Network Technical Assistance Kick-Off

Rural Health Network Planning Grantees

Network TA Team

July, 2015

Rural Health Innovation's Purpose

Rural Health Innovations (RHI), LLC, is a subsidiary of the National Rural Health Resource Center (The Center), a non-profit organization. Together, RHI and The Center are the nation's leading technical assistance and knowledge centers in rural health. In partnership with The Center, RHI connects rural health organizations with innovations that enhance the health of rural communities.
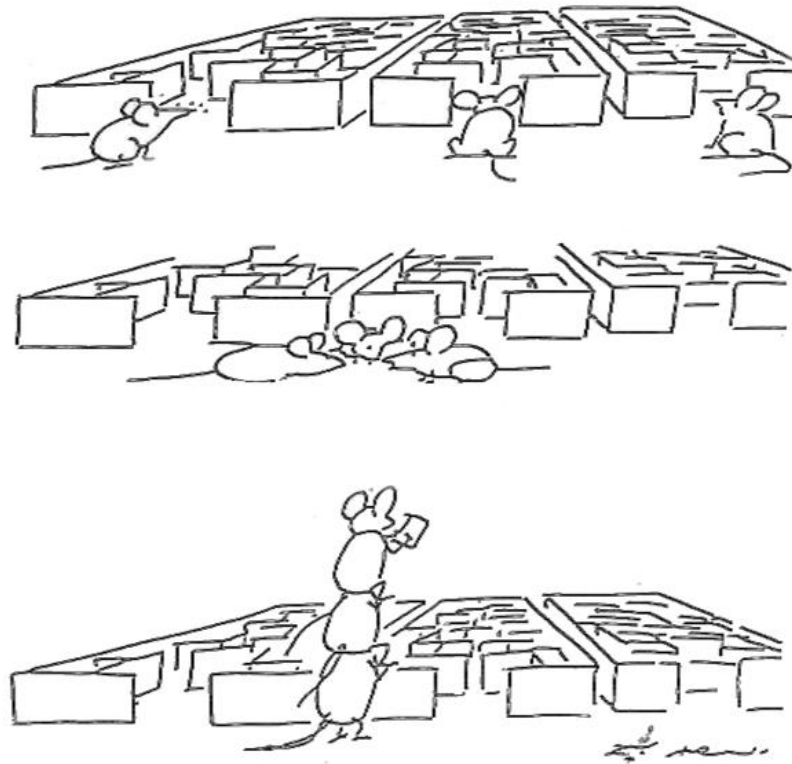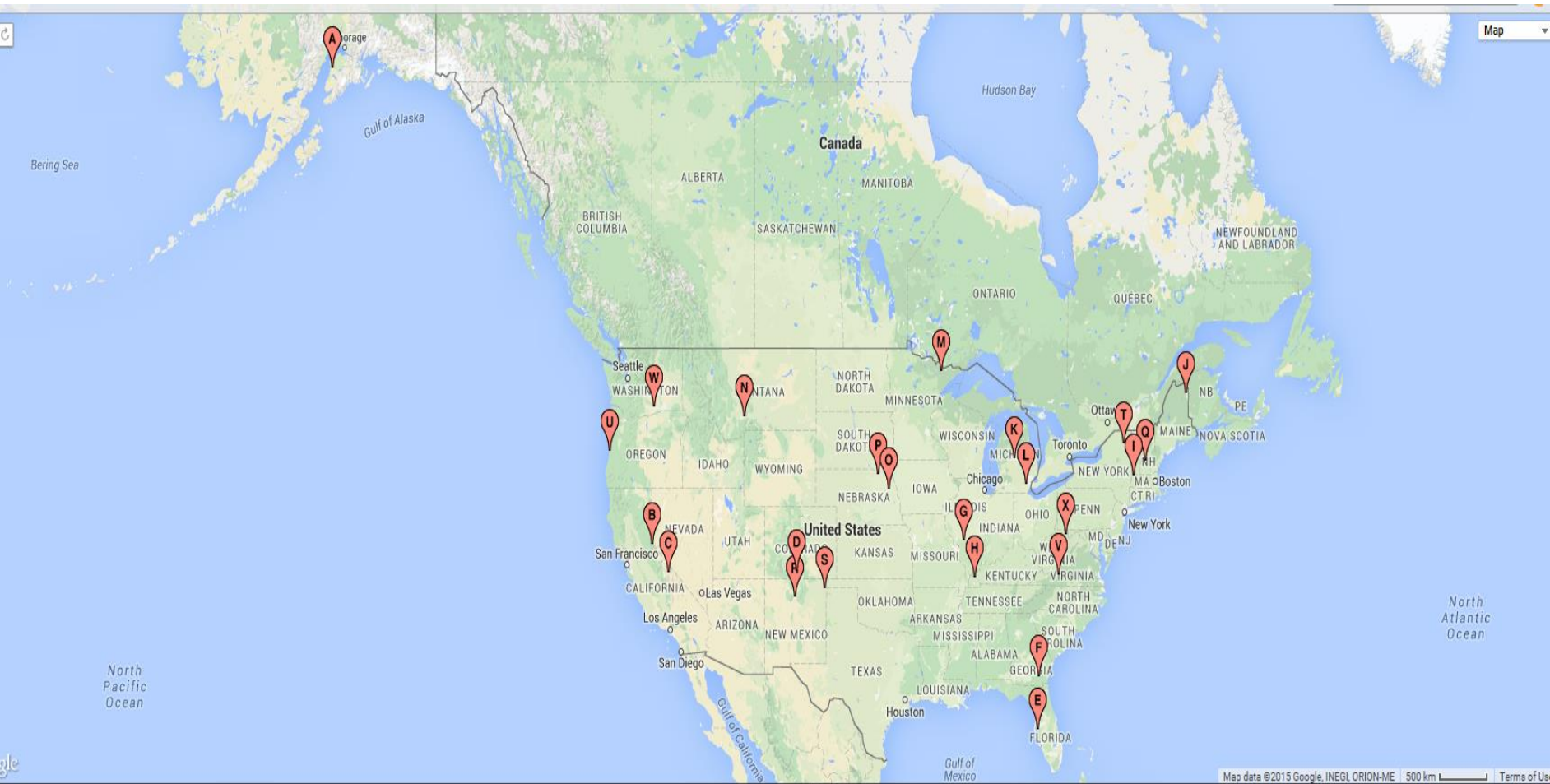
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We are Better Together

