

The logo features a stylized cross with a yellow and green sunburst design in the center. The text "Sharkey Issaquena" is in a bold, dark blue sans-serif font. "Community Hospital" is in a gold-colored script font, and "& Nursing Home" is in a smaller, gold-colored serif font.

Sharkey Issaquena *Community Hospital* & Nursing Home

ROLLING FORK, MS


Key Recommendations

- ▶ Top 9 QI Recommendations
 - ▶ Warm handoffs/ bedside reporting
 - ▶ Leadership rounding
 - ▶ White Boards
 - ▶ Quality Scorecard
 - ▶ Discharge follow up phone calls
 - ▶ Admission/Discharge Folders
 - ▶ Order sets/ Protocols
 - ▶ HCAHPS Survey Training
 - ▶ Employee Engagement survey/ Exit Interview

Current Action Steps

- ▶ Admission/Discharge Folders
 - ▶ By creating admission/discharge folders, we will be able to provide our patients with the necessary and beneficial information throughout their stay.
 - ▶ At discharge, the patient will have all pertinent medical information regarding their current stay to take with them.
 - ▶ The folders will include a letter from the Administrator regarding their care and aftercare survey, brochures detailing all hospital inpatient and outpatient services, discharge instructions, CCD, and prescriptions.
 - ▶ Examples of information provided in folders include:


Current Action Steps, Again




44 South 4th Street
Rolling Fork, MS 39159
jrecoy@nichoip.org
662.873.5173

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant No. D50RG12750-04-01 for the Delta State Rural Development Network Grant Program amounting to \$900,000 for grant implementation. This information and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsement be inferred by HRSA, HHS or the U.S. Government.

SHARKEY- ISSAQUENA HEALTH NETWORK



MISSISSIPPI SHINE
PROJECT





Our Mission:
The mission of the Mississippi SHINE Project (Sharkey-Issaquena Health Network) is to promote the health and wellness of the population in our communities of Sharkey and Issaquena counties. Our focus includes educating the residents regarding obesity and childhood poverty, increasing awareness of factors and resources contributing to their well-being, inspiring and empowering individuals to take responsibility for their own health, and ultimately improving their quality of life in a measurable way.

Areas of Assistance:

- Health Fair
- Blood pressure & Glycose Screenings
- BMI Screenings
- Pharmacy Assistance Program
- Glucometer Program
- Diabetes Education
- Oral Health Education & Screenings
- Nutrition Education
- Overall Wellness Education
- Developing & maintaining network relationships for reliable resources

Current Action Steps, Continued



History

The Hospital, built in 1949, has served the South Delta for more than sixty years. Remodeled in 2002 and 2018, SICH has 19 acute care beds and 10 senior care (geriatric psychiatric) beds. A swing bed program and long term care program offer services for patients needing inpatient rehabilitation as well as continuous care. The Hospital operates a 24-hour Emergency Department and provides local area ambulance service. Located in Rolling Fork, Mississippi, SICH is in the heart of the Delta. Convenient to larger metropolitan areas, Sharkey and Issaquena Counties, population of about 8500, offer a choice of public or private education and various religious and civic club opportunities. A variety of outdoor recreational activities including hunting, fishing, water sports or just easy living make this area a true "southern home".



47 South 4th Street
Rolling Fork, MS 39159
662-873-4395 662-873-4600



EMERGENCY



The emergency department, the only one within a 45 mile radius, is staffed 24 hours per day by local and contract providers to render immediate care to the citizens of the surrounding area. The ambulance service for the area is operated and staffed with nurses and emergency medical technicians employed by the Hospital. The ER employs the use of live Telemedicine which provides consultation from a Level 1 trauma center. To facilitate rapid patient transport to higher levels of care, SICH has helicopter access on site.



47 South 4th Street
Rolling Fork, MS 39159
662-873-4395 662-873-4600

Current Action Steps, Furthermore

Wound Care Clinic




Do you have any of the following conditions?


