



MARCUM
& WALLACE
Memorial Hospital

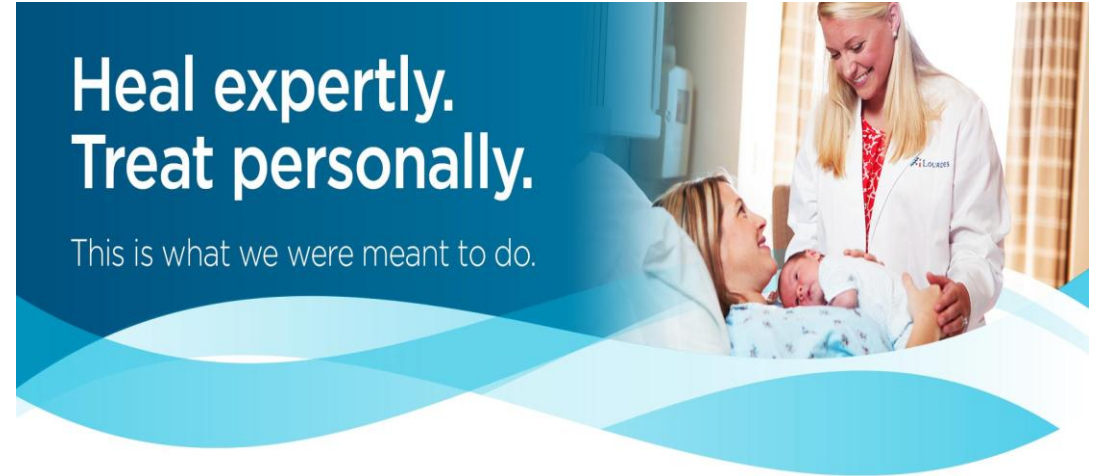


MERCYHEALTH



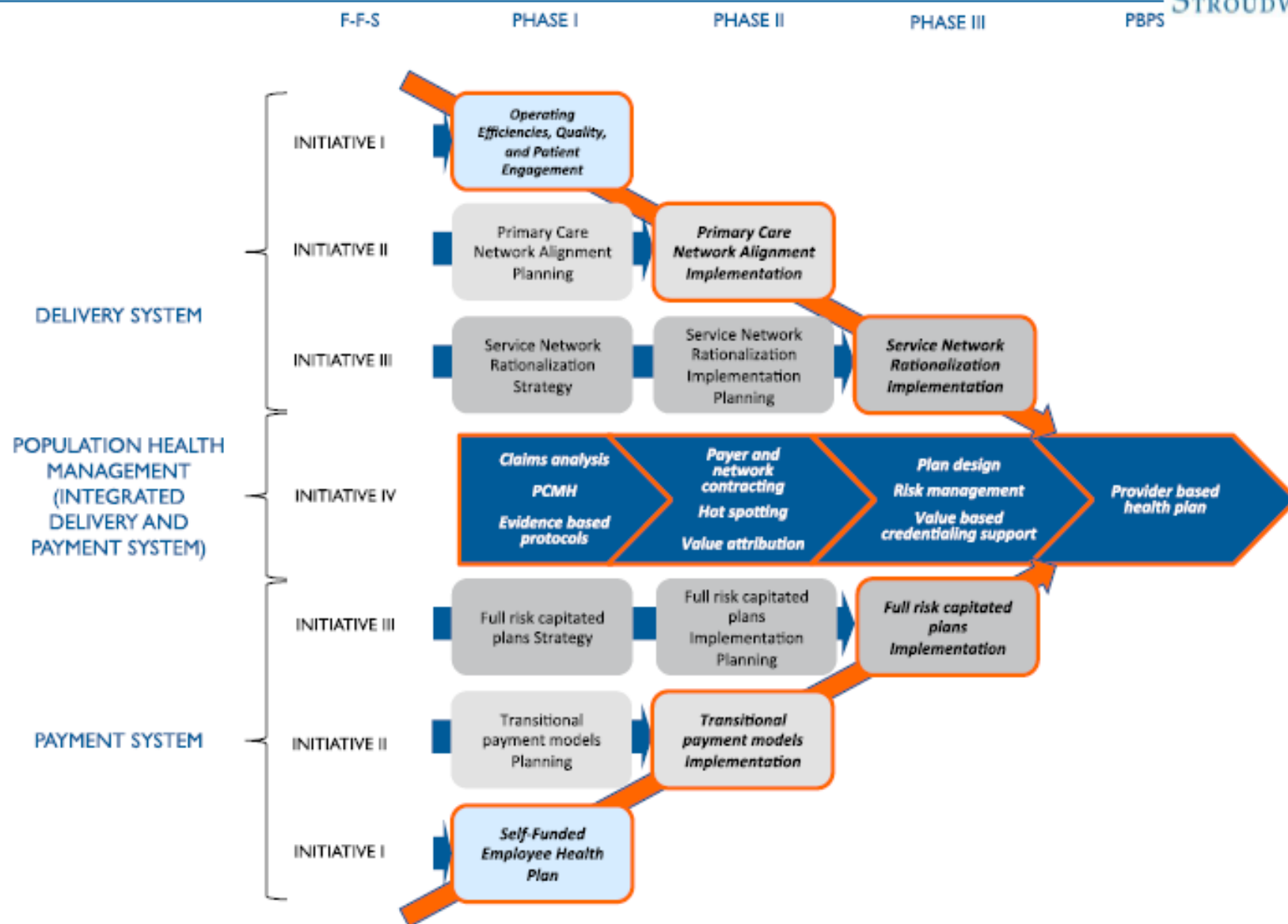
Heal expertly.
Treat personally.

