What is a Patient Centered Medical Home?

Great Outcomes

Practice Organization

Health IT

Quality Measures

Patient Experience

Family Medicine, Primary Care

Mercy Primary Care – Irvine

Mercy Medical Clinic – Lee County

Mercy Medical Clinic – Powell County

Standard 1	Standard 2	Standard 3	Standard 4	Standard 5	Standard 6
Patient Centered Access	**Team Based Care**	**Population Health Management**	**Care Management and Support**	**Care Coordination and Care Transition**	**Quality Measure & Improve Performance**
Patients have access to routine/urgent care & clinical advice during/after hours **Same Day appointments** **Electronic access through MyChart our patient Portal**	**Practice defines care team and holds regular meetings** **Process to orient new patients to the practice** **The practice maintains continuity of care by developing care plan to transition peds patients to adults care**	**Practice implements evidence-based guidelines** **Pre-visit planning** **Developing plan and treatment goals**	**Process to identify and monitor patients who require Care Management** **Medication Reconciliation >50% of patients in Care Mgmt.** **Practice has ability to prescribe electronically**	**Track and follow-up on lab/imaging results;** **Coordinate care received at hospitals and other facilities** **Shares and receives clinical information with admitting hospitals and ER departments.**	**Measure preventive, chronic and acute care;** **Utilization affecting costs;** **Set patient goals and act to improve performance**

Benefits?

- Good for patients
  - Enjoy healthier lifestyle
  - Share in health care decisions
- Good for physicians
  - Focus on delivering high quality medical care to patients who really need it
- Good for practices
  - Team works effectively together
  - Work smarter not harder
- Good for payors and employers
  - In the future, physicians and hospitals will be paid based on outcomes – and not fee for service. So the focus will shift from quantity to quality. By becoming a Patient Centered Medical Home – this puts us ahead of the curve. We're already focusing on quality and value – as opposed to volume and .production.