



# TIPPAH COUNTY HOSPITAL

RIPLEY, MISSISSIPPI

# Hospital/Clinic Sharing: Key Recommendations and Current Action Steps

## ▶ **FOA Recommendations**

- ▶ 1. Increase volume and grow services
- ▶ 2. Develop marketing plan to promote services
- ▶ 3. Implement best practice managerial accounting
- ▶ 4. Collaborate with regional providers to grow and expand services
- ▶ 5. Align with health care providers
- ▶ 6. Expand RHC services to include growth of specialty services
- ▶ 7. Optimize ED operations.

# Hospital/Clinic Sharing: Key Recommendations and Current Action Steps, Continued

- ▶ **QI Recommendations**
- ▶ 1. Clinical documentation improvement program
- ▶ 2. Employee recruitment/retention
- ▶ 3. Medication reconciliation
- ▶ 4. Leadership Rounding
- ▶ 5. Level of Care
- ▶ 6. HCAHPS Improvement
- ▶ 7. Joint Health Partners

# Hospital/Clinic Sharing: Next Steps to Support Full Implementation

## ▶ **Next Steps for FOA**

- ▶ 1. Create new services and grow volume.
- ▶ 2. Create and implement a marketing plan to promote services.
- ▶ 3. To increase accountability of all managers and empower decision making by establishing measurable and goals that drive the strategic mission of the hospital.
- ▶ 4. Implement new specialty services.
- ▶ 5. Increase alignment and target 50% of providers in the service area.
- ▶ 6. Promote RHC services to increase patient volume and revenue
- ▶ 7. Evaluate appropriateness of transfers and target best practice levels for admissions.

# Hospital/Clinic Sharing: Next Steps to Support Full Implementation, Continued

- ▶ 8. Improve all processes of revenue cycle that hinder cash flow. Reduce gross day A/R target 45 days and increase clean claim rate.
- ▶ **Next Steps for QI**
- ▶ 1. Improve denial rate and decrease provider inquiries.
- ▶ 2. Increase recruitment and retention.
- ▶ 3. Transition of care completed correctly at 90%.

# Hospital/Clinic Sharing: Next Steps to Support Full Implementation, Again

- ▶ 4. Increase deficient scores to Green by implementing leadership rounding.
- ▶ 5. Patients assigned to correct level of care at least 90% of time.
- ▶ 6. Increase survey response rate to 30%. Increase overall HCAHPS scores to 80%.
- ▶ 7. Gain understanding of community services and form a coalition.

# Hospital/Clinic Sharing: CCC Target Population and Implementation Strategies

- ▶ **Community Care Coordination Strategic Plan**
- ▶ 1. Target Market is Patients who have COPD
- ▶ 2. Project Goal- To reduce ER visits through prevention and coordination or outpatient care.
- ▶ A. Opportunities
- ▶ B. Strengths
- ▶ C. Community Strategic Objectives
- ▶ D.. Community Organizations

# Hospital/Clinic Sharing: CCC Target Population and Implementation Strategies, Continued

## ▶ **Next Steps**

- ▶ A. Research regulations for pulmonary clinic
- ▶ B. Notify medical staff of clinic plans and create buy-in
- ▶ C. Coordinate with Community partnerships
- ▶ D. Share strategic plan with medical advisory committee
- ▶ E. Establish reimbursement and budget for rehab clinic
- ▶ F. Identify pulmonologist for telehealth services