic access through MyChart our patient Portal</td>
<td>The practice maintains continuity of care by developing care plan to transition pediatrics patients to adults care</td>
<td>Developing plan and treatment goals</td>
<td>Practice has ability to prescribe electronically</td>
<td>Shares and receives clinical information with admitting hospitals and ER departments.</td>
<td>Set patient goals and act to improve performance</td>
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Benefits?

- **Good for patients**
  - Enjoy healthier lifestyle
  - Share in health care decisions
- **Good for physicians**
  - Focus on delivering high quality medical care to patients who really need it
- **Good for practices**
  - Team works effectively together
  - Work smarter not harder
- **Good for payors and employers**
  - In the future, physicians and hospitals will be paid based on outcomes – and not fee for service. So the focus will shift from quantity to quality. By becoming a Patient Centered Medical Home – this puts us ahead of the curve. We’re already focusing on quality and value – as opposed to volume and production.