

Network Technical Assistance Kick-Off

Rural Health Network Development,
Planning and HIT Workforce Grantees

Network TA Team

November, 2014

Rural Health Innovation's Purpose

Rural Health Innovations (RHI), LLC, is a subsidiary of the National Rural Health Resource Center (The Center), a non-profit organization. Together, RHI and The Center are the nation's leading technical assistance and knowledge centers in rural health. In partnership with The Center, RHI connects rural health organizations with innovations that enhance the health of rural communities.



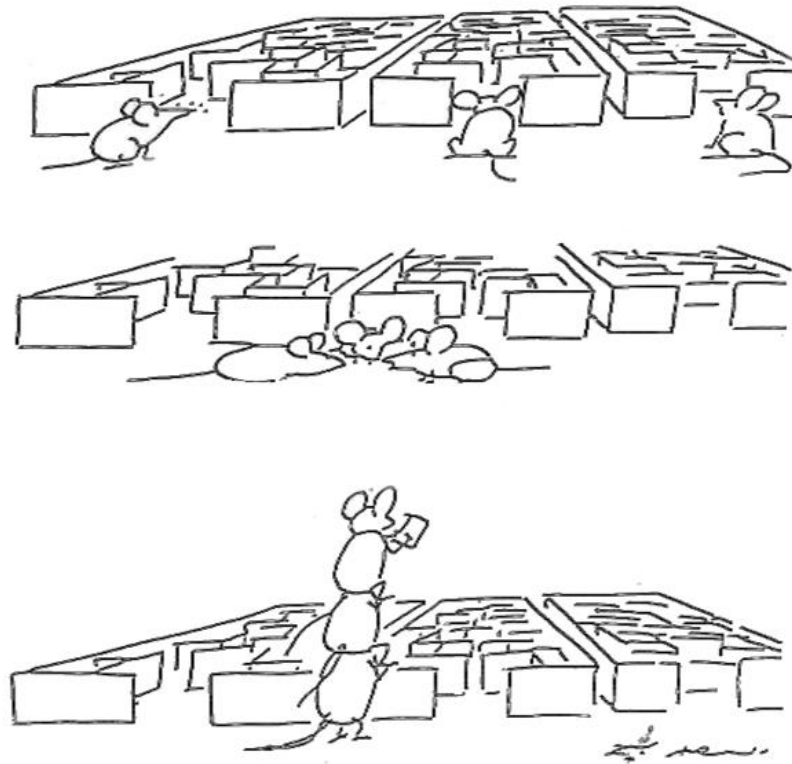
NATIONAL
RURAL HEALTH
RESOURCE CENTER



RHI and Center Staff

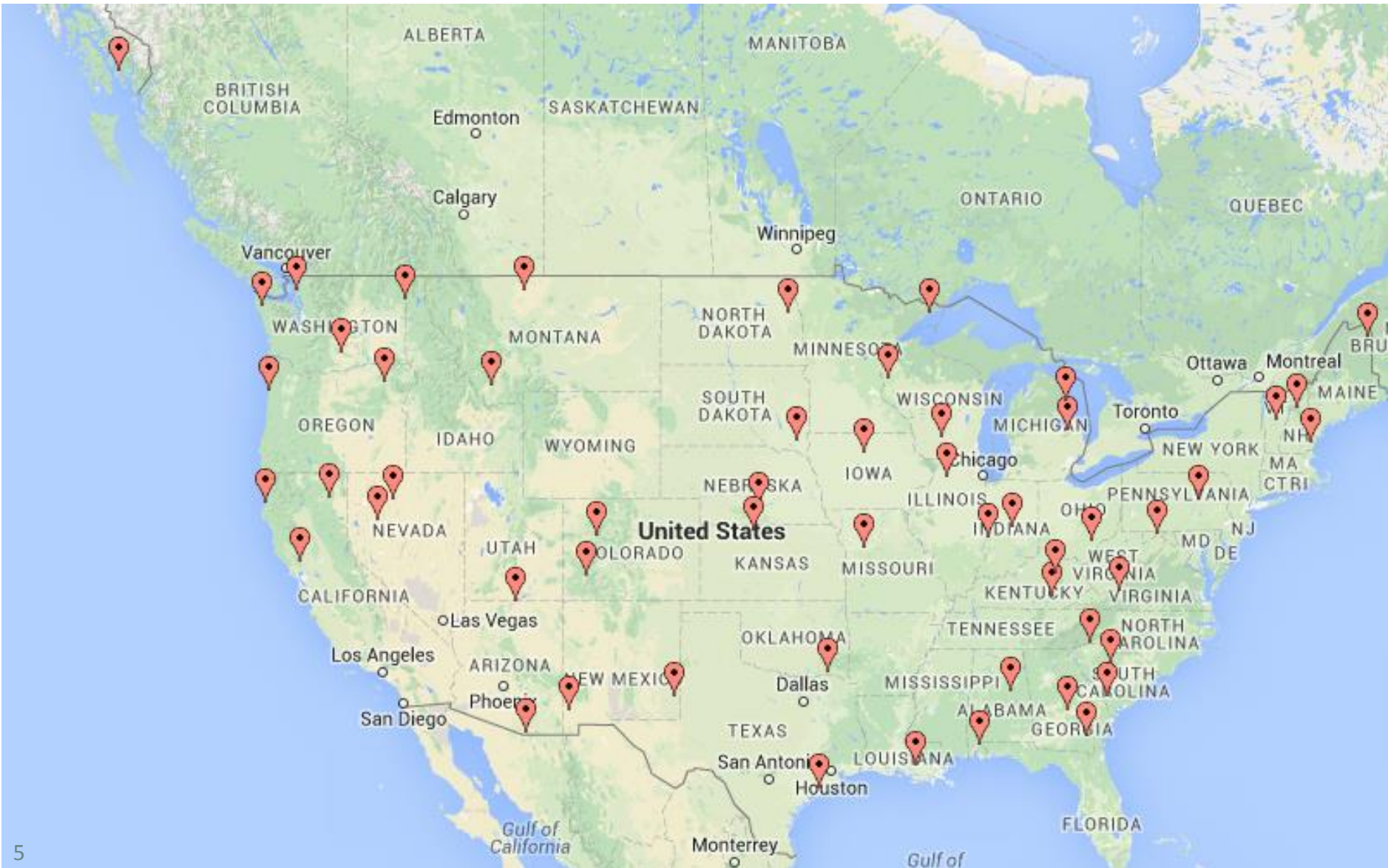


Rural Health Networks



We are Better Together

Network Development Grantees



