

The Rural Bridge to Value and Population Health

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The Center's Purpose

The National Rural Health Resource Center (The Center) is a non-profit organization dedicated to improving health care in rural communities. As the nation's leading technical assistance and knowledge center in rural health, we focus on five core areas:

- Transition to Value and Population Health
- Collaboration and Partnership
- Performance Improvement
- Health Information Technology
- Workforce



It's Changing!



Institute for Healthcare Improvement (IHI) Triple Aim

- Better health
- Better care
- Lower cost

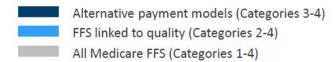
CMS Health Care Transformation Vision

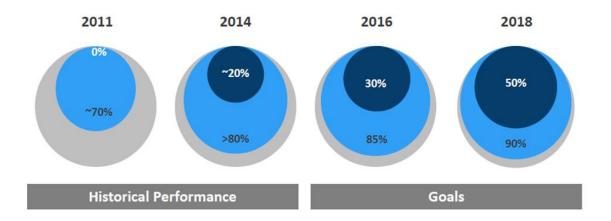
- Better Care
- Smarter Spending
- Healthier People



Alternative Payment Model Targets







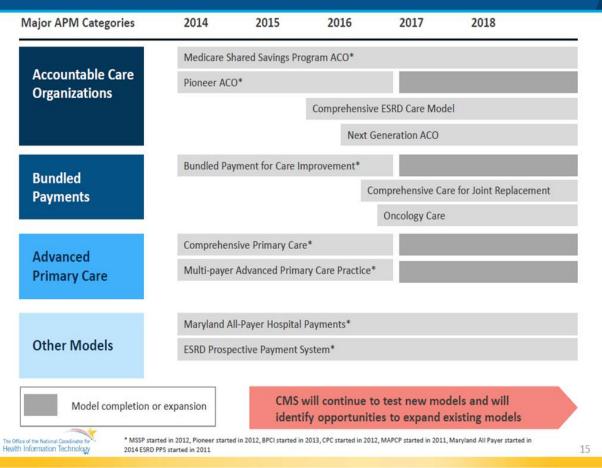
The Office of the National Coordinator for Health Information Technology

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Alternative Payment Models and Sustainability, Advance Interoperable HIE Program Senior Leader Call, February 24, 2016, John Rancourt, Deputy Director, Office of Care Transformation



HHS/CMS will achieve Goal 1 through alternative payment models where providers are accountable for both cost and quality



Source: Alternative Payment Models and Sustainability, Advance Interoperable HIE Program Senior Leader Call, February 24, 2016, John Rancourt, Deputy Director, Office of Care Transformation



Accountable Care Organizations (ACOs)

Accountable Care Organizations:

- A mechanism to monetize value by increasing quality and reducing cost
- A group of health care providers that takes responsibility for the cost and quality of care for a group of patients or individuals





Accountable Care Organizations (ACOs)

- Rapid growth
 - August 2012: 154
 - January 2015: 747
 - January 2016: 1,000+ (41 new in rural)
 - July 2016: 1,000+ in Transforming Clinical Practice Initiative (TCPI)
- Both hospital and physician led
- Medicare and private insurance models



ACO Results

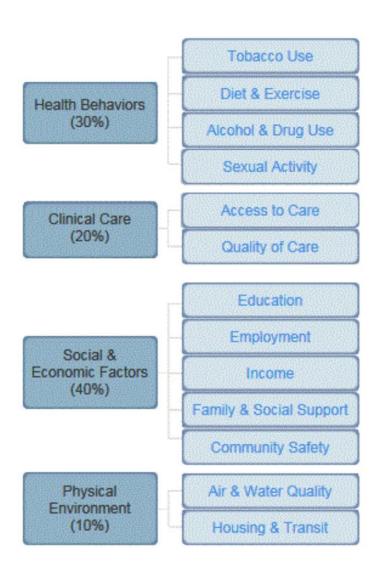
According to a 2014 Leavitt Partners survey for Modern Healthcare magazine:

- \$417 million in savings
- 19% improvement in quality
- 2013 growth in health spending lowest since 1960





