

ICD-10 Vendor Questionnaire



Vendor Name:	
Contact Information:	
Application Name & Version:	
Interview Date:	

Objective: The objective of this interview is to understand the Vendor’s readiness to achieve ICD-10 compliance, as well to understand the plan to ensure its clients are positioned to implement updates or new versions to ensure ICD-10 compliance.

#	Question	Response
1	Is this Product affected by ICD-9 codes?	
2	Is the product hosted on client infrastructure or vendor infrastructure?	
3	Does this application/product store ICD-9 procedure codes?	
4	What is the planned date for version upgrade to ICD-10?	
5	What will be the compliant version?	
6	Are there other planned modifications included in the ICD-10 compliant version? For example, enhanced functionality, changes infrastructure requirements, etc.	
7	Which client departments/ resources are using this system or data?	
8	Will upgrade require contract modification?	
9	Will upgrade increase maintenance fees?	

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10	Please provide a summary of the process steps to upgrade/implement system?	
11	What is the estimated timeline for completing upgrade/implement ation?	
12	What are the client technology requirements for upgrade/implement ation (hw/sw, etc.)?	
13	What are the client or vendor interface requirements for upgrade/implementation?	
14	Are there any dependencies (other products or systems) for implementation with timeline?	
15	What are the technology requirements to support testing or to support client version implementation (hw/sw, etc.)??	
16	Is there a planned usage of CMS GEM files in upgrade, if applicable?	
17	Is there planned usage of CMS DRG Mapping Files in upgrade, if applicable?	
18	What client resources will be required to support testing?	
19	What documentation will be provided to support upgrade/implementation?	
20	Will the product functionality include ICD-9 and ICD-10 code set, concurrently?	

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21	How long will dual processing of ICD-9 and ICD-10 be supported, if applicable?	
22	What is the estimated client cost for upgrade/implementation if any?	
23	What are the vendor supportive service process and availability during upgrade/implementation?	
24	Additional Comments	