



Rural Community Ambulance Agency Transformation Toolkit

Help ambulance agency leaders in rural America assess the state of their agency's readiness in core competency areas. The Rural Community Ambulance Agency Readiness Assessment follows the [Critical Access Hospital \(CAH\) Blueprint for Performance Excellence](#), adapted specifically for rural ambulance agencies, from the Baldrige Excellence Framework for Health Care. The Toolkit provides this assessment along with resources and tools to assist rural ambulance agency leaders to succeed with moving from volume to value in their agency's culture and operations. Ambulance agency leaders are encouraged to complete the assessment periodically to monitor their progress and receive updated resources to guide their journey.

Transformation to a next evolutionary stage is a necessary step if [EMS](#) is to thrive and play an integral part in the changing health care system. It may become especially important for rural ambulance agencies to embrace this transformation to continue to provide access to care in rural areas. To accomplish this transformation, rural EMS agencies must develop new core competencies.

Core Competencies



View the Resource Collections and Take the Self-Assessment

<https://www.ruralcenter.org/tasc/rural-community-ambulance-agency-transformation>