This is what we were meant to do.



Population Health Implementation Framework

STROUDWATER ASSOCIATES



Our Mission

We extend the healing ministry of Jesus by improving the health of our communities with emphasis on people who are poor and under-served.

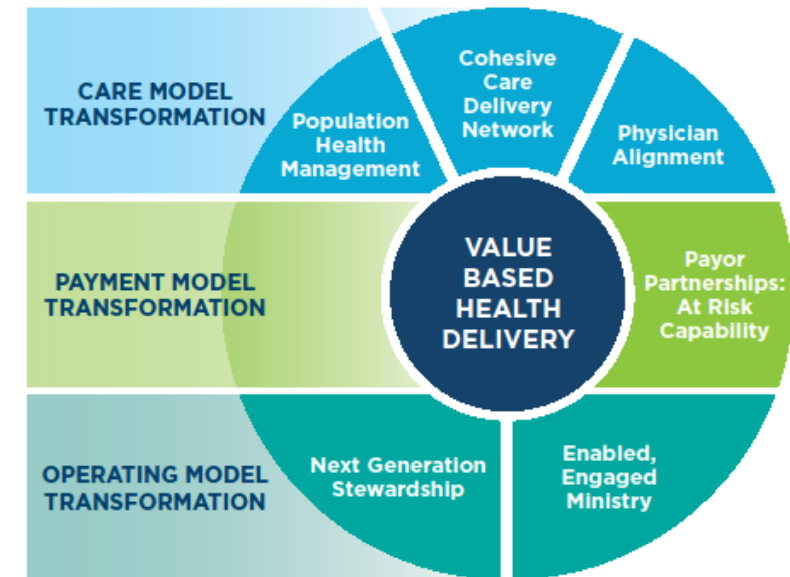