- Slow to heal or non-healing wounds
- Feet or leg ulcers or wounds
- Surgical wounds that have opened
- Non-healing skin grafts or surgical flaps
- Internal injuries or open wounds from radiation therapy
- Bone infection (called osteomyelitis)
- Acute traumatic and crush injuries

Call 877.295.2273



877.295.2273
47 4th St., Rolling Fork, MS 39159
www.RestoreHealth.com
©RestoreHealth. All rights reserved.



Comprehensive Wound Care
To Help You Heal



Wound Care Clinic



Get back your quality of life and live life to its fullest

Our Team of Wound Care Specialists Work with You and Your Physician

877.295.2273

If you or a loved one has a wound or sore that has not healed in 30 days, you may have what is referred to as a "chronic, non-healing" wound.

Chronic, non-healing wounds can have serious health consequences and may adversely affect your quality of life.

At our center, healing wounds is our specialty.

Our treatment plans are designed to complement the care your own physician provides, ensuring that your health care team is always working together to provide the treatment that's right for you.

Most treatments are covered by Medicare/Medicaid, HMOs and other private insurance plans and may include:

- Hyperbaric oxygen therapy
- Specialized wound dressings
- Off-loading (taking pressure off the wound)
- Sharp debridement (removal of dead tissue)
- Compression therapy

Our wound center has a proven track record of healing wounds – even those wounds that have not responded to other therapies can see significant improvement at our center.

Call today to find out how we can help you start healing.

Hyperbaric oxygen (HBO) therapy is a treatment in which the patient breathes 100% pure oxygen while inside a pressurized chamber.

The increased air pressure inside the chamber helps your blood carry more oxygen to organs and connective tissues to promote wound healing.

Hyperbaric oxygen therapy is provided once daily for approximately four to six weeks. One treatment takes about two hours and is quite comfortable for most patients.

Current Action Steps, Once More

Pain Management Clinic

To combat the current opioid crisis, we've teamed with Oakes Family Pain Management to provide top-notch care for our chronic pain patients. Treatments include steroid injections, nerve blocks, and radiofrequency ablation (RFA).



Next Steps to Support Full Implementation

- ▶ A driver has been assigned to each action plan. They will oversee all action steps and assign a task/step to an individual to carry out.
- ▶ Assignment dates have been given, and those tasks will be completed by those dates.
- ▶ Follow ups and next steps will be scheduled once the current action steps have been completed/implemented.
- ▶ All action plans will have the full support of the Administrator and staff

CCC Target Population and Goals

- ▶ The target population is adults with a diagnosis of hypertension and/or diabetes.
- ▶ The main goals of the project are to decrease A1C levels by 1-2 points for persons with diabetes and to decrease ER visits related to elevated blood glucose levels and hypertension.

Implementation Strategies

- ▶ At our CCC meeting, we discussed several ways to help reach out to our target population. Some of these include:
 - ▶ Providing educational opportunities: Health Fair follow ups, Lunch & Learns, Diabetes Educators
 - ▶ Facilitating the availability of medication and supplies: Pharmacy Assistance Program, Glucometer Program
 - ▶ Engaging local resources: Community Garden, Faith-based Relationships, Work with local restaurants to add healthy menu options
 - ▶ Making care local: Use Allied Health students, Telehealth, Health Fair follow ups
 - ▶ Implementing better communication: Advertise Bearable Fitness and offer programs, Gym promotion for target population, Use social media
 - ▶ Removing administrative barriers: Work on getting the hospital to accept Ambetter (only insurance offered by ACA), Accurate Demographics, Afterhours/Saturday clinic

Examples of Current Community Outreach



Examples of Current Community Outreach, Again



Conclusion

Rolling Fork is in the heart of the MS Delta. We are a rural community hospital that is funded by Sharkey and Issaquena counties, with a population of 8,500 between the two counties. It has always been our goal to provide the best care possible to our patients. Through the Delta Region Community Health Systems Development Program and Stroudwater Consulting, we look to improve our overall financial stability, provide a higher quality of care, create a better in-house workflow, and build on our existing community outreach