Network Planning Grantees

Our Technical Assistance Goal

Our goal is to provide you with relevant and timely technical assistance (TA), education and resources that will support successful program outcomes and network sustainability.

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Network TA Team

Kap Wilkes, Program Manager

Joe Wivoda, CIO

Angie LaFlamme, Senior Program Coordinator

Cassandra Rockers, Program Coordinator

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Network TA Team

Sally Buck, CEO
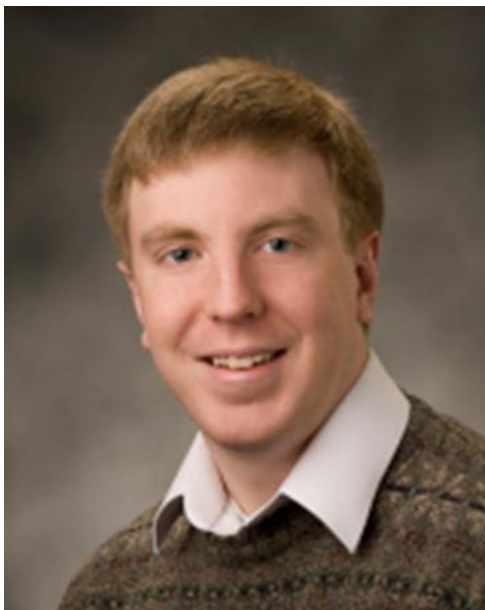
Terry Hill, RHI Executive Director