Our Values

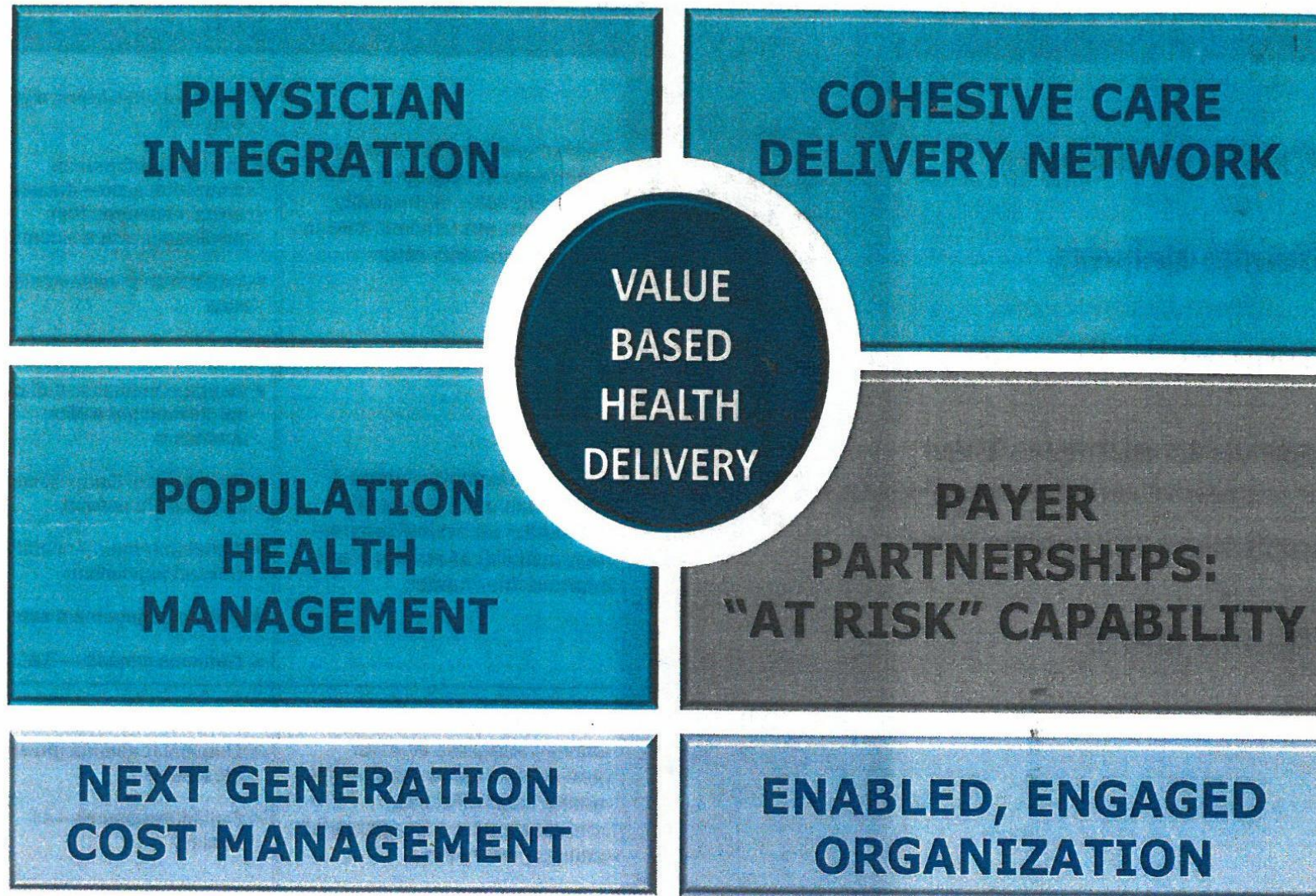
Compassion	Human Dignity	Sacredness of Life
Excellence	Justice	Service

Our Promise

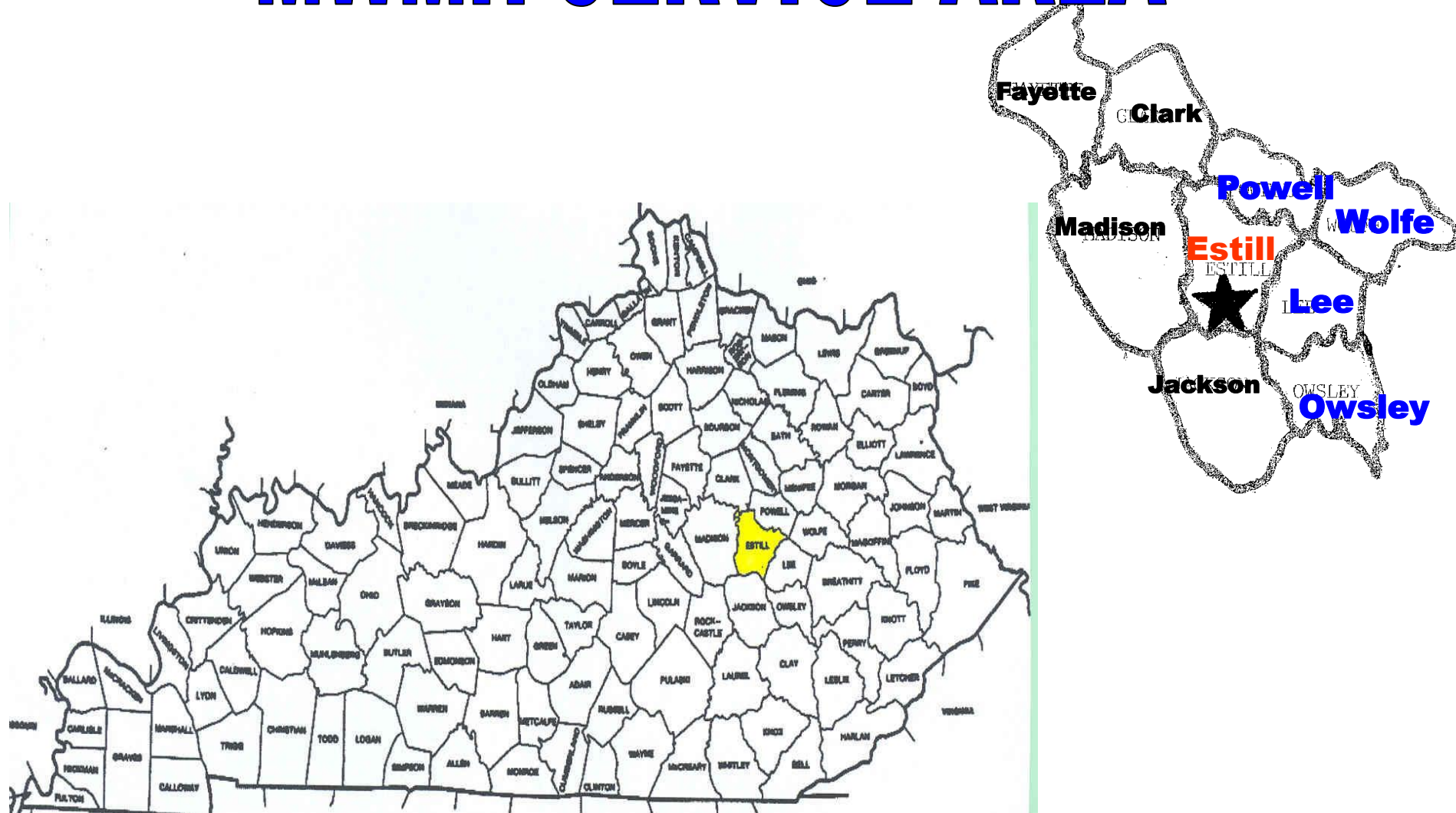
To make lives better—mind, body and spirit.
 To genuinely enjoy being of service.
 To make healthcare easier.

