

NATIONAL RURAL HEALTH RESOURCE CENTER

3RNet Recruitment for Retention Academy

Session 5 Collaborative Discussion: Best Practice Sharing

July 29th, 2021

Delta Region Community Health Systems Development (DRCHSD) Program



This project is supported by the Health Resources and Services Administration (<u>HRSA</u>) of the U.S. Department of Health and Human Services (<u>HHS</u>) as part of a financial assistance award totaling \$10,000,000 with 100% funded by <u>HRSA/HHS</u> and \$0 amount and 0% funded by non-government sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by <u>HRSA/HHS</u>, or the U.S. Government.



Series Topics

Session 1Recruiting for Retention Hierarchy: Unleashing Your
Most Powerful Recruitment Tool: Culture

- Session 2Building the Foundation of Your Recruitment Efforts:
Process, Team, and Action Steps
- Session 3Make Your Organization Stand Out Identifying
Unique Selling Points That Health Professionals Want
- Session 4Marketing on a Shoestring Budget Free and Low-
Cost Tools to Tell Your Story
- **Session 5** Collaborative Discussion: Best Practice Sharing



The Plan for Today

Behavior-based interviewing *Randy Stembridge Grove Hill Memorial Hospital, Grove Hill AL*

Onboarding: Staff and leader roles **Darla Ederer and Jennifer Barbour** Sparta Community Hospital, Sparta IL

Breakout: Recruiting & onboarding

Performance management Sarah Kelley

Ste. Genevieve County Memorial Hospital, Ste. Genevieve MO

Breakout: Performance management & employee engagement





Pre-Polling Questions

I am _____ in my understanding of onboarding practices at other hospitals and clinics.

I am _____ in my understanding of performance management practices at other hospitals and clinics.



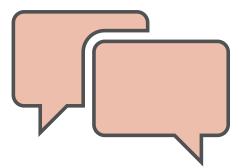
Breakout Discussion #1

- Introduce yourself: Name, location
- What's your biggest takeaway from what Randy, Darla, and Jennifer shared?
- What are your biggest recruitment challenges? What are you doing to address these challenges?
- How do you currently choose the "best fit" candidate for a position?
- What part of your onboarding practices are you most proud of?



Breakout Discussion #2

• What's your biggest takeaway from what Sarah shared?



- How do you currently handle performance management in your organization? How well do your performance management processes drive employee engagement and reinforce your culture?
- What are your biggest challenges related to employee engagement? What successes have you had related to employee engagement?
- Share one or two things you plan to do (or already have done) as a result of discussions that took place during the Academy.



Post-Polling Questions

I am _____ in my understanding of onboarding practices at other hospitals and clinics.

I am _____ in my understanding of performance management practices at other hospitals and clinics.

I am _____ that I will apply the knowledge gained from this educational training to improve my organization's recruitment and retention efforts.



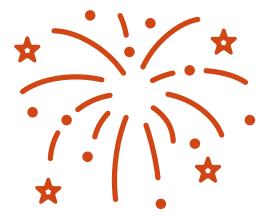
Post-Training Assessment

Please take <u>this</u> quick 5-question survey on the DRCHSD 3RNET webinar series!



Thank You!









NATIONAL RURAL HEALTH RESOURCE CENTER

Contact Information Caleb Lozinski

Program Coordinator 218-216-7017

clozinski@ruralcenter.org

Shannon Studden <u>shannonstudden@gmail.com</u>

Get to know us better: http://www.ruralcenter.org

