



NATIONAL  
RURAL HEALTH  
RESOURCE CENTER

## SMALL RURAL HOSPITAL TRANSITION (SRHT) PROJECT Performance Management Group (PMG) Call

With the support of the [Health Resources and Services Administration's \(HRSA\) Office of Rural Health Policy](#), the National Rural Health Resource Center and Rural Health Innovations provide educational opportunities for the [Small Rural Hospital Transition \(SRHT\) Project](#).

## Improving Transitions of Care: Cibola General Hospital and Guadalupe County Hospital Success Stories

**Date:** Wednesday, March 16, 2016

**Time:** 12:00-1:00 PM Central Time / 11:00-12:00 Mountain Time

**Facilitator:** Terry Hill, MPA, Executive Director, Rural Health Innovations, Duluth, MN

**Speakers:**

- Glenna Losito, MSN, Co-Chief Nursing Officer, Cibola General Hospital
- Maria Atencio, RN, Co-Chief Nursing Officer, Cibola General Hospital
- Christina Campos, MBA, FACHE, Administrator, Guadalupe County Hospital
- Mandelyn Cordova, Director of Nursing, Guadalupe County Hospital

**Call-in number:** (877) 273-4202

**Conference Room Number:** 914983637#

**Webinar Link:** <http://ruralcenter.adobeconnect.com/r6akd82b72a/>

[Agenda on page 2.](#)

[Speaker biographies on page 3.](#)

## Performance Management Group (PMG) Call Agenda

1. Tell us a little about your hospital.
2. What motivated your hospital to apply for a QI and Transition of Care project?
3. Tell us a little about your project.
4. What have been some of your accomplishments?
5. What did you learn from this project? What were the barriers? What were the lessons learned? Was there anything about this project that was a surprise to you or unexpected?
6. From your experience with this project, what is your best advice to other hospitals planning to address QI and transition of care?
7. How did this prepare you for a value based future or prepare you to be more successful as you transition towards a value based system?
8. Questions and Answers

## Speaker Biographies

- **Glenna Losito**, Co-Chief Nursing Officer and **Maria Atencio**, Co-Chief Nursing Officer  
Cibola General Hospital, New Mexico  
Maria Atencio and Glenna Losito became Co-Chief Clinical Officers of Cibola General in 2013. Maria and Glenna are both long-time members of the community each possesses over 30 years of nursing experience. Both are registered nurses with Bachelor's degrees. Glenna became a certified Family Nurse Practitioner a few years ago after studying at the St. Francis school in Albuquerque. Maria says, "When Glenna and I went to college we came back here for the summer and worked as Nurse's Aides at CGH. We then went back to college, finished our degrees at different places, and worked at different places, but ultimately both came back here. This is our home, so it's important to us. It's our community. Our families are here. We're taking care of our families."
- **Christina R. Campos**, MBA, FACHE, Administrator  
Guadalupe County Hospital, New Mexico  
Mrs. Christina Campos is the Chief Executive Officer of Guadalupe County Hospital in Santa Rosa, New Mexico. She has worked in health care since 1993, first as a hospital volunteer and community "encourager" under the community health development program and later became Finance Officer for the small frontier hospital. She later served as a member of the Clinical Operations Board of the University of New Mexico Hospital in Albuquerque. Ms. Campos received her BA in Latin American Studies and Economics from the University of New Mexico, and her MBA in Health Care Administration from Regis University in Denver, CO. She currently serves as Chairman of the NM Rural Hospital Network. She is a NM delegate to the American Hospital Association Region 8 Policy Review Board, and in 2013 was appointed by HHS Secretary Kathleen Sebelius to serve on the National Advisory Committee for Rural Health and Human Services.
- **Mandelyn V. Cordova**, Director of Nursing  
Guadalupe County Hospital, New Mexico  
Mandelyn is the Director of Nurses at Guadalupe County Hospital. She is a native of Santa Rosa, NM, and began working at GCH as a nurse tech in June 2004. She attended nursing school at Luna Community College in Las Vegas, NM, became an LPN in July 2004, graduated in May 2005, and became an RN in August 2005. In September 2014 she became interim Director of Nurses, and was fully appointed to the position in October 2014. She oversees all aspects of nursing, including patient safety and clinical quality improvement.