



## PERFORMANCE MANAGEMENT GROUP (PMG) CALL AGENDA

### Population Health

Friday, July 25, 2014 10:00 a.m. – 11:00 a.m. Central Time

**Conference Call Number:** (877) 273-4202 **Conference Room Number:** 5287640#

To un-mute or mute your line, please press \*2.

**Introductions:** *All Participants*

**Welcome and Overview:** *Terry Hill, Senior Advisor, National Rural Health Resource Center*

### Speaker Perspectives:

- Evalyn Ormond, CEO, Union General Hospital, Farmerville, LA
- Dianne Davidson, Division Leader/Director of Administrative Services, Union General Hospital, Farmerville, LA
- Claudia Wade, Executive Assistant & Grant Writer, Union General Hospital, Farmerville, LA
- Pat Schou, Executive Director, Illinois Critical Access Hospital Network (ICAHN)

### Open Discussion and Questions: *All Participants*

1. What are the challenges that rural hospitals are facing with regards to population health and preparing for the future of health care? (*Pat*)
2. Tell us about ICAHN's initiatives in accountable care, care coordination and value-based reimbursement. (*Pat*)
3. Tell us about your RHPI experience: (*Union General Hospital*)
  - a. What was the catalyst for your hospital to engage in a RHPI project?
  - b. Describe the consulting process in your hospital.
  - c. How did you act on consultant findings and recommendations? What resources were required? How did you engage staff to carry out recommendations and be accountable?
  - d. What are the hospital outcomes to date?
  - e. How do you plan to make outcomes sustainable?
  - f. Share about the "It's a Girl Thing: Making Proud Choices" program.
4. Share some of your lessons learned and recommendations with other rural hospitals in regards to population health.
5. What recommendations would you have for RHPI, state partners, and national policy makers on assisting rural hospitals with improving financial, clinical and operational performance?

### Wrap-up

[Union General Hospital "It's a Girl Thing: Making Proud Choices"](#) (RHPI Spotlight – May, 2014)

[Managing Healthy Communities in Rural Illinois](#) (ICAHN Population Health White Paper – October, 2013)

[Improving Population Health: A Guide for Critical Access Hospitals](#) (National Rural Health Resource Center)