Alyssa Meller, Director of Operations

Debra Laine, Program Specialist

Network TA Team

Phil Birk,
IT Specialist
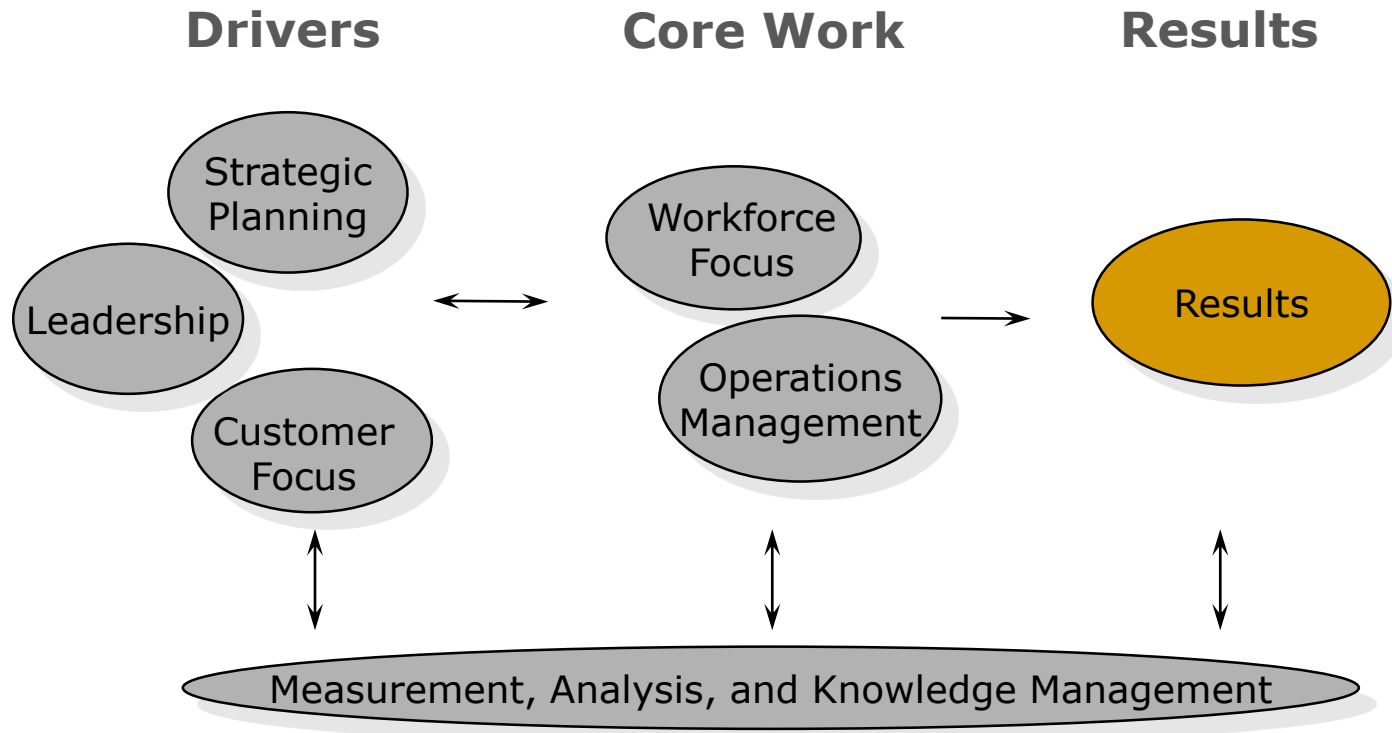

Jere-lyn Fern,
Administrative
Assistant

TA Strategies

- Strengthen network development
- Facilitate plans for sustainability
- Build network staff knowledge capacity within your specific grant focus areas