2014-2018 Strategic Direction

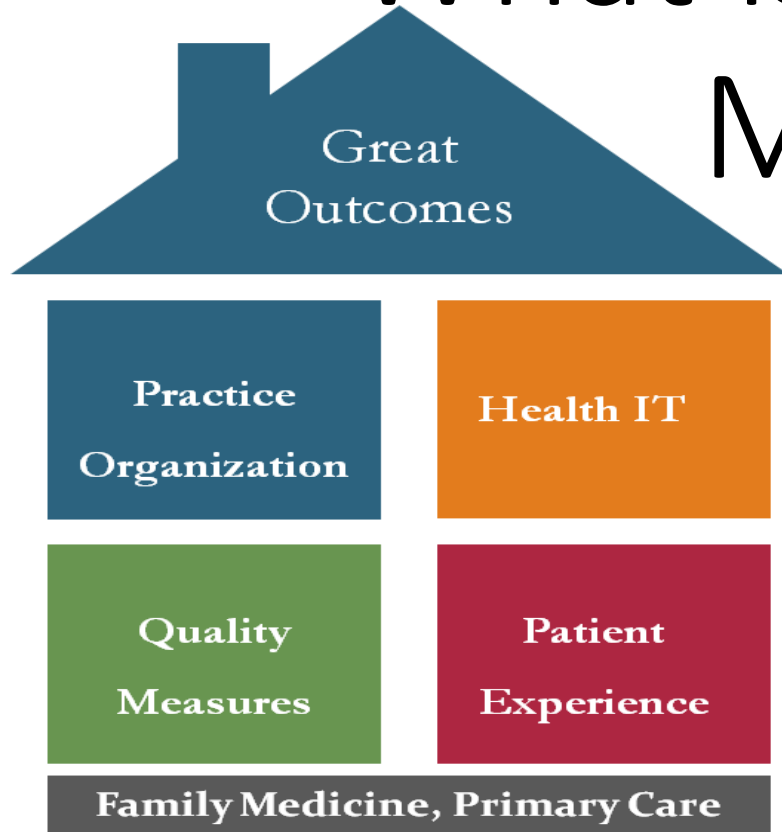




MWMH SERVICE AREA



What is a Patient Centered Medical Home?



