TIPPAH COUNTY HOSPITAL

RIPLEY, MISSISSIPPI
Hospital/Clinic Sharing: Key Recommendations and Current Action Steps

- **FOA Recommendations**
  1. Increase volume and grow services
  2. Develop marketing plan to promote services
  3. Implement best practice managerial accounting
  4. Collaborate with regional providers to grow and expand services
  5. Align with health care providers
  6. Expand RHC services to include growth of specialty services
  7. Optimize ED operations.
QI Recommendations

1. Clinical documentation improvement program
2. Employee recruitment/retention
3. Medication reconciliation
4. Leadership Rounding
5. Level of Care
6. HCAHPS Improvement
7. Joint Health Partners
Next Steps for FOA

1. Create new services and grow volume.
2. Create and implement a marketing plan to promote services.
3. To increase accountability of all managers and empower decision making by establishing measurable and goals that drive the strategic mission of the hospital.
4. Implement new specialty services.
5. Increase alignment and target 50% of providers in the service area.
6. Promote RHC services to increase patient volume and revenue.
7. Evaluate appropriateness of transfers and target best practice levels for admissions.
8. Improve all processes of revenue cycle that hinder cash flow. Reduce gross day A/R target 45 days and increase clean claim rate.

**Next Steps for QI**

1. Improve denial rate and decrease provider inquiries.
2. Increase recruitment and retention.
3. Transition of care completed correctly at 90%.
Hospital/Clinic Sharing: Next Steps to Support Full Implementation, Again

1. Increase deficient scores to Green by implementing leadership rounding.
2. Patients assigned to correct level of care at least 90% of time.
3. Increase survey response rate to 30%. Increase overall HCAHPS scores to 80%.
4. Gain understanding of community services and form a coalition.
Hospital/Clinic Sharing: CCC Target Population and Implementation Strategies

- Community Care Coordination Strategic Plan
  1. Target Market is Patients who have COPD
  2. Project Goal- To reduce ER visits through prevention and coordination or outpatient care.
  - A. Opportunities
  - B. Strengths
  - C. Community Strategic Objectives
  - D. Community Organizations
Hospital/Clinic Sharing: CCC Target Population and Implementation Strategies, Continued

- **Next Steps**
  - A. Research regulations for pulmonary clinic
  - B. Notify medical staff of clinic plans and create buy-in
  - C. Coordinate with Community partnerships
  - D. Share strategic plan with medical advisory committee
  - E. Establish reimbursement and budget for rehab clinic
  - F. Identify pulmonologist for telehealth services