PERFORMANCE MANAGEMENT GROUP (PMG) CALL AGENDA

Quality Improvement Panel
Friday, August 15, 2014 10:00 a.m. – 11:00 a.m. Central Time

Conference Call Number: (877) 273-4202  Conference Room Number: 5287640#
To un-mute or mute your line, please press *2.

Introductions: All Participants

Welcome and Overview: Terry Hill, Senior Advisor, National Rural Health Resource Center

Speaker Perspectives:
- Joann Emge, CEO and Lori Clinton, Chief Nurse Executive, Sparta Community Hospital, IL
- Blake Kramer, Administrator, Franklin Medical Center, LA

Open Discussion and Questions: All Participants
1. What are the challenges that rural hospitals are facing with regards to quality?
2. Tell us about your RHPI experience:
   a. What was the catalyst for your hospital to engage in a RHPI project?
   b. Describe the consulting process in your hospital.
   c. How did you act on consultant findings and recommendations? What resources were required? How did you engage staff to carry out recommendations and be accountable?
   d. What are the hospital outcomes to date?
   e. How do you plan to make outcomes sustainable?
   f. Share some of your lessons learned and recommendations with other rural hospitals.
3. What recommendations would you have for RHPI, state partners, and national policy makers on assisting rural hospitals with improving financial, clinical and operational performance?
4. Questions?

Wrap-up

Franklin Medical Center Improves HCAHPS and Core Measures (RHPI Spotlight - June, 2014)

Sparta Community Hospital Improves Care Transitions (RHPI Spotlight - February, 2014)

Rural Hospital Performance Improvement (RHPI) Project is funded by the Federal Office of Rural Health Policy (HRSA, DHHS) through a contract to The National Rural Health Resource Center (The Center)