Mercy Primary Care – Irvine

Mercy Medical Clinic – Lee County

Mercy Medical Clinic – Powell County

Standard 1

**Patient Centered
Access**

Patients have access
to routine/urgent care
& clinical advice
during/after hours

Same Day
appointments

Electronic access
through MyChart our
patient Portal

Standard 2

Team Based Care

Practice defines care
team and holds
regular meetings

Process to orient
new patients to the
practice

The practice
maintains continuity
of care by developing
care plan to
transition peds
patients to adults
care

Standard 3

**Population Health
Management**

Practice implements
evidence-based
guidelines

Pre-visit planning

Developing plan and
treatment goals

Standard 4

**Care Management
and Support**

Process to identify
and monitor patients
who require Care
Management

Medication
Reconciliation >50%
of patients in Care
Mgmt.

Practice has ability to
prescribe
electronically

Standard 5

**Care Coordination
and Care Transition**

Track and follow-up on
lab/imaging results;

Coordinate care
received at hospitals
and other facilities

Shares and receives
clinical information
with admitting
hospitals and ER
departments.

Standard 6

**Quality Measure &
Improve
Performance**

Measure preventive,
chronic and acute
care;

Utilization affecting
costs;

Set patient goals and
act to improve
performance

Benefits?

- Good for patients
 - Enjoy healthier lifestyle
 - Share in health care decisions
- Good for physicians
 - Focus on delivering high quality medical care to patients who really need it
- Good for practices
 - Team works effectively together
 - Work smarter not harder
- Good for payors and employers
 - In the future, physicians and hospitals will be paid based on outcomes – and not fee for service. So the focus will shift from quantity to quality. By becoming a Patient Centered Medical Home – this puts us ahead of the curve. We're already focusing on quality and value – as opposed to volume and production.



Rhonda Morgan, RN
Diabetes Educator



Rhonda Morgan, RN – Diabetes Educator for MMA Physician Practices participating in the annual Railroad Festival, dressed as “Mercy Mae” the clown. Free health screenings. Glucose, blood pressure and carotid/thyroid screenings.



Meloni Franz
Nurse Care Coordinator

Meloni Franz, Nurse Care Coordinator, for Mercy Primary Care Clinics was hired to focus on the high-acuity patient population, to promote self-management goals, and to develop an individualized action plan that best serves the needs of each patient. The overall goal of the Nurse Care Coordinator is to help lead our patients into making choices that will optimize their health and well-being resulting in better outcomes.

Mobile Access to MyChart!

Now, accessing your health information on MyChart is even more convenient. Whether you're at work, running errands or heading out to a doctor's appointment, MyChart is available to you via your Apple iPhone®, iPod touch® or iPad® or via your Android™ phone.

Here are just a few of the features you can access:

- View your current test results.
- Communicate with your physician via secure e-mail.
- Review upcoming appointments and confirm or cancel them.
- Get the phone number and driving directions to your physician's office.
- View recommended preventive care procedures and due dates.
- Review your medications, immunizations and allergies.

Once your MyChart account is set up, here's how to access MyChartMobile:

1. Download the free MyChart app from the Apple App Store or from Android Market. To download the MyChart app, click on the App Store link on your iPhone®, iPod touch® or iPad® or on the Android Market link on your Android™ phone. Enter the keyword "mychart" into the store's Search feature, and then select "MyChart" from the list of apps. Click on the link that enables you to install the MyChart app.
2. Once you've launched the app, select the following entry from the list of healthcare providers. (Our office is part of the Catholic Health Partners organization.)
3. Enter your MyChart username and password, and begin using MyChartMobile!



If your family members' MyChart accounts are linked to yours, you can use this mobile version of MyChart to view their health information as well. MyChartMobile does not replace the web-based MyChart, which offers many additional features. **You must have a MyChart account before you can access MyChartMobile.**



SPECIALTY CLINICS at Marcum & Wallace Memorial Hospital

ASTHMA, ALLERGY AND IMMUNOLOGY

800-640-0246
(2nd Tuesday)



Iraklis Livas, MD



Sarah Ackerman, PA-C



Rose Pierson, APRN

CARDIOLOGY

Baptist Health Lexington
800-999-3421
(1st & 3rd Thursday | 2nd, 3rd, 5th Friday)



Paula Hollingsworth, MD



Michael Rukavina, MD



Kim Case, PA-C

CENTRAL BRACE AND PROSTHETICS

877-709-7712
(1st & 3rd Thursday)



Paul Hatcher

EMG (ELECTROMYOGRAPHY)

606-723-2115
(Every Wednesday)



David Carr, PT, ECS

MERCY SURGERY

606-726-2151
(Monday, Wednesday, & Friday)



Richard Stone, MD

CENTRAL KY SURGERY

800-559-6614
(1st & 3rd Thursday)



