



Delta Region Community Health Systems Development Program

Telehealth Assessments

Data Request Form

Site Name:

Contact:

Date of Request:

Note N/A in the 'comments' field if information is not available.

Category	Data	Description	Comments
Telehealth Strategy	Telehealth Strategy	Provide materials (e.g. documents, guiding principles), that may provide insight into your telehealth strategy	
	Metrics	Listing of metrics currently utilized for measuring success in telehealth service delivery (KPI)	
	Partnerships	Listing of strategic partnerships (e.g. technology, consulting, other delivery) that the organization currently has in place or is planning with for telehealth	
Community	Community Needs	Provide the most recent Community Needs Assessment	
Platform/Technology	Telehealth Platform/System	Name of telehealth platform/system with description of services provided (Inpatient, Outpatient, Remote patient monitoring)	
	Application Inventory	Application Inventory: Focused primarily on telehealth and integrated applications	
	Network Environment	Wired and wireless network design and diagrams (WAN, Remote access, and Internet), technology used	
	Virtual Environments	Standards used for virtual servers, current layout of virtual environment	

Category	Data	Description	Comments
Leadership/Governance	Telehealth Governance Structure	Steering Committee, Charter, List of members	
	Organizational Structure	Organizational charts, alignment of the organization's strategy with the telehealth strategy	
	IT Structure	IT Organizational charts, alignment of the IT strategy with the telehealth strategy	
Telehealth Structure	Staff	Organizational charts, Full time or outsourced staff, (numbers, roles, job responsibilities)	
	Training	Staff training plans (onboarding, continuous education, new projects)	
Process, Policies, and Procedures	Telehealth Policies and Procedures	Any telehealth policies or procedures	
	Standardized processes	Any standardized processes that may affect telehealth	
Finances	Financial allocation	Documentation of financial allocation for telehealth	
	Reimbursement	Documentation of reimbursement for telehealth services (facility fees, originating site, professional fees)	

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