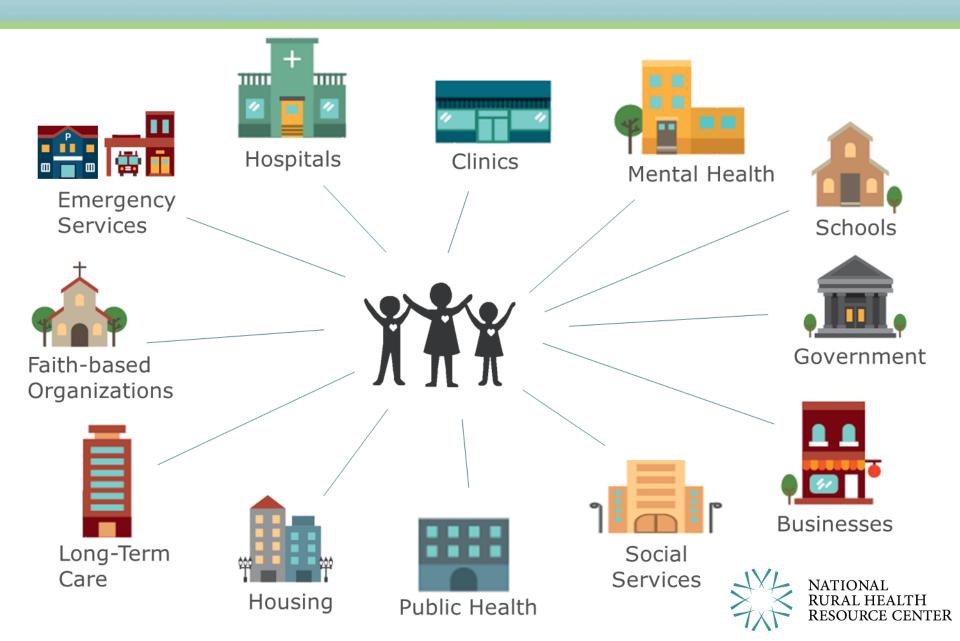
Population Health has Many Determinants



Rural Health Value, <u>Understanding the Social</u>
<u>Determinants of Health: A Self-Guided Learning</u>
<u>Module for Rural Health Care Teams</u>



Population Health has Many Partners



Rural Reasons for Optimism

- Revenue stream of the future tied to primary care providers
- Lower beneficiary costs in rural
- Critical access hospitals (CAHs), rural health clinics (RHCs), and federally qualified health centers (FQHCs) have reimbursement advantages in the old payment system
- Rural can change more quickly
- Rural is more community-based



The Challenge: Crossing the Shaky Bridge





Leadership

- Educate & align key leaders:
 - Boards
 - Providers
 - CEO/CFO/CNO/Managers
- Develop a compelling strategic plan to achieve value



Collaboration/ Partnerships

- Partner with:
 - Primary care providers
 - Other/community services
 - Businesses
 - Payers?
- Join Networks/Systems
- Engage Community and Patients



Maximize Finances/Quality

- Maximize financial and quality performance
- Optimize revenue cycle management, coding and cost accounting
- Improve customer satisfaction and quality
- Develop Lean processes



Care Management

- Develop care coordination capabilities
- Redesign care processes
- Focus on high cost patients
- Focus on chronic illness management



Information Management

- Develop access to shared patient databases
- Gain access to in-depth data analysis
- Use information to improve value of services
- Use information to improve patient outcomes



Technology

- Develop effective:
 - Telehealth applications
 - Websites and social media
 - Handheld technology applications
 - Educational technology



Workforce Preparation

- Help staff understand the "why" of change
- Develop a culture of continuous improvement
- Teach staff new value-based and population health skills and knowledge
- Maximize teamwork and customer focused services



Population Health Management

- Develop new wellness and disease prevention services – start with hospital staff
- Engage and enlist partnerships with patients and their families
- Lead/join initiatives to address community health needs and issues



The Destination...

A health system that links health care with community stakeholders, to create a network of organizations working together to improve population health





What Rural Providers can do Now

- Determine the most important things to do now to prepare for ACOs and other value models
- Determine where providers are now in preparation for value – readiness
- Develop strategies to bridge the gap between current and future payment systems
- Work together to maximize efficiency and shared volume
- Participate in value-based models





"Even if you're on the right track, you'll get run over if you just sit there."
-Will Rogers

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