Hameed Koury, MD

NEPHROLOGY

Bluegrass Renal Care
859-263-1717
(4th Friday)



Ziad Sara, MD



Mohamad Al-Abed, MD

NEUROLOGY

Baptist Health Lexington
859-260-5057
(Every Monday, Wednesday)



Alexander Tikhtman, MD

KENTUCKY ORTHOPEDIC ASSOCIATES

859-737-5333
(1st & 3rd Thursday)



Gregory Grau, MD



Brandon Embry, PA-C

PODIATRY

859-623-3550
(Every Monday)



Randall Hall, DPM

SLEEP MEDICINE

606-726-2120
(1st & 3rd Wednesday)



Shobhna Joshi, MD

UROLOGY

Baptist Health
859-626-0042
(2nd & 4th Thursday)



David Shafran, MD

Kentucky One Health Urology
859-263-1300
(2nd & 4th Thursday)



John Tuttle, MD

For more information about Specialty Clinics contact,
Becky Worrell, Specialty Clinic Coordinator at 606-726-6540.



Caring together. **MERCYHEALTH**

We are EXCELLENCE

**Kentucky's
First
Level 4
Trauma
Center**

**Top 10
Cleanest
Hospital
in the
US**

**KY Hospital
Association
Quality
Award
Recipient**

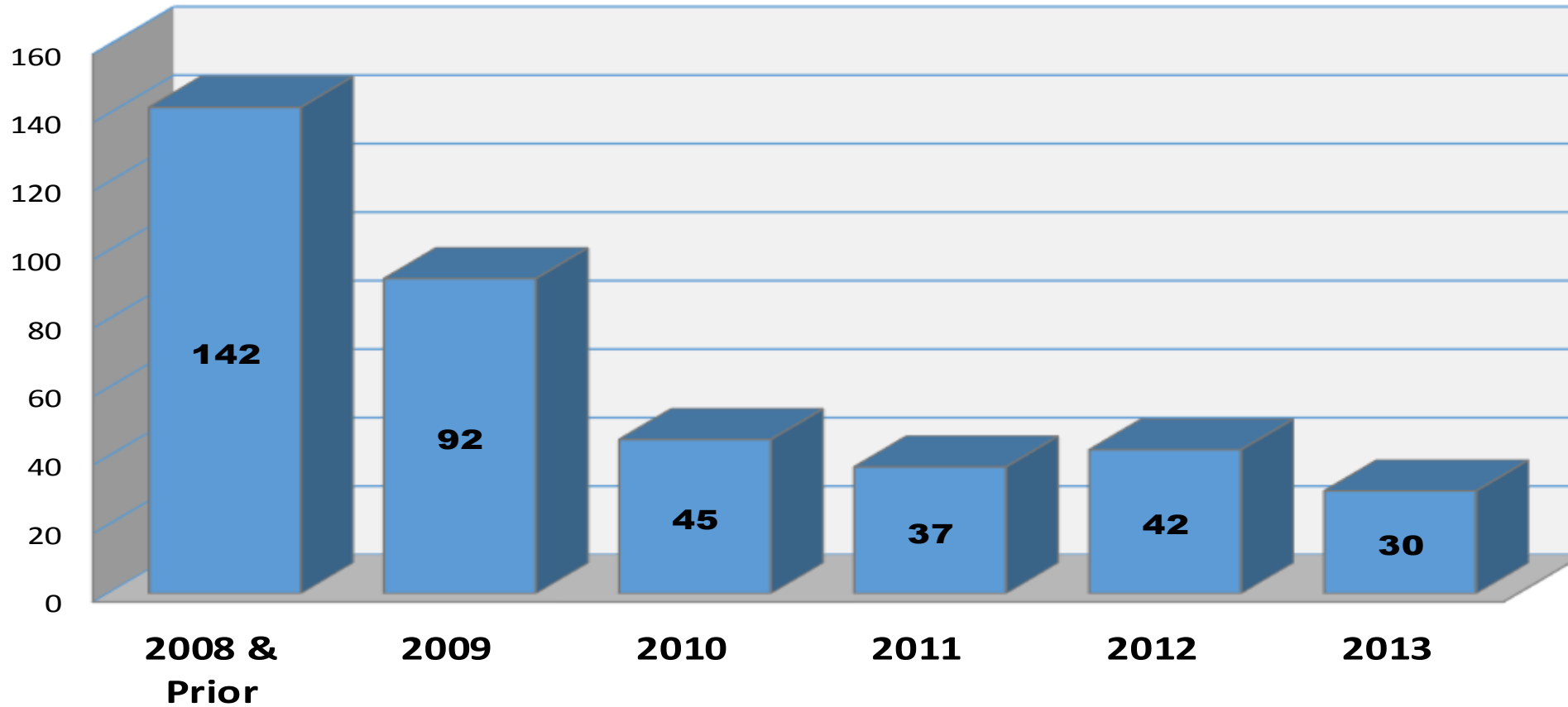
60 Mercy Court, Irvine, KY 40336

**Top 100
Critical
Access
Hospital**



Level IV Trauma

ED Average Length of Stay in ER for Trauma / Minutes





LISTEN TO YOUR HEALTH

Knowing your Health Opportunities is an important part of your well-being journey. Complete your Health Screening by August 4, 2015 and take the first step to earning your 2016 wellness incentives. Listen to what your body is saying, visit www.MercyBeWellWithin.com

