NATIONAL
RURAL HEALTH
RESOURCE CENTER

ICD-10 Impact

Guide to areas impacted by ICD-10

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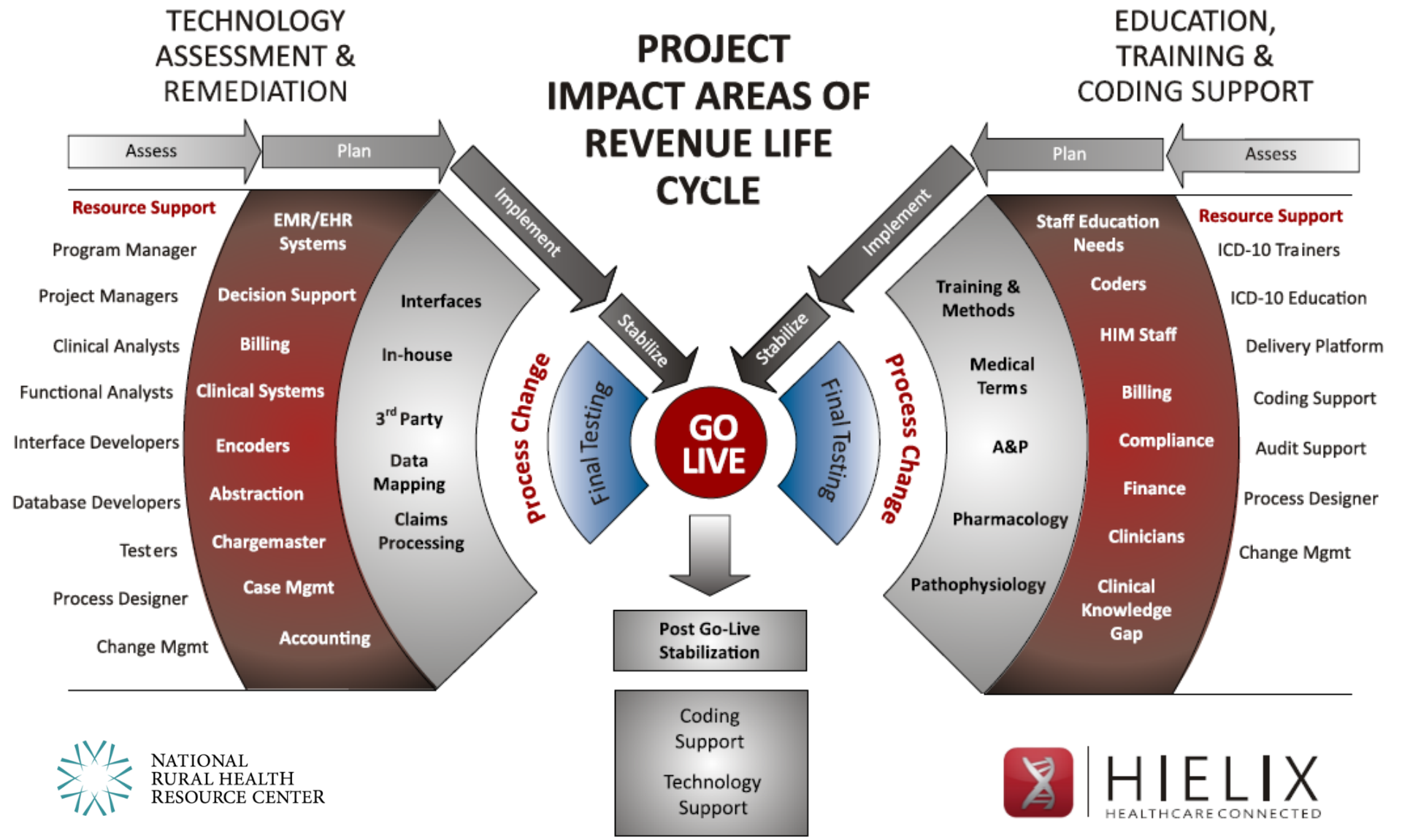
ICD10
TRANFORMATION EFFORT



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ICD-10 Impact Areas

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- 3 major areas of impact
  - Information Technology
  - Operations (HIM, Revenue Cycle, CDI)
  - Finance (Budget, Cash Flow)
- Each area has unique impacts
- Each area should be focused on separately then correlated to ensure crossover is identified
- Each focus area drives a work plan and budget for remediation

Technology

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- What systems are impacted by ICD-9 today?
  - Stores, transmits or originates codes
- Current systems readiness
  - Upgrades, replacements and updates
- Current vendors readiness
  - Compliant versions, readiness timeframes
- Action plan and budget for remediation
  - Level of effort for remediation
  - Sequencing of work

Operations

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- Revenue cycle
  - Admission to discharge
  - Claims and denial management
- Clinical processes
  - Documentation impacts
  - Problem lists/cheat sheets/templates
- Stakeholders
  - Physicians, ancillary services, vendors, staff
- Process impacts
  - Scheduling, labs, etc.

Operations (cont.)

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- Clinical Documentation
  - Identify weaknesses related to ICD-10
    - Specificity, laterality, etc.
- Coding
  - Develop training plan
- Training & Education
  - Identify all stakeholders that need training
  - Develop change management plan – training, marketing & communication plans

Finance

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- Risk mitigation
  - Identify risk mitigation tactics
    - Dual coding
    - Claims submission review
    - Claims denial monitoring
    - Retention and compensation
- Contingency planning
  - Determine impacts due to productivity loss
- Contracts
  - Identify impacted contracts
- Revenue cycle cash flow impact