HIT Workforce Grantees



Our Technical Assistance Goal

Our goal is to provide you with relevant and timely technical assistance (TA), education and resources that will support successful program outcomes and network sustainability.

Network TA Team



Sally Buck,
CEO



Terry Hill,
RHI Executive
Director



Alyssa Meller,
Director of
Operations

Network TA Team



Leslie Quinn,
Program
Coordinator



Kap Wilkes,
Program
Manager



Joe Wivoda,
CIO

Network TA Team



Phil Birk,
IT Coordinator



Jere-lyn Fern,
Administrative
Assistant

Technical Assistance Strategies

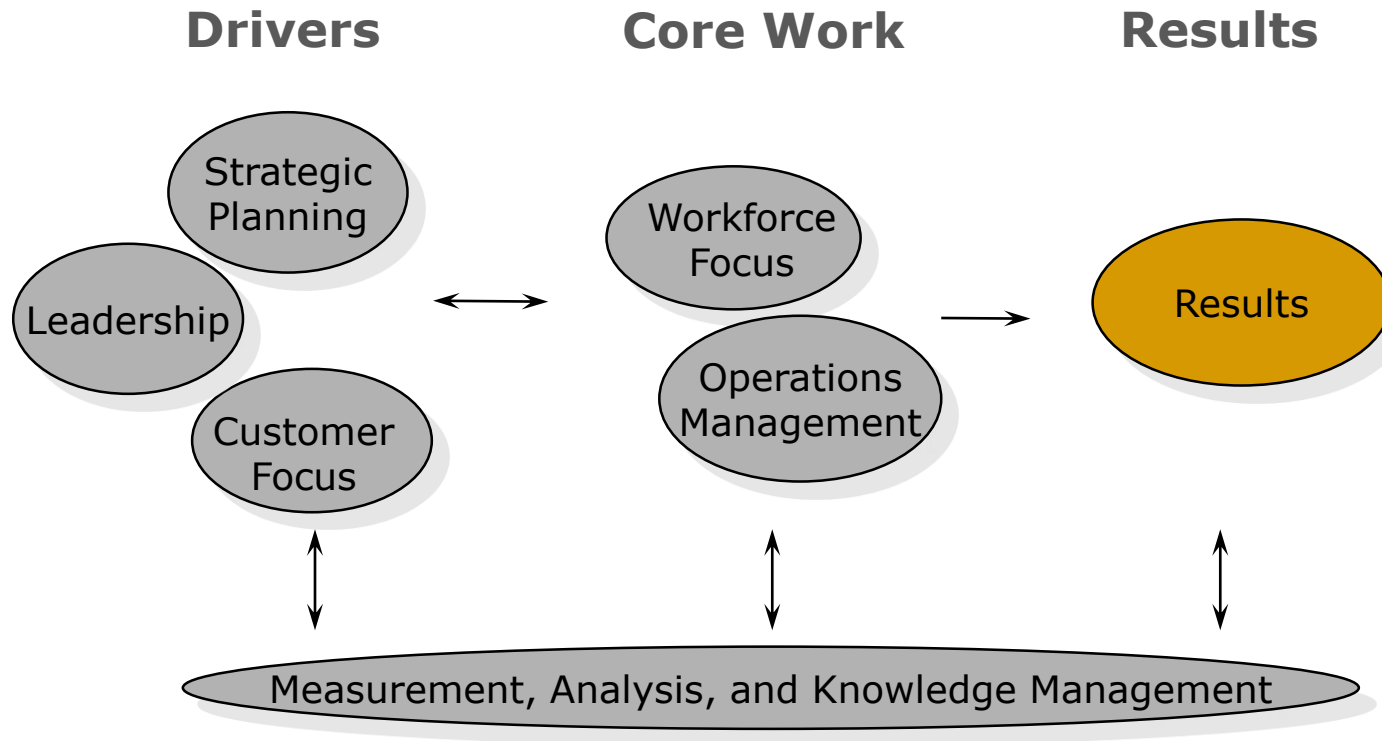
- Strengthen network development
- Facilitate plans for sustainability
- Build network staff knowledge capacity within your specific grant focus areas

