



CRITICAL ACCESS HOSPITAL RECOGNITION: FY2013 INNOVATION IN QUALITY

Spectrum Health Reed City Hospital

Reed City, Michigan

[Spectrum Health Reed City Hospital \(SHRCH\)](#) was recognized for being a leader in public reporting and demonstrating excellence in quality.



Spectrum Health Reed City Hospital, Reed City, Michigan.

Positive Outcomes

- Developed hospital-based committee to continue work related to the Michigan State Action on Avoidable Rehospitalizations (STAAR) Hospital Readmission Process
- Worked on a STEMI project to meet the 90-minute window for cardiac catheterization
- Provided quality leadership in patient safety training for high-reliability thinking and a train-the-trainers program for patient safety culture quality improvement

Top Accomplishments

As part of the Spectrum Health System, Reed City participates in an accountable care organization (AC), and has an outpatient clinic that is a certified patient centered medical home (PCMH). Barb Cote, the Director of Total Quality Management at Reed City, is a tireless advocate for quality improvement. In addition to her work at Reed City, Barb heads the Michigan Critical Access Hospital (MICAH) Quality Network (QN) Strategic Improvement area for education sessions at the MICAH QN quarterly meetings.