



## CRITICAL ACCESS HOSPITAL RECOGNITION: FY2013 INNOVATION IN QUALITY

### Tahoe Forest Hospital District

Truckee, California

[Tahoe Forest Hospital District \(TFHD\)](#) in Truckee, California was recognized for their quality reporting strategies and demonstrated excellence in quality initiatives with documented outcomes.



Hospital CEO Bob Schapper receiving award from Angelica Perez, State Flex Coordinator, California

### Positive Outcomes

- Named one of the National Rural Health Association's (NRHA) Top 100 Critical Access Hospitals (CAH)
- Listed in Top 20 CAHs in patient satisfaction as a result of their strong focus on quality, performance excellence and innovation

### Top Accomplishments

With a strong focus on quality, performance excellence, innovation, and excellent patient care, Tahoe Forest Health System was recently named one of America's Top 100 Critical Access Hospitals, and one of the Top 20 in patient satisfaction. Bob Schapper, CEO, states:

*"We really want to thank and acknowledge our community, and because of their support, we've been able to innovate and reinvest, allowing us to offer much broader and high quality services to them. Above all, we applaud our excellent physicians and employees for this recognition. They are passionate about providing the very best care possible to our patients and their families."*