TA Fundamentals

- Use a systems framework

- Incorporate a 'helping' attitude

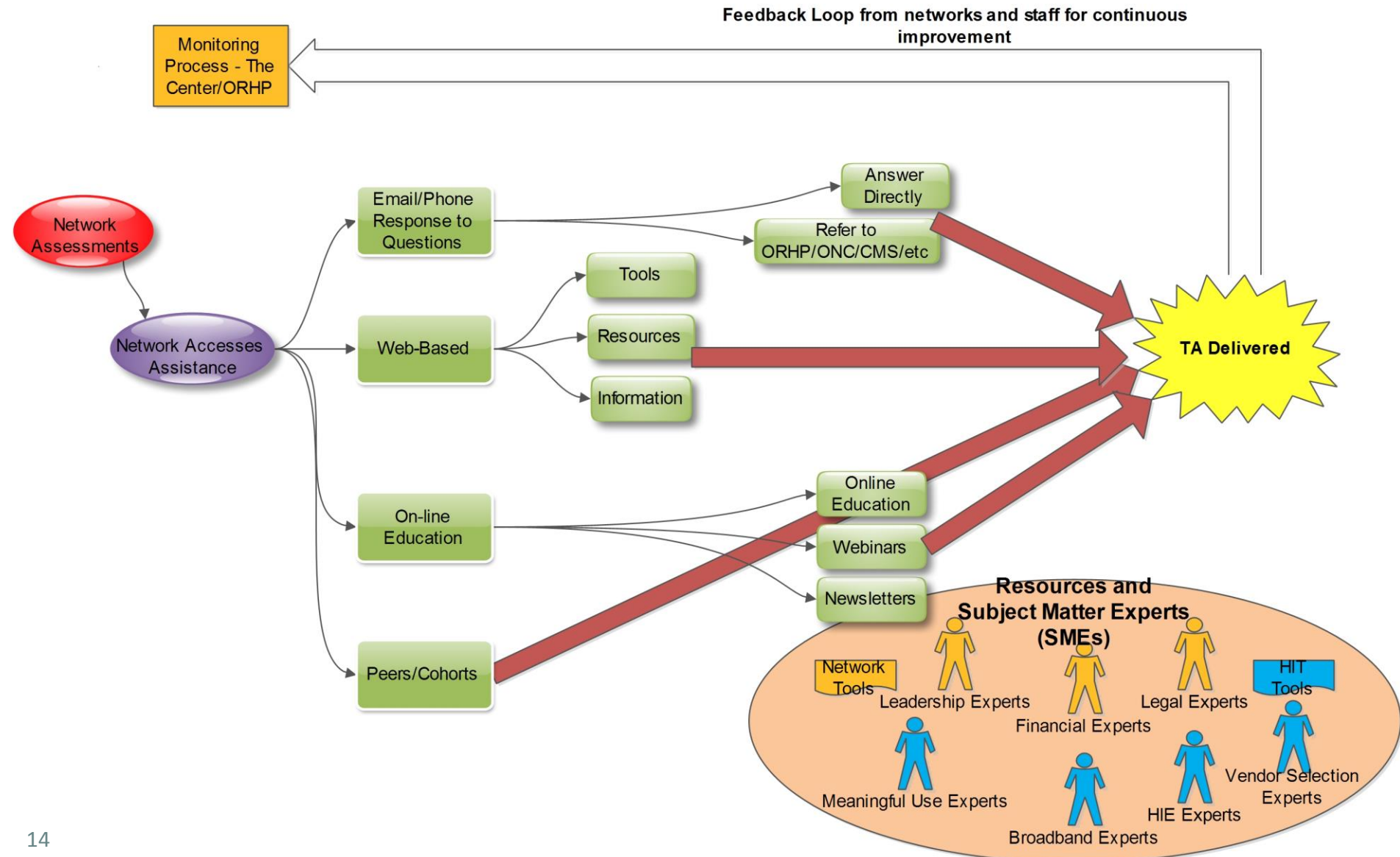- Build on the needs of the grantees

- Be driven by forward thinking

Aim for Impact and Sustainability

Drivers   **Core Work**   **Results**

Strategic Planning

Leadership

Customer Focus

Workforce Focus

Operations Management

Results

Measurement, Analysis, and Knowledge Management

Source: Performance Excellence Network, www.performanceexcellencenetwork.org

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TA Methods

- Use multiple modes of education, knowledge sharing, and communication
- Focus on leadership development and capacity building
- Support a culture of continuous improvement
- Facilitate knowledge sharing and an environment of innovation and creativity
- TA Needs Assessment

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Technical Assistance Diagram

Technical Assistance: What is it?

1. Available for ad hoc questions and TA

2. TA Check-In Calls

3. Education via webinar

4. Peer Group Calls

5. Online tools and resources

6. In-Person Workshops

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Ad Hoc Questions and TA

- Contact us via email or phone

  o NetworkTA@ruralcenter.org

  o (800) 997-6685 ext 233

1:1   TA Calls

- "Intro Calls" scheduled for July-Aug, 2015
    o Get to know each other
    o TA Problem solving
- "Check-In Calls" scheduled for Feb-March, 2016
    o Progress update
    o TA Problem solving
    o Coaching on strategic plans
- "Closing Calls" scheduled for May, 2016
    o Next Steps
    o TA Problem solving

Education and Communication

- Educational Webinars

  o Support for your deliverables

  o Network development topics

- Peer Group Calls

  o Interactive by design

  o Opportunity to learn from each other

- Monthly Networking News

Online TA Events and Resource

[Online TA for Planning Grantees](#)

Aim for Impact

Sample list of tools and resources for you to:

- o Facilitate group decisions and improve collaboration

- o Help your network better handle change

- o Compare different models of care coordination

- o Learn about technology solutions for your project, (i.e. health information exchange/DIRECT, data analytics, privacy and security, etc.)

TA Workshops

Reverse site visits = Workshops.

- More grantees than spaces in the workshops

- Selection process will be communicated in August

- Everyone is eligible to attend one of the workshops

- Up to four in the coming year

Network TA Team

(800) 997-6685 ext. 233

(218) 727-9390 ext. 233

networkTA@ruralcenter.org

RHI: http://www.ruralcenter.org/rhi

The Center: http://www.ruralcenter.org

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