

## **Now Offering Fully Virtual Packages in Response to COVID-19**



### **Perfect Customer Service Scores in 2019**

**I would use RHI's services again**



**I would recommend RHI's services to others**

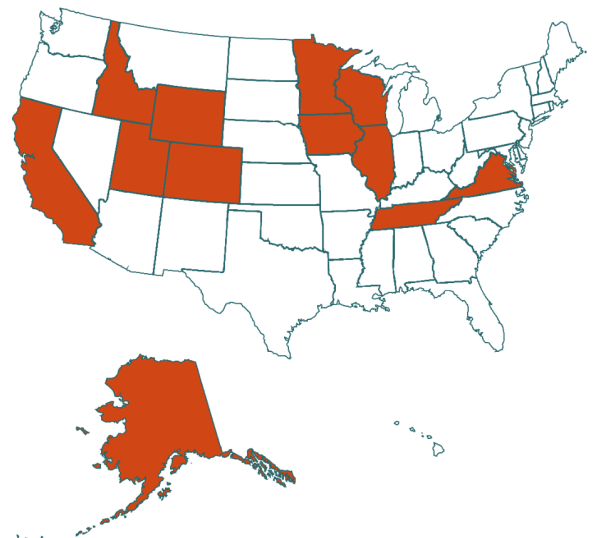


### **We Know CHNAs**

**Since 2007, our team has provided CHNA services to 42 rural communities in 12 different states.**

### **Customer Testimonial**

*"RHI did a very thorough job conducting our CHNA. Their expertise allowed us to get valuable feedback from our community and they provided guidance as we put together action plans to create change. Their periodic phone calls after the survey was delivered ensured accountability and kept us on track."*  
Aaron Saude, CEO, Bigfork Valley Hospital





# VIRTUAL PREMIER PACKAGE

## Four-Page Community Survey

Our team will generate a snapshot of your community's needs, challenges, and desires. Customize your survey while drawing on our years of experience. We'll help you identify the questions that gather the most important information for your hospital and community.

## Secondary Data

We'll review additional sources of data to gain insight. This analysis organizes county, state, and national statistics that compare your community's health status.

## Focus Group Sessions & Key Stakeholder Interviews

One of the best ways to know what your community needs is to listen. Our experienced facilitators will make sure you hear what your community is saying. We will work with you to identify groups and individuals, including those that may be underrepresented in data, that can provide valuable input.

## Presentation of Findings

Engage your hospital's leadership, community health staff, and key community stakeholders with a presentation of the findings. Via a webinar, we'll review an electronic report of what we learned in the extensive survey, data analysis, and face-to-face interactions.

## Implementation Planning with Quarterly Coaching Support

Translate your community assessment into impact through actionable work. We've spent decades guiding rural health organizations to achieving their goals. We'll facilitate an implementation planning event to build consensus on community health priorities. Ongoing technical assistance and guidance will be provided.

**We offer a Basic Package that includes everything in the Virtual Premier Package except the community survey.**

### To get started contact:

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For more information: <https://www.ruralcenter.org/rhi/services/chna>