# Small Rural Hospital Transition (SRHT) Project

# \_\_\_\_\_\_\_\_\_\_\_\_ Hospital Name

## Quality Improvement (QI) Project Action Plan and Tracking Measures

**Action Plan Date: \_\_\_**

**Participants:** Executive and Management Teams

**Facilitator:** Stroudwater Associates

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| **Top 10 Team Recommendations** |
| [**1**](#_Action_Plan_1) |  |
| [**2**](#_Action_Plan_2) |  |
| [**3**](#_Action_Plan_3) |  |
| [**4**](#_Action_Plan_4) |  |
| [**5**](#_Action_Plan_5) |  |
| [**6**](#_Action_Plan_6) |  |
| [**7**](#_Action_Plan_7) |  |
| [**8**](#_Action_Plan_8) |  |
| [**9**](#_Action_Plan_9) |  |
| [**10**](#_Action_Plan_10) |  |

## Tracking Measures for SRHT Program

| **Anticipated****Outcome** | **Tracking****Measure** | **Standard** | **Hospital****Target Level** | **Pre-Values****At time** **of Report** | **Post-Values****12 months** **Post-project** |
| --- | --- | --- | --- | --- | --- |
| Increase Net Patient Revenue  | Net Patient Revenue | Not applicable | Hospital target level:  |  |  |
| Increase Days of Cash on Hand (DCOH) | DCOH | US Median for Rural Hospitals: 78.23 days[[1]](#footnote-2) | Increase DCOH to above national medianHospital target level:  |  |  |
| Reduce Days in Net Accounts Receivable (A/R) | Days in Net A/R | US Median for Rural Hospitals: 50.77 days[[2]](#footnote-3) | Reduce Days in Net A/R to below national medianHospital target level:  |  |  |
| Reduce Readmissions | Total Readmission Rate | CMS US Reported Rate: 15.3% | Reduce total readmissions below national rate.Hospital target level: |  |  |
| Improve discharge planning HCAHPS scores  | HCAHPS composite scores for discharge planning as reported in [Hospital Compare](https://www.medicare.gov/hospitalcompare/search.html)or similar reporting sitefor *“Patients who reported that YES, they were given information about what to do during their recovery at home*.” | National: 87% | Increase HCAHPS score to above national averageHospital target level:  |  |  |
| Improve Transitions of Care HCAHPS Scores  | HCAHPS composite score for transition of care as reported in [Hospital Compare](https://www.medicare.gov/hospitalcompare/search.html) or similar reporting site for “*Patients who Strongly Agree they understood their care when they left the hospital.”*  | National: 53% | Increase HCAHPS score to above national averageHospital target level: |  |  |
| ImproveO*verall Rating of the Hospital* HCAHPS scores  | HCAHPS score for overall rating of the hospitals as reported in [Hospital Compare](https://www.medicare.gov/hospitalcompare/search.html) or similar reporting site for *“Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)”* | National: 75% | Increase HCAHPS score to above national averageHospital target level: |  |  |
| Improve *Would Recommend Hospital* HCAHPS Scores  | HCAHPS score for overall rating of the hospitals as reported in [Hospital Compare](https://www.medicare.gov/hospitalcompare/search.html) or similar reporting site for *“Patients who reported YES, they would definitely recommend the hospital”* | National: 74% | Increase HCAHPS score to above national averageHospital target level: |  |  |

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| Action Plan 1 |  |
| **Issue** |  |
| **Goal** |  |
| **#** | **What is the Action Step?** | **Who is the Driver?** | **By When?** | **Follow-Up and****Next Steps** |
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| Action Plan 2 |  |
| **Issue** |  |
| **Goal** |  |
| **#** | **What is the Action Step?** | **Who is the Driver?** | **By When?** | **Follow-Up and****Next Steps** |
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| Action Plan 3 |  |
| **Issue** |  |
| **Goal** |  |
| **#** | **What is the Action Step?** | **Who is the Driver?** | **By When?** | **Follow-Up and****Next Steps** |
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| Action Plan 4 |  |
| **Issue** |  |
| **Goal** |  |
| **#** | **What is the Action Step?** | **Who is the Driver?** | **By When?** | **Follow-Up and****Next Steps** |
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| Action Plan 5 |  |
| **Issue** |  |
| **Goal** |  |
| **#** | **What is the Action Step?** | **Who is the Driver?** | **By When?** | **Follow-Up and****Next Steps** |
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| Action Plan 6 |  |
| **Issue** |  |
| **Goal** |  |
| **#** | **What is the Action Step?** | **Who is the Driver?** | **By When?** | **Follow-Up and****Next Steps** |
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| Action Plan 7 |  |
| **Issue** |  |
| **Goal** |  |
| **#** | **What is the Action Step?** | **Who is the Driver?** | **By When?** | **Follow-Up and****Next Steps** |
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| Action Plan 8 |  |
| **Issue** |  |
| **Goal** |  |
| **#** | **What is the Action Step?** | **Who is the Driver?** | **By When?** | **Follow-Up and****Next Steps** |
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| Action Plan 9 |  |
| **Issue** |  |
| **Goal** |  |
| **#** | **What is the Action Step?** | **Who is the Driver?** | **By When?** | **Follow-Up and****Next Steps** |
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| Action Plan ****10**** |  |
| **Issue** |  |
| **Goal** |  |
| **#** | **What is the Action Step?** | **Who is the Driver?** | **By When?** | **Follow-Up and****Next Steps** |
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1. CAH Financial Indicators Report: Summary of Indicator Medians by State; Flex Monitoring Team Data Summary Report No. 29: April 29 [↑](#footnote-ref-2)
2. IBID 1 [↑](#footnote-ref-3)