Complete your Health Screening
Mind, Body and Spirit

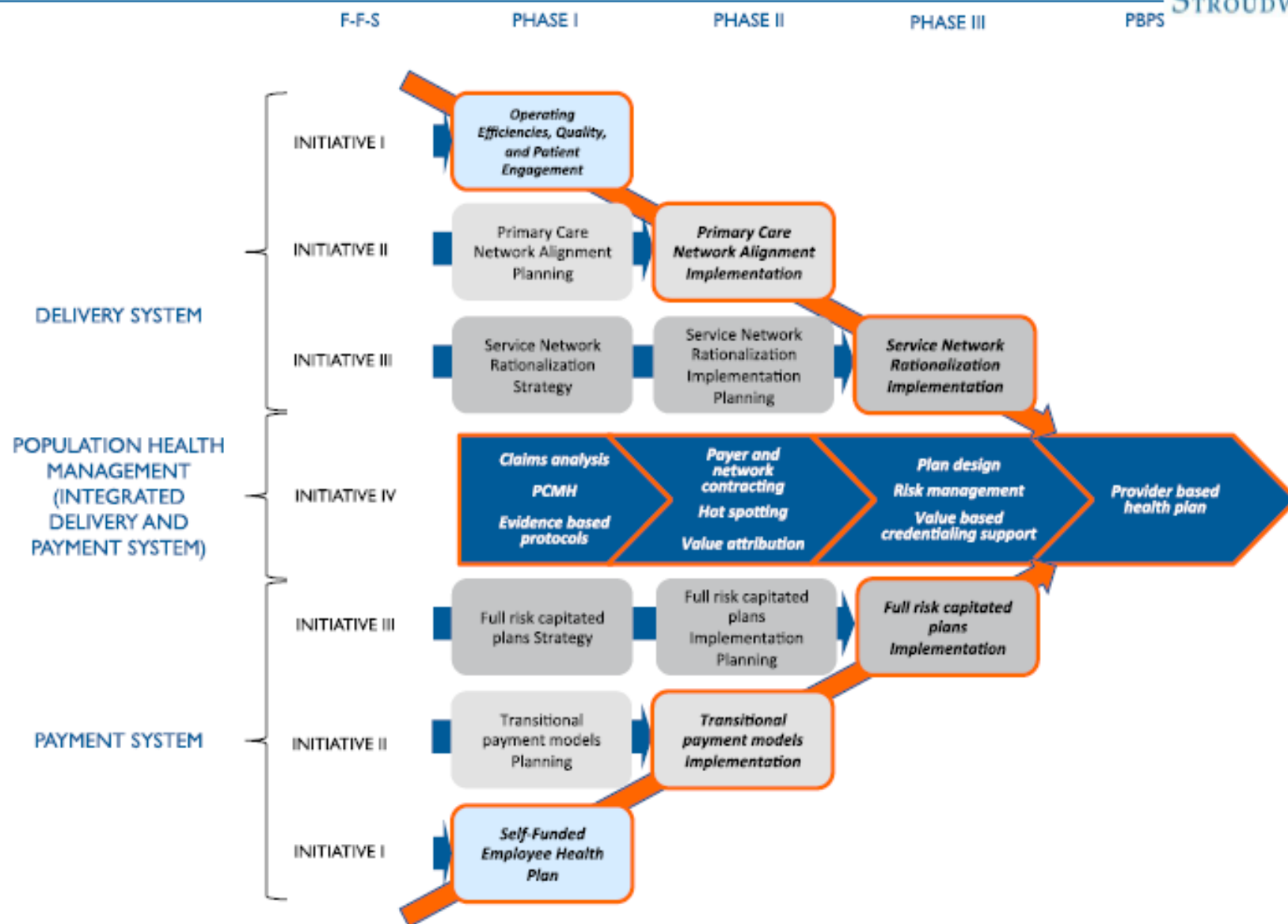


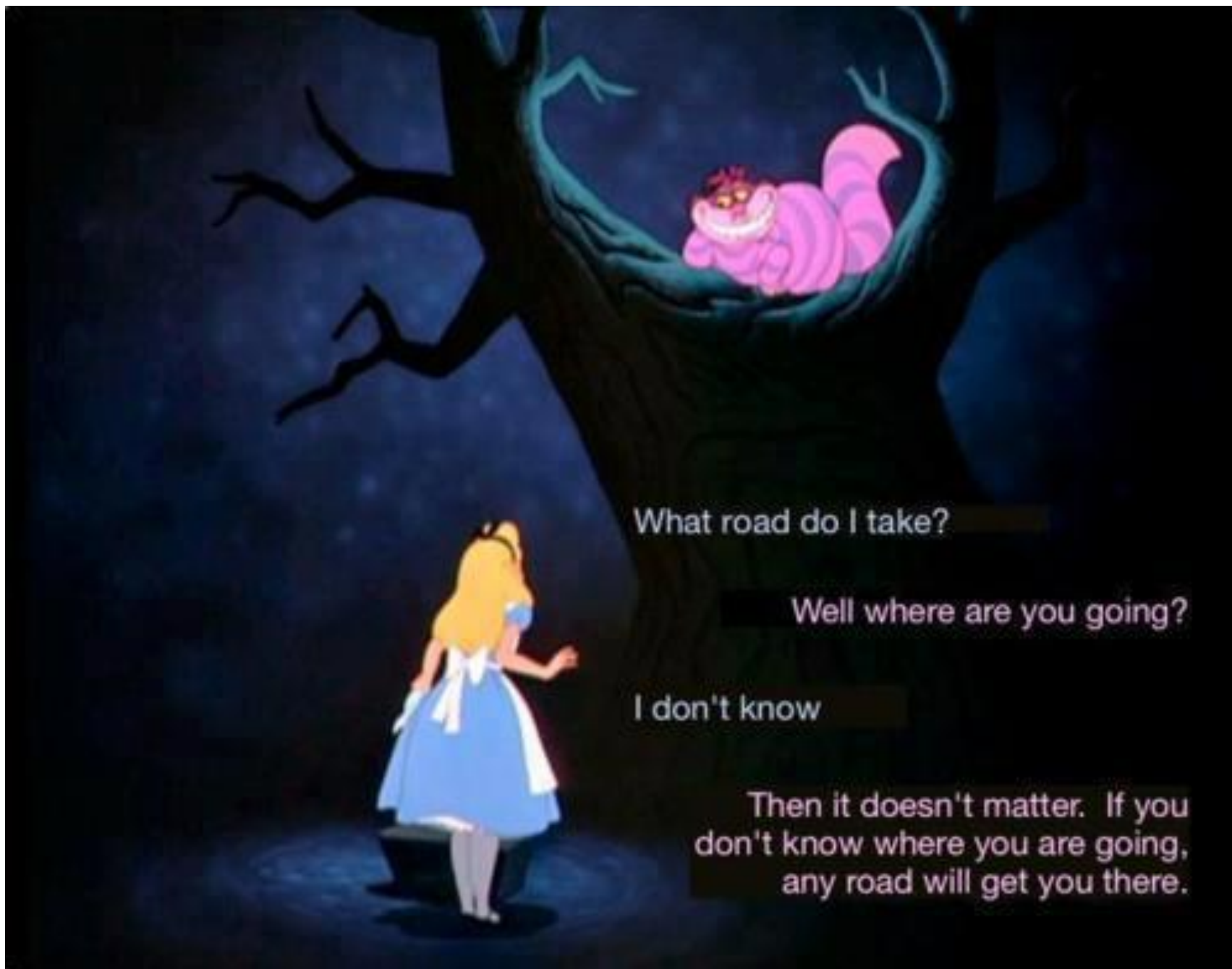
be
wellwithin

A Catholic healthcare ministry serving Ohio and Kentucky

Population Health Implementation Framework

STROUDWATER ASSOCIATES





What road do I take?

Well where are you going?

I don't know

Then it doesn't matter. If you
don't know where you are going,
any road will get you there.