Technical Assistance Approach Fundamentals

Fundamentals attributes include:

- Utilizing a systems framework
- Incorporating a 'helping' attitude
- Building on the needs of the grantees
- Being driven by forward thinking

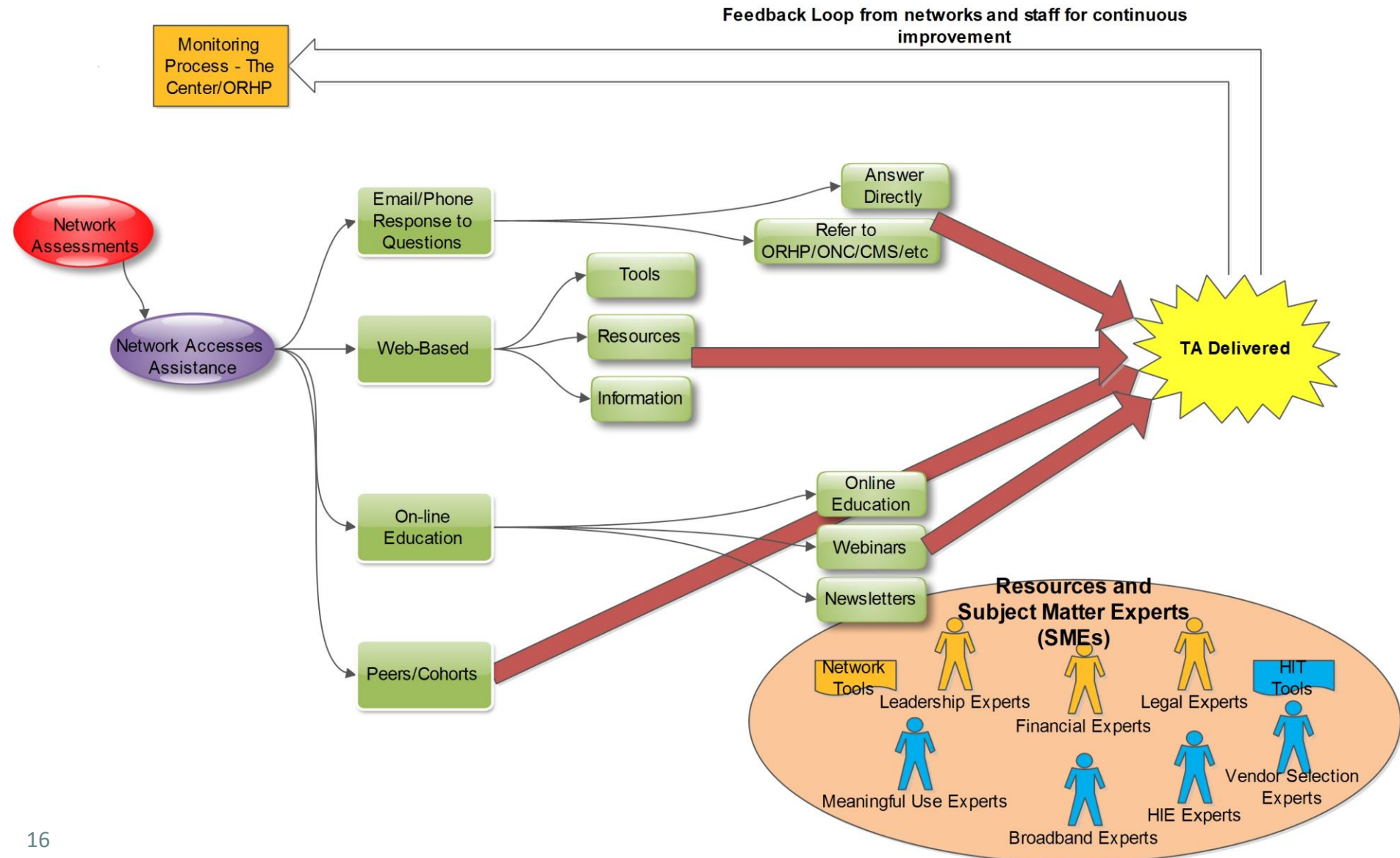
Aim for Impact and Sustainability



Technical Assistance Approach Methods

- Use multiple modes of education, knowledge sharing, and communication
- Focus on leadership development and capacity building
- Support a culture of continuous improvement
- Facilitate knowledge sharing and an environment of innovation and creativity

Technical Assistance Diagram



Technical Assistance Framework

- Direct TA and Grantee Needs
 - Direct technical assistance
 - 1:1 Check-In Calls
 - Network Sustainability Assessment

Technical Assistance Framework

- Outreach and Communication
 - Newsletters
 - Webinars
 - Sourcebook
 - Directories
 - Website

Technical Assistance Framework

- Aim for Impact: sample list of tools and resources
 - Leadership, board development, health care reform
 - Strategic and business planning
 - Collaboration, care coordination, facilitation
 - Evaluation, balanced scorecard, lean training
 - HIT, Meaningful Use, Health Information Exchange, data analytics, ICD-10
 - Managing change, workforce, culture

Technical Assistance Framework

- Site Visits
 - Regular visits
 - Reverse visits

RHI Network TA Website



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Network Technical Assistance (TA)

Providing networks with relevant and pertinent TA, education, and resources that will support successful program outcomes and network sustainability.

In fall 2014, Rural Health Innovations (RHI), received a contract to provide technical assistance (TA) to over 140 network grantees in the Development, Planning and HIT Workforce rural health network programs with Health Resources and Services Administration's (HRSA's) [Federal Office of Rural Health Policy \(FORHP\)](#).

The grantees served under this contract focus on improving health care infrastructure in their communities through the development of integrated networks. The emphasis is on improving health service delivery, collaboration, expanding access to and improving quality of services in rural communities.

What is Technical Assistance (TA)?

RHI will provide TA services to rural health networks across the country through education, training and guidance including: webinars, on-site visits, direct questions and consultations, resources and tools, creating directories and sourcebooks and guiding grantees in self-assessment, evaluation and strategic planning.

Our TA is based on a performance framework to guide our work in strengthening networks and building capacity of network leaders. Check out [Aim for Impact and Sustainability](#); a compilation of tools, resources and educational materials based on the Building Performance Excellence framework.

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Logistics of “Calls”

- 1:1 TA calls, two-four per year
 - “Intro Calls” scheduled for Nov - Dec
 - “Check-In Calls” scheduled for June – July
- Small Group peer-to-peer calls, four per year
 - Group assignment will be determined after gathering information during the Intro Call
 - Groups of 15-25 grantees

Direct Technical Assistance

- The entire TA Team is available to you
- Please contact us with your questions
- We will make the hand-off within our team
- We can find more help or resources if needed

- How to contact us:
 - NetworkTA@ruralcenter.org
 - (800) 997-6685 or (218) 727-9390
 - We use a help desk system to keep track

Regular Site Visits

- 12 Regular Site Visits this year
 - 1:1 on-site training, facilitation, planning
 - 4-6 hours of content
- Make a request
 - Complete a Regular Site Visit request
 - Provide potential dates two months in advance
 - Describe TA topic
 - Describe expected outcome or impact

Reverse Site Visits

- Two Sustainability Workshops in Duluth, MN
 - Scheduled for March and July
 - 15 grantee organizations per workshop
- One Workshop, Topic TBD, Duluth, MN
 - Scheduled for April or August
 - Five grantee organizations
- There will be a request process

Network Development TA Specifics

- Direct TA and Grantee Needs
 - Direct Q/A
 - 1:1 Check-In Calls - up to four per year
 - Small Group Calls – up to four per year
- Outreach and Communication
- Aim for Impact and Sustainability
 - Four webinars, topics TBD
 - Support for Strategic Plan and Evaluation Plan
- Site Visits – regular and reverse

Network HIT Workforce TA Specifics

- Direct TA and Grantee Needs
 - Direct Q/A
 - 1:1 Check-In Calls – up to two per year
 - Small Group Calls – up to four per year
- Outreach and Communication
- Aim for Impact and Sustainability
 - Three webinars, topics TBD
 - Support for project outcomes
- Site visits – reverse and regular

Network Planning TA Specifics

- Direct TA and Grantee Needs
 - Direct Q/A
 - 1:1 Intro and Close-Out Calls
 - Small Group Calls - up to four per year
- Outreach and Communication
- Aim for Impact and Sustainability
 - Leadership Learning Communities
- Site Visits – reverse site visits

Network TA Team

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