

EXPLORING VARIOUS ALTERNATIVE DELIVERY MODELS

Flex Program Reverse Site Visit Bethesda, MD

June 23, 2015

Overview

- Overview of Frontier Demonstrations:
 FESC
 - FCHIP
- CAH Toolbox for moving to value
- Rural Health Value resources



Rural Health Value Project

Vision: To build a knowledge base through research, practice, and collaboration that helps create high performance rural health systems

- 3-year HRSA Cooperative agreement
- Partners
 - RUPRI Center for Rural Health Policy Analysis and Stratis Health
 - Support from Stroudwater Associates, WIPFLI, and Premier
- Activity
 - Resource development and compilation, technical assistance, research



My Muses



Keith Muller, PhD



Clint MacKinney, MD, MS



Rural Risk?





Frontier Extended Stay Clinic (FESC) Demonstration

- Geographically isolated medical clinic designed to provide primary, emergency, and extended-stay care 24 hours per day when hospital services are not readily available.
- Location: 4 AK, 1 WA (dropped in 2012, CAH opened)
- Timeframe: Designation 2006, Demonstration 2010 2013
- FORHP funding for infrastructure development and evaluation
- CMS three year Medicare payment demonstration to pay differentially for extended clinic stays lasting greater than four hours.

Value

FESC Description

- At least 75 miles from a hospital (current rules);
- Designed to provide emergency care; able to provide limited observation services.
- No surgeries, inpatients, babies, blood, anesthesia, or deep sedation.
- Limited to 4 patients at a time.
- Limited to 48 hour max visit time.
- Can use LPN/EMT/P for patient observation.
- Provider onsite within 30 minutes in FESC, 60 in CAH.



FESC Findings

- Demonstrated that a clinic can provide:
 - 24/7 emergency services;
 - Robust primary care;
 - Limited monitoring and observation services.
- Saved nearly \$14 million dollars in avoided transfer costs in the first five years of the Program.
- Additional costs to provide after-hours and extended-stay services are an estimated \$1 million per year per clinic; current health insurer payments are not sufficient for FESCs to recoup the costs.
- A minimum of 3 providers necessary to provide 24 -hour and monitoring/observation care.

Vali

Frontier Community Health Integration Program (FCHIP)

In fiscal year 2010:

- Congress appropriated funds to the Federal Office of Rural Health Policy (FORHP) for the FCHIP demonstration.
- FORHP funded an 18-month cooperative agreement award to the Montana Health Research & Education Foundation (MHREF) to provide information and data to CMS as they develop this demonstration.
- Proposed framework and white papers:

http://www.raconline.org/new-approaches/frontiercommunity-health-integration-program



FCHIP Demonstration

- Demonstration opportunity announced by CMMI in early 2014
 - Eligible CAHs in 5 states: AK, MT, ND, NV, WY (only 4 states to be funded)
- Four 'prongs' of enhanced services:
 - Telemedicine
 - Nursing facility care within the Critical Access Hospital
 - Home health services
 - Ambulance services
- Proposals due May 2014
 - Must show budget neutrality/cost savings
 - No CAH awards made to-date



Volume \rightarrow Value Value = Quality Cost

- <u>How</u> do we move toward delivering value when revenue is primarily volumedriven?
- <u>What</u> changes should we implement *now* to be successful in the future?



Primary tools for CAH Value

- Optimize Fee-for-Service
 - Enhance efficiency
 - Increase market share
 - Revenue Cycle management
- Improve Patient Care
 - Make quality, safety, and patient experience
 - a leadership priority
 - Measure, Report, and Act
- Engage Physicians
 - Provider relations as a CEO priority meaningful influence that moves the organization toward a shared vision and a successful future.



Expanding the toolbox

- Develop Medical Homes
- Clinical Integration
- Get Paid for Quality
- Coordinate Care
- Establish a Referral Network
- Engage Your Community
- Consider Regionalization
- Process for Adapting to Value
 - Inform: create awareness of need for change
 - Assess: strengths, needs, and capacity to build
 - Prepare: identify action based on organizationa
 - Action: change that creates value



Be a leadership voice for rural health care value. A positive attitude is infectious!



Rural Health Value Resources

- Check out <u>www.RuralHealthValue.org</u>
 - Tools and resources
 - Profiles in innovation
 - Innovation Briefs (FESC and FCHIP)
 - Rural Demonstrations Innovation Table
 - White papers and pertinent articles
 - Presentations and more!
- New 2015 Tools & Resources
 - CAH FFS/CBR Financial Pro Forma
 - Value-Based Care Strategic Planning Tool
 - To receive value-based payment, hospitals must deliver value-based health care
 - The Tool assesses 121 value-based care *capacities* in eight categories
 - May be used for board/leadership learning and strategic action planning
 - Shared Savings Contract Pro Forma (late 2015)



"We always overestimate the change that will occur in the next two years and underestimate the change that will occur in the next ten."

- Bill Gates, Jr.





Karla Weng, MPH, CPHQ kweng@stratishealth.org www.ruralhealthvalue.org

This presentation was supported by the Federal Office of Rural Health Policy (FORHP), Health Resources and Services Administration (HRSA), U.S. Department of Health and Human Services (HHS) under cooperative agreement 1 UB7 RH25011-01]. The information, conclusions and opinions expressed in those of the authors and no endorsement by FORHP, HRSA